

# SPA OWNER'S MANUAL

## IMPORTANT SAFETY INSTRUCTIONS

### PART B – BRAND SPECIFIC MANUAL

ELECTRICAL CONNECTION

KEYPAD OPERATION



**SRE-M-B**



Read in conjunction with Part A – General Manual to form a complete Owner's Manual

# INDEX

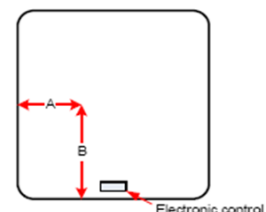
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# BRAND CONFIGURATION TABLE

Series	Model	Frame/Bottom	Dimension A	Dimension B	Filter	User Guide
Signature	770E Journey	Polysteel/PE	5" (13cm)	5" (13cm)	Sunrise Whitewater	TP600 Simplified
	949 Meridian	Polysteel/PE	5" (13cm)	5" (13cm)	Sunrise Whitewater	TP600
Sunlite	S102E	Polysteel/PE	6"(15cm)	6"(15cm)	Teleweir	TP600
	S103E	Polysteel/PE	6"(15cm)	6"(15cm)	Teleweir	TP600
	S104E	Polysteel/PE	6"(15cm)	6"(15cm)	Teleweir	TP600
	S105E	Polysteel/PE	6"(15cm)	6"(15cm)	Teleweir	TP600
Paragon	Jewel 150E Shallow	RotNot/Molded	25"(63.5cm)	7"(17.8cm)	Paragon Whitewater	TP900
	Jewel 250E	RotNot/Molded	26"(66cm)	6"(15cm)	Paragon Whitewater	TP900
	Legend 250E	RotNot/Molded	19.5"(49.5cm)	7"(17.8cm)	Paragon Whitewater	TP900
	Essence 250E	RotNot/Molded	23"(58cm)	7"(18cm)	Paragon Whitewater	TP900
	Genesis 350E	RotNot/Molded	24"(61cm)	7"(18cm)	Paragon Whitewater	TP900
	Medallion 350E	RotNot/Molded	38"(96.5cm)	6"(15cm)	Paragon Whitewater	TP900
300 Series	301E	Steel/Pan	10"(25cm)	25"(64cm)	XL	TP600
	302E	Steel/Pan	6"(15cm)	24"(61cm)	XL	TP600
	303E	Steel/Pan	19"(48cm)	8"(20cm)	XL	TP600
	304E	Steel/Pan	18"(46cm)	11"(28cm)	XL	TP600
	305E	Steel/Pan	18"(46cm)	27"(69cm)	XL	TP600
	345E	Steel/Pan	42"(106.7cm)	6"(15cm)	XL	TP600
	355E	Steel/Pan	18" (46cm)	38"(96cm)	XL	TP600

**Special Note Regarding Dimensions A & B:** This chart should only be used as a guide for a location to bring submerged conduit up from a concrete pad. Several other locations may exist depending on which side of the spa you need the electrical supply to enter on. Review the equipment area to determine other safe areas to pass a cable through the spa bottom.



## **ELECTRICAL CONNECTION – GENERAL INFORMATION**

### **SUPPLY CABLE ENTRY INTO SPA EQUIPMENT AREA**

- In all cases the best side for entry of the supply cable is the side to your left when you are standing at the equipment panel.
- Right side entry is possible; however, this may involve additional supply cable, parts and time.

### **HOW TO PASS THE CABLE THROUGH THE SPA ENCLOSURE**

#### **POLYSTEEL FRAME WITH POLYETHYLENE BOTTOM AND POLYSTEEL PANELS**

- a) You can choose to notch the polysteel panel so you can pass the cable/conduit through and still be able to remove/replace the panel for servicing. You should consider securing the cable or conduit to the spa's metal frame where cable/conduit passes through the cabinet.
- b) You may also route a cable up under the corner. The curved panel is flexible enough and there is enough space to run the cable this way. Removing the corner may help you to do this easier.
- c) On a concrete pad where you have a conduit or cable coming up within the perimeter of the spa, you can easily cut an opening in the polyethylene bottom to access the cable or conduit/wires. See above table for recommended opening location.

You may wish to insulate any opening or cut-out you make in the spa's cabinet panel or corner or bottom to keep cold air and small animals out.

### **EUROPEAN (50HZ) MODELS**

Please note the following important information:

When using this electrical equipment, basic safety instructions should be followed, including the following:

#### **READ AND FOLLOW ALL DIRECTIONS**

- (1) This spa must be connected to an RCD (Residual Current Detector) with a residual operating current not exceeding 30mAmps.
- (2) Electrical installation must be carried out by a qualified electrician strictly in accordance with local governing codes.
- (3) A terminal marked "ground" is located within the control box. To reduce the risk of electric shock this terminal must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying the equipment.
- (4) At least two lugs marked "bonding lugs" are provided on the external surface of the control box. To reduce the risk of electric shock connect the local common bonding grid in the area of the hot tub or spa to these terminals with an insulated or bare copper conductor not smaller than No. 6 AWG.
- (5) Test the RCD before each use of the spa, according to the manufacturer's instructions.
- (6) Before servicing any electrical components of the system make sure that the power supply is switched off.
- (7) Keep the door closed in order to provide IPX5 protection to the electrical compartment.

*Any opening made through the spa enclosure for the entry of input cables/wires, must be made watertight to preserve the IPX5 rating of the appliance.*

## TYPICAL RESIDUAL CURRENT DETECTOR (RCD)



A residual current device (RCD,) is the generic term for a device that monitors the current in the line conductor and the neutral conductor of a circuit in an earthed system.

In a circuit that's operating properly, the vector sum of the live and neutral current values added together will be zero. Current flowing to earth, due to a line earth fault, will return via the earth conductor, and regardless of load conditions, will be registered as a fault. This current flow will give rise to a residual current that will be detected by the device. If the residual current exceeds the rated sensitivity of the RCD, it will automatically activate a tripping of the faulty circuit.

Two Pole RCD

Typical specifications are as follows:

- Residual Current Devices ( RCD's ) range  
Sensitivity - from 10 to 500mA  
Voltage - 2 poles : 230V; 3/4 poles: 230/400V  
Connection capacity  
- 25A: 6/10 mm<sup>2</sup> (flexible/ rigid cable)  
- 40,60A: 16/25 mm<sup>2</sup>  
- 80,100A: 35/50 mm<sup>2</sup>



Four Pole RCD

# 230 VOLT SUPPLY CONNECTION

## A) SRBP601E Spa Pack

### Power Requirements:

**Single Service** [3 wires (line, neutral, ground)]

230VAC, 50/60Hz, 1p, 16A (Circuit Breaker rating =20A max.)

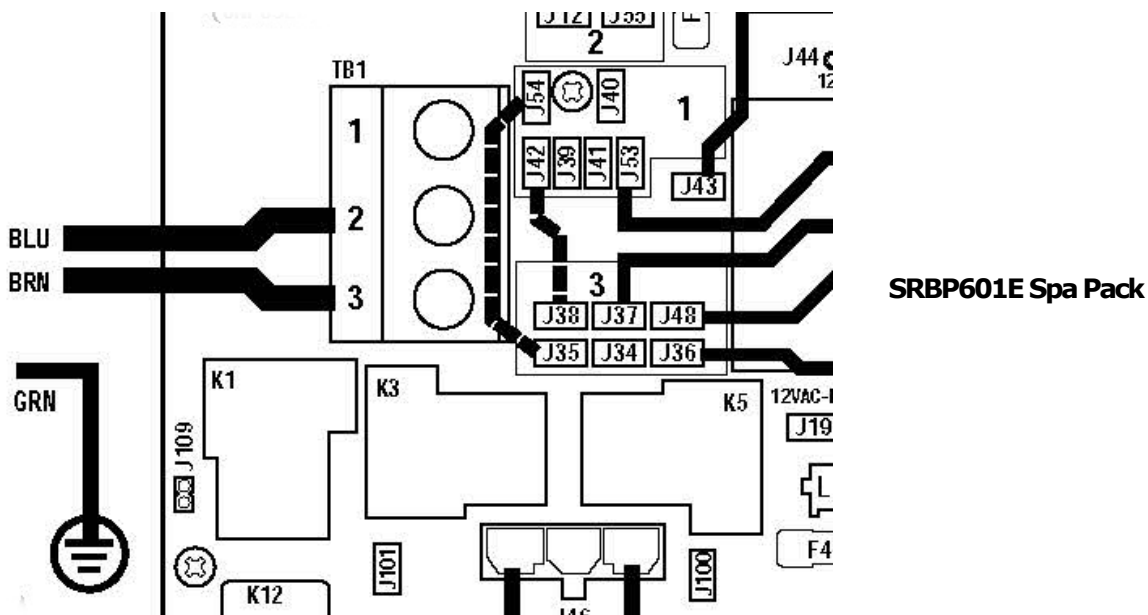
**Single Service** [3 wires (line, neutral, ground)]

230VAC, 50/60Hz, 1p, 32A (Circuit Breaker rating =40A max.)

**IMPORTANT:** If you want to run this spa pack on a 1 x 32 Amp single service you must:

- Move dipswitch #2 on switchbank S1 to the ON position
- Move dipswitch #5 on switchbank S1 to the OFF position

See wiring diagram (back of cover for spa pack) for switchbank location



## B) SRBP21, SRBP21X and SRBP21MS Spa Pack

### Power Requirements:

**Single Service** [3 wires (line, neutral, ground)]

230VAC, 50Hz, 1p, 32A (Circuit Breaker rating =40A max.)

**Dual Service** N/A

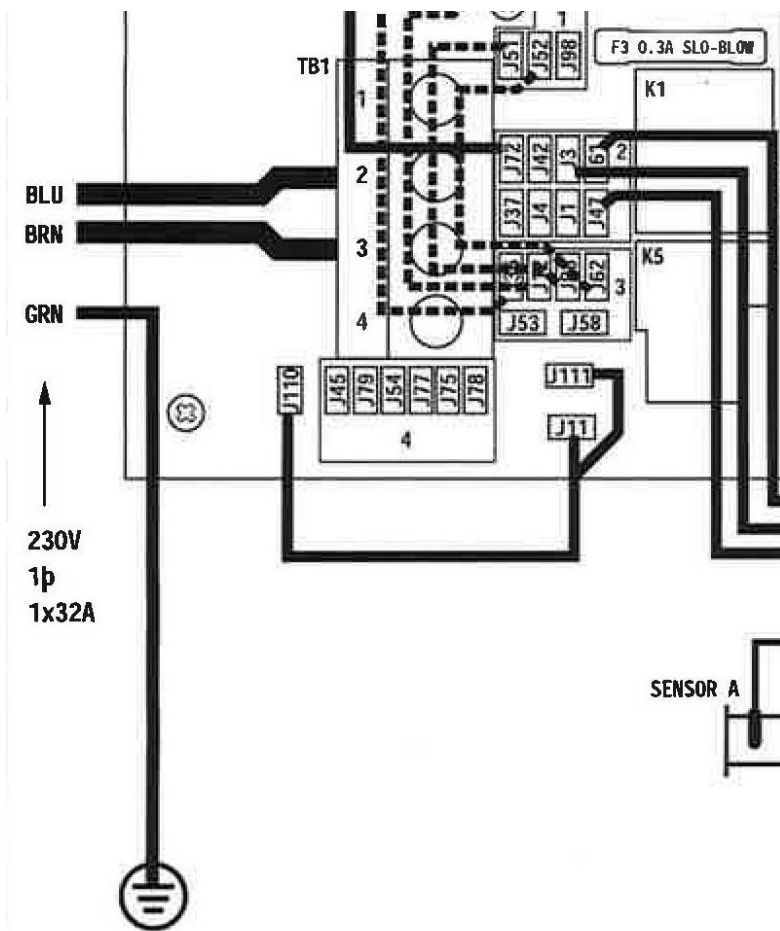
230VAC, 50/60Hz, 1p, 32A (Circuit Breaker rating =40A max.)

**3-Service** [5 wires (line 1, line 2, line 3, neutral, ground)]

400VAC, 50Hz, 3p, 16A (Circuit Breaker rating =20A max each phase line.)

**IMPORTANT** – Service must include a neutral wire, with a line to neutral voltage of 230VAC.

**NOTE:** Spas with MICROSILK must be connected to a 3 service supply.



**SRBP21, SRBP21X and SRBP21MS  
Spa Pack - Single Service**

## CONVERSION FROM SINGLE SERVICE TO 3-SERVICE

1. Remove the jumper wire from J51 (Area 1) to J88 (Area 2)
2. Remove the jumper wire from J52 (Area 1) to J62 (Area 2)
3. Move the jumper wire attached to J60 from J36 in Area 3 to J45 in Area 4. (J60 to J45)
4. Move the jumper wire attached to J41 from J12 in Area 3 to J79 in Area 4. (J41 to J79)
5. Set DIP Switches A2 and A5 to OFF.
6. Terminal block must be wired according to the 3-Phase illustration on the wiring diagram
  1. Line 1 – Brown
  2. Neutral-Blue
  3. Line 2 – Brown
  4. Line 3 - Brown





# YOUR FILTER – REMOVAL & REPLACEMENT

Our various spa models use different filter systems depending on the spa design. Identify which filter system is in your spa and check (✓) it off for future reference.

## ☐ **“TELEWEIR” SKIM FILTER**

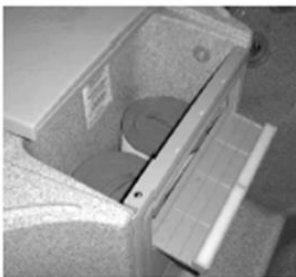
Single cartridge mounted vertically 50 sq ft, 14 ½” (36.8cm) high (part #PWW50L)  
Also available: Dual Core Cartridge (part #PDC570-AFS)



1. Shut off your spa at the Ground Fault Circuit Interrupter (GFCI) or Residual Current Detector (RCD).
2. Lift the floating weir and filter sleeve straight up above the filter body to remove.
3. Use the cartridge handle to thread the cartridge out of the filter body.
4. Examine, clean, rotate or replace the cartridge as necessary.
5. Hold the filter sleeve and twist weir top to remove weir and allow basket debris to be dumped out.
6. Reverse the procedure to install new or cleaned cartridges.

## ☐ **WHITEWATER SKIM FILTER**

Dual cartridges mounted vertically 50 sq ft each, 8” (20cm) high (part #PPG-50P4)



- 1) Shut off your spa at the Ground Fault Circuit Interrupter (GFCI) or Residual Current Detector (RCD).
- 2) Remove the decorative top cover.
- 3) Remove each cartridge by simply grasping the handle and turning it until it threads out of the cartridge mount.
- 4) Reverse the procedure to install new or cleaned cartridges.

## **XL SKIM FILTER**

Dual cartridges mounted vertically 50 sq ft each, 8" (20cm) high (part #PPG-50P4)



- 5) Shut off your spa at the Ground Fault Circuit Interrupter (GFCI) or Residual Current Detector (RCD).
- 6) Remove the decorative top cover.
- 7) Remove each cartridge by simply grasping the handle and turning it until it threads out of the cartridge mount.
- 8) Reverse the procedure to install new or cleaned cartridges.

# ADDENDUM A

## **TP600 User Guide With Simplified Menu Feature**

# TP600 and TP400 Control Panels

## Balboa Water Group Revolution Series

### User Interface and Programming Reference – Simplified Menus

System Model:	BP1500 / BP1600 - Other BP-Series Systems as required.	
Software Version:	7.0 and later	
Panel Model:	TP600 Series	TP400 Series
Software Version:	2.3 or later	2.4 or later



**BALBOA**  
water group

# Main Menus

## Navigation

Navigating the entire menu structure is done with 2 or 3 buttons on the control panel.



Some panels have separate **WARM** (Up) and **COOL** (Down) buttons, while others have a single **Temperature** button. In the navigation diagrams Temperature buttons are indicated by a single button icon.

Panels that have two Temperature buttons (Warm and Cool) can use both of them to simplify navigation and programming where a single Temperature icon is shown.

The **LIGHT** Button is also used to choose the various menus and navigate each section.

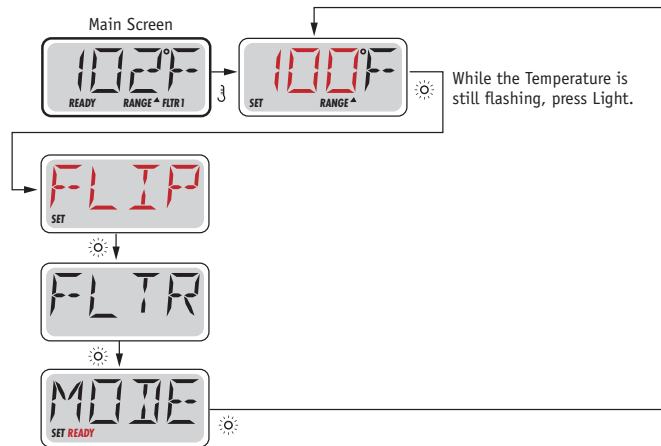
Typical use of the Temperature button(s) allows changing the Set Temperature while the numbers are flashing in the LCD.

Pressing the **LIGHT** button while the numbers are flashing will enter the menus.

The menu can be exited with certain button presses. Simply waiting for several seconds will return the panel operation to normal.

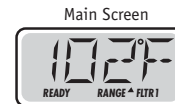
### Power-up Screens

Each time the System powers up, a series of numbers is displayed. After the startup sequence of numbers, the system will enter Priming Mode (See Page 3).



### Key

- Indicates Flashing or Changing Segment
- Indicates Alternating or Progressive Message - every 1/2 second
- ⌋ A temperature button, used for "Action"
- ☀ Light or dedicated "Choose" button, depending on control panel configuration
- Waiting time that keeps the last change to a menu item.
- \*\*\*\*\* Waiting time (depends on menu item) that reverts to original setting and ignores any change to that menu item.



Waiting Several Seconds in the Main Menu will allow the display to revert to the Main Screen. Most changes are not saved unless Light ☀ is pressed. Refer to Key above.

### Service Technician Menu:

When Test Mode is activated by setting DIP switch 1 ON, the "TEST" menu item will appear before FLIP and the "UTIL" menu item will appear after MODE. See Service and Installation Guide for more information.



# Fill it up!

## Preparation and Filling

Fill the spa to its correct operating level. Be sure to open all valves and jets in the plumbing system before filling to allow as much air as possible to escape from the plumbing and the control system during the filling process.

After turning the power on at the main power panel, the top-side panel display will go through specific sequences. These sequences are normal and display a variety of information regarding the configuration of the hot tub control.

## Priming Mode – M019\*

This mode will last for 4-5 minutes or you can manually exit the priming mode after the pump(s) have primed.



Regardless of whether the priming mode ends automatically or you manually exit the priming mode, the system will automatically return to normal heating and filtering at the end of the priming mode. During the priming mode, the heater is disabled to allow the priming process to be completed without the possibility of energizing the heater under low-flow or no-flow conditions. Nothing comes on automatically, but the pump(s) can be energized by pushing the “Jet” buttons. If the spa has a Circ Pump, it can be activated by pressing the “Light” button during Priming Mode.

## Priming the Pumps

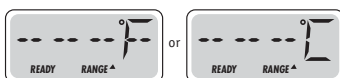
As soon as the above display appears on the panel, push the “Jet” button once to start Pump 1 in low-speed and then again to switch to high-speed. Also, push the Pump 2 or “Aux” button, if you have a 2nd pump, to turn it on. The pumps will now be running in high-speed to facilitate priming. If the pumps have not primed after 2 minutes, and water is not flowing from the jets in the spa, do not allow the pumps to continue to run. Turn off the pumps and repeat the process. Note: Turning the power off and back on again will initiate a new pump priming session. Sometimes momentarily turning the pump off and on will help it to prime. Do not do this more than 5 times. If the pump(s) will not prime, shut off the power to the spa and call for service.

Important: A pump should not be allowed to run without priming for more than 2 minutes. Under NO circumstances should a pump be allowed to run without priming beyond the end of the 4-5 minute priming mode. Doing so may cause damage to the pump and cause the system to energize the heater and go into an overheat condition.

## Exiting Priming Mode

You can manually exit Priming Mode by pressing a “Temp” button (Up or Down). Note that if you do not manually exit the priming mode as described above, the priming mode will be automatically terminated after 4-5 minutes. Be sure that the pump(s) have been primed by this time.

Once the system has exited Priming Mode, the top-side panel will momentarily display the set temperature but the display will not show the temperature yet, as shown below. This is because the system requires approximately 1 minute of water



flowing through the heater to determine the water temperature and display it.

\*M019 is a Message Code. See Page 8.



# Spa Behavior

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## Pumps

Press the “Jets 1” button once to turn pump 1 on or off, and to shift between low- and high-speeds if equipped. If left running, the pump will turn off after a time-out period. The pump 1 low-speed will time out after 30 minutes. The high-speed will time out after 15 minutes.

On non-circ systems, the low-speed of pump 1 runs when the blower or any other pump is on. If the spa is in Ready Mode (See page 6), Pump 1 low may also activate for at least 1 minute every 30 minutes to detect the spa temperature (polling) and then to heat to the set temperature if needed. When the low-speed turns on automatically, it cannot be deactivated from the panel, however the high speed may be started.

### Circulation Pump Modes

If the system is equipped with a circ pump, it will be configured to work in one of three different ways:

- 1, The circ pump operates continuously (24 hours) with the exception of turning off for 30 minutes at a time when the water temperature reaches 3°F (1.5°C) above the set temperature (most likely to happen in very hot climates).
- 2, The circ pump stays on continuously, regardless of water temperature.
- 3, A programmable circ pump will come on when the system is checking temperature (polling), during filter cycles, during freeze conditions, or when another pump is on.

The specific Circulation Mode that is used has been determined by the Manufacturer and cannot be changed in the field.

## Filtration and Ozone

On non-circ systems, Pump 1 low and the ozone generator will run during filtration. On circ systems, the ozone will run with the circ pump.

The system is factory-programmed with two filter cycles that will run 10 minutes after power-up. The filter duration is programmable. (See page 7)

At the start of each filter cycle, the blower (if there is one) or Pump 2 (if there is one) will run briefly to purge its plumbing to maintain good water quality.

## Freeze Protection

If the temperature sensors within the heater detect a low enough temperature, then the pump(s) and the blower automatically activate to provide freeze protection. The pump(s) and blower will run either continuously or periodically depending on conditions.

In colder climates, an optional additional freeze sensor may be added to protect against freeze conditions that may not be sensed by the standard sensors. Auxiliary freeze sensor protection acts similarly except with the temperature thresholds determined by the switch. See your dealer for details.

## Clean-up Cycle (optional)

When a pump or blower is turned on by a button press, a clean-up cycle begins 30 minutes after the pump or blower is turned off or times out. The pump and the ozone generator will run for 30 minutes or more, depending on the system.



# Temperature and Temp Range

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## Adjusting the Set Temperature

When using a panel with Up and Down buttons (Temperature buttons), pressing Up or Down will cause the temperature to flash. Pressing a temperature button again will adjust the set temperature in the direction indicated on the button. When the LCD stops flashing, the spa will heat to the new set temperature when required.

If the panel has a single temperature button, pressing the button will cause the temperature to flash. Pressing the button again will cause the temperature to change in one direction (e.g. UP). After allowing the display to stop flashing, pressing the Temperature Button will cause the temperature to flash and the next press will change the temperature in the opposite direction (e.g. DOWN).

The temperature can be set between 60°F and 104°F.

## Press-and-Hold

If a Temperature button is pressed and held when the temperature is flashing, the temperature will continue to change until the button is released. If only one temperature button is available and the limit of the Temperature Range is reached when the button is being held, the progression will reverse direction.





# Mode – Ready and Rest

In order for the spa to heat, a pump needs to circulate water through the heater. The pump that performs this function is known as the “heater pump.”

The heater pump can be either a 2-Speed Pump 1 or a circulation pump.

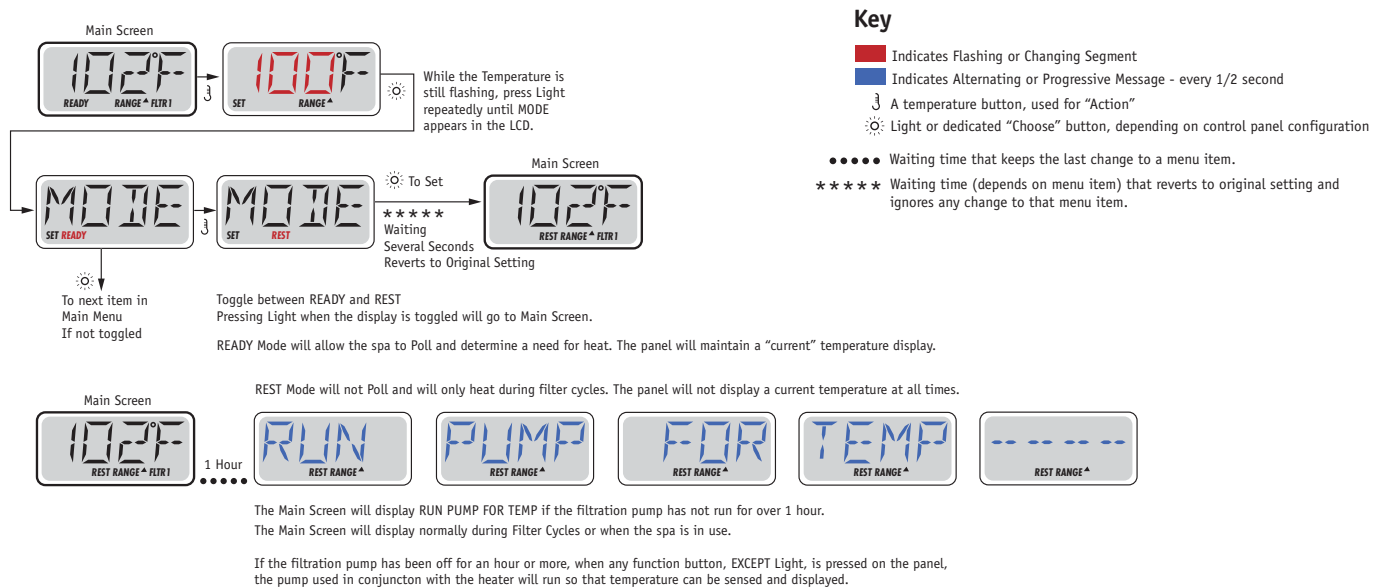
If the heater pump is a 2-Speed Pump 1, READY Mode will circulate water every 1/2 hour, using Pump 1 Low, in order to maintain a constant water temperature, heat as needed, and refresh the temperature display. This is known as “polling.”

REST Mode will only allow heating during programmed filter cycles. Since polling does not occur, the temperature display may not show a current temperature until the heater pump has been running for a minute or two.

## Circulation Mode (See Page 4, under Pumps, for other circulation modes)

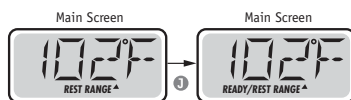
If the spa is configured for 24HR circulation, the heater pump generally runs continuously. Since the heater pump is always running, the spa will maintain set temperature and heat as needed in Ready Mode, without polling.

In Rest Mode, the spa will only heat to set temperature during programmed filter times, even though the water is being filtered constantly when in Circulation Mode.

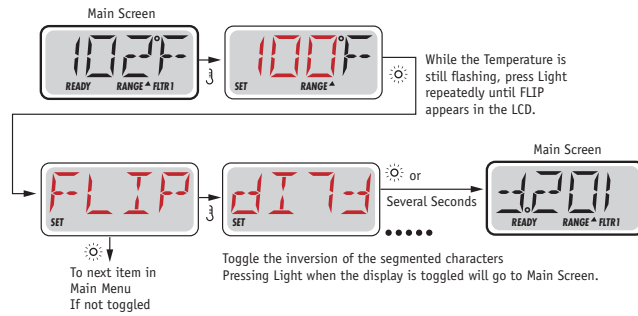


## Ready-in-Rest Mode

READY/REST appears in the display if the spa is in Rest Mode and Jet 1 is pressed. It is assumed that the spa is being used and will heat to set temperature. While Pump 1 High can be turned on and off, Pump 1 Low will run until set temperature is reached, or 1 hour has passed. After 1 hour, the System will revert to Rest Mode. This mode can also be reset by entering the Mode Menu and changing the Mode.



# Flip (Invert Display)



## Key

- █ Indicates Flashing or Changing Segment
- █ Indicates Alternating or Progressive Message - every 1/2 second
- ↵ A temperature button, used for "Action"
- ☀ Light or dedicated "Choose" button, depending on control panel configuration
- Waiting time that keeps the last change to a menu item.
- \*\*\*\*\* Waiting time (depends on menu item) that reverts to original setting and ignores any change to that menu item.

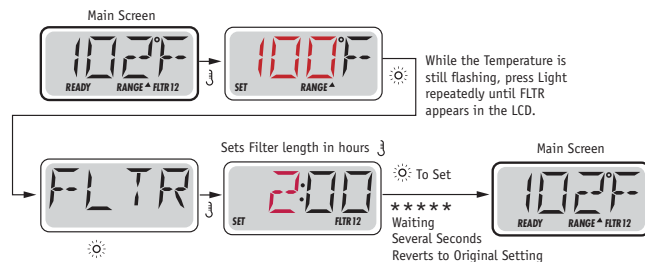
## Note:

Some panels may have a dedicated FLIP button, which allows the user to flip the display with a single button-press.

# Adjusting Filtration

## Main Filtration

Filter cycles are set using a duration. Each setting can be adjusted in 1-hour increments. Filter Cycle 1 and Filter Cycle 2 (if enabled) are set to the same duration.



If Filter Cycle 2 is enabled, Filter 12 will appear in the LCD. If Filter is disabled, Filter 1 will appear.

## Purge Cycles

In order to maintain sanitary conditions, secondary Pumps and/or a Blower will purge water from their respective plumbing by running briefly at the beginning of each filter cycle.



# General Messages

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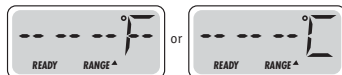


## Priming Mode – M019

Each time the spa is powered up, it will enter Priming Mode. The purpose of Priming Mode is to allow the user to run each pump and manually verify that the pumps are primed (air is purged) and water is flowing. This typically requires observing the output of each pump separately, and is generally not possible in normal operation. Priming Mode lasts 4 minutes, but you can exit it earlier by pressing any Temp button. The heater is not allowed to run during Priming Mode.

NOTE: If your spa has a Circ Pump, it will turn on with Jets 1 in Priming Mode. The Circ Pump will run by itself when Priming Mode is exited.

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## Water Temperature is Unknown

After the pump has been running for 1 minute, the temperature will be displayed.

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## Too Cold - Freeze Protection

A potential freeze condition has been detected, or the Aux Freeze Switch has closed, and all pumps and blower are activated. All pumps and blower are ON for at least 4 minutes after the potential freeze condition has ended, or when the aux freeze switch opens.

In some cases, pumps may turn on and off and the heater may operate during Freeze Protection.

This is an operational message, not an error indication.

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## Water is too Hot (OHS) – M029

One of the water temp sensors has detected spa water temp 110°F (43.3°C) and spa functions are disabled. System will auto reset when the spa water temp is below 108°F (42.2°C). Check for extended pump operation or high ambient temp.

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## Safety Trip - Pump Suction Blockage\* – M033

The Safety Trip error message indicates that the vacuum switch has closed. This occurs when there has been a suction problem or a possible entrapment situation avoided. (Note: not all spas have this feature.)

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M0XX numbers are Message Codes. See Page 15.

\* This message can be reset from the topside panel with any button press.



# Heater-Related Messages

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## Heater Flow is Reduced (HFL) – M016

There may not be enough water flow through the heater to carry the heat away from the heating element. Heater start up will begin again after about 1 min. See “Flow Related Checks” below.

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## Heater Flow is Reduced (LF)\* – M017

There is not enough water flow through the heater to carry the heat away from the heating element and the heater has been disabled. See “Flow Related Checks” below. After the problem has been resolved, you must press any button to reset and begin heater start up.

---



## Heater may be Dry (dr)\* – M028

Possible dry heater, or not enough water in the heater to start it. The spa is shut down for 15 min. Press any button to reset the heater start-up. See “Flow Related Checks” below.

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## Heater is Dry\* – M027

There is not enough water in the heater to start it. The spa is shut down. After the problem has been resolved, you must press any button to reset and restart heater start up. See “Flow Related Checks” below.

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## Heater is too Hot (OHH)\* – M030

One of the water temp sensors has detected 118°F (47.8°C) in the heater and the spa is shut down. You must press any button to reset when water is below 108°F (42.2°C). See “Flow Related Checks” below.

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## A Reset Message may Appear with other Messages.

Some errors may require power to be removed and restored.

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## Flow-Related Checks

Check for low water level, suction flow restrictions, closed valves, trapped air, too many closed jets and pump prime.

On some systems even when spa is shut down, some equipment may occasionally turn on to continue monitoring temperature or if freeze protection is needed.

\* This message can be reset from the topside panel with any button press.



# Sensor-Related Messages

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## Sensor Balance is Poor – M015

The temperature sensors MAY be out of sync by 2°F or 3°F. Call for Service.

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## Sensor Balance is Poor\* – M026

The temperature sensors ARE out of sync. The Sensor Balance is Poor fault has been established for at least 1 hour. Call for Service.

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## Sensor Failure – Sensor A: M031, Sensor B: M032

A temperature sensor or sensor circuit has failed. Call for Service.

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# Miscellaneous Messages

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## No Communications

The control panel is not receiving communication from the System. Call for Service.

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## Pre-Production Software

The Control System is operating with test software. Call for Service.

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## °F or °C is replaced by °T

The Control System is in Test Mode. Call for Service.

\* This message can be reset from the topside panel with any button press.



# System-Related Messages

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## Memory Failure - Checksum Error\* – M022

At Power-Up, the system has failed the Program Checksum Test. This indicates a problem with the firmware (operation program) and requires a service call.

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## Memory Warning - Persistent Memory Reset\* – M021

Appears after any system setup change. Contact your dealer or service organization if this message appears on more than one power-up, or if it appears after the system has been running normally for a period of time.

---



## Memory Failure - Clock Error\* – M020 - Not Applicable on the BP1500

Contact your dealer or service organization.

---



## Configuration Error – Spa will not Start Up

Contact your dealer or service organization.

---



## GFCI Failure - System Could Not Test/Trip the GFCI – M036

NORTH AMERICA ONLY. May indicate an unsafe installation. Contact your dealer or service organization.

---



## A Pump Appears to be Stuck ON – M034

Water may be overheated. POWER DOWN THE SPA. DO NOT ENTER THE WATER. Contact your dealer or service organization.

---



## A Pump Appears to have been Stuck ON when spa was last powered – M035

POWER DOWN THE SPA. DO NOT ENTER THE WATER.

Contact your dealer or service organization.

\* This message can be reset from the topside panel with any button press.



# Reminder Messages

---

## General maintenance helps.

Reminder Messages can be suppressed by using the PREF Menu. See Page 11.

Reminder Messages can be chosen individually by the Manufacturer. They may be disabled entirely, or there may be a limited number of reminders on a specific model.

The frequency of each reminder (i.e. 7 days) can be specified by the Manufacturer.

Press a Temperature button to reset a displayed reminder message.

---



Alternates with temperature or normal display.

## Appears on a regular schedule, e.g. every 7 days.

Check pH with a test kit and adjust pH with the appropriate chemicals.

---



Alternates with temperature or normal display.

## Appears on a regular schedule, e.g. every 7 days.

Check sanitizer level and other water chemistry with a test kit and adjust with the appropriate chemicals.

---



Alternates with temperature or normal display.

## Appears on a regular schedule, e.g. every 30 days.

Clean the filter media as instructed by the manufacturer. See HOLD on page 6.

---



Alternates with temperature or normal display.

## Appears on a regular schedule, e.g. every 30 days.

The Ground Fault Circuit Interrupter (GFCI) or Residual Current Device (RCD) is an important safety device and must be tested on a regular basis to verify its reliability.

Every user should be trained to safely test the GFCI or RCD associated with the hot tub installation.

A GFCI or RCD will have a TEST and RESET button on it that allows a user to verify proper function.

## Warning:

If freezing conditions exist, a GFCI or RCD should be reset immediately or spa damage could result. The end user should always be trained to test and reset the GFCI or RCD on a regular basis.



# Reminder Messages Continued

---

CHNG

WATR

Alternates with temperature or normal display.

**Appears on a regular schedule, e.g. every 90 days.**

Change the water in the spa on regular basis to maintain proper chemical balance and sanitary conditions.

---

CLN

COVR

Alternates with temperature or normal display.

**Appears on a regular schedule, e.g. every 180 days.**

Vinyl covers should be cleaned and conditioned for maximum life.

---

TRT

WOOD

Alternates with temperature or normal display.

**Appears on a regular schedule, e.g. every 180 days.**

Wood skirting and furniture should be cleaned and conditioned per the manufacturers instructions for maximum life.

---

CHNG

FLTR

Alternates with temperature or normal display.

**Appears on a regular schedule, e.g. every 365 days.**

Filters should be replaced occasionally to maintain proper spa function and sanitary conditions.

---

CHNG

CART

Alternates with temperature or normal display.

**As needed.**

Install new mineral cartridge





# Warning! Qualified Technician Required for Service and Installation

## Basic Installation and Configuration Guidelines

Use minimum 6AWG copper conductors only.

Torque field connections between 21 and 23 in lbs.

Readily accessible disconnecting means to be provided at time of installation.

Permanently connected.

Connect only to a circuit protected by a Class A Ground Fault Circuit Interrupter (GFCI) or Residual Current Device (RCD) mounted at least 5' (1.52M) from the inside walls of the spa/hot tub and in line of sight from the equipment compartment.

CSA enclosure: Type 2

Refer to Wiring Diagram inside the cover of the control enclosure.

Refer to Installation and Safety Instructions provided by the spa manufacturer.

**Warning:** People with infectious diseases should not use a spa or hot tub.

**Warning:** To avoid injury, exercise care when entering or exiting the spa or hot tub.

**Warning:** Do not use a spa or hot tub immediately following strenuous exercise

**Warning:** Prolonged immersion in a spa or hot tub may be injurious to your health

**Warning:** Maintain water chemistry in accordance with the Manufacturers instructions.

**Warning:** The equipment and controls shall be located not less than 1.5 meters horizontally from the spa or hot tub.

## Warning! GFCI or RCD Protection.

The Owner should test and reset the GFCI or RCD on a regular basis to verify its function.

## Warning! Shock Hazard! No User Serviceable Parts.

Do not attempt service of this control system. Contact your dealer or service organization for assistance. Follow all owner's manual power connection instructions. Installation must be performed by a licensed electrician and all grounding connections must be properly installed.

## CSA Compliance/Conformité

### Caution:

- Test the ground fault circuit interrupter or residual current device before each use of the spa.
- Read the instruction manual.
- Adequate drainage must be provided if the equipment is to be installed in a pit.
- For use only within an enclosure rated CSA Enclosure 3.
- Connect only to a circuit protected by a Class A ground fault circuit interrupter or residual current device.
- To ensure continued protection against shock hazard, use only identical replacement parts when servicing.

- Install a suitably rated suction guard to match the maximum flow rate marked.

### Warning:

- Water temperature in excess of 38°C may be injurious to your health.
- Disconnect the electrical power before servicing.

### Attention:

- Toujours vérifier l'efficacité du disjoncteur différentiel avant d'utiliser différentiel avant d'utiliser le bain.
- Lire la notice technique.
- Lorsque l'appareillage est installé dans une fosse, on doit assurer un drainage adéquat.
- Employer uniquement à l'intérieur d'une clôture CSA Enclosure 3.
- Connecter uniquement à un circuit protégé par un disjoncteur différentiel de Class A.
- Afin d'assurer une protection permanente contre le danger de choc électrique, lors de l'entretien employer seulement des pièces de rechange identiques.
- Les prises d'aspiration doivent être équipées de grilles convenant au débit maximal indiqué.

### Avertissement:

- Des températures de l'eau supérieures à 38°C peuvent présenter un danger pour la santé.
- Déconnecter du circuit d'alimentation électrique avant l'entretien.

### Warning/Avvertimento:

- Disconnect the electric power before servicing. Keep access door closed.
- Déconnecter du circuit d'alimentation électrique avant l'entretien. Garder la porte fermée.



## **ADDENDUM B**

### **TP600 User Guide With Standard Menu Feature**

# TP600 and TP400 Control Panels

## Balboa Water Group Revolution Series

### User Interface and Programming Reference

System Model:	BP1500 / BP1600 - Other BP-Series Systems as required.	
Software Version:	5.0 and later	
Panel Model:	TP600 Series	TP400 Series
Software Version:	2.3 or later	2.4 or later



**BALBOA**  
water group

Manufactured under one or more of these patents. U.S. Patents: 5332944, 5361215, 5550753, 5559720, 5,883,459, 6253227, 6282370, 6590188, 6976052, 6965815, 7030343, 7,417,834 b2, Canadian Patent: 2342614, Australian patent: 2373248 other patents both foreign and domestic applied for and pending. All material copyright of Balboa Water Group.

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12-12-11

# Main Menu

## Navigation

Navigating the entire menu structure is done with 2 or 3 buttons on the control panel.



Some panels have separate **WARM** (Up) and **COOL** (Down) buttons, while others have a single **Temperature** button. In the navigation diagrams Temperature buttons are indicated by a single button icon.

Panels that have two Temperature buttons (Warm and Cool) can use both of them to simplify navigation and programming where a single Temperature icon is shown.

The **LIGHT** Button is also used to choose the various menus and navigate each section.

Typical use of the Temperature button(s) allows changing the Set Temperature while the numbers are flashing in the LCD.

Pressing the **LIGHT** button while the numbers are flashing will enter the menus.

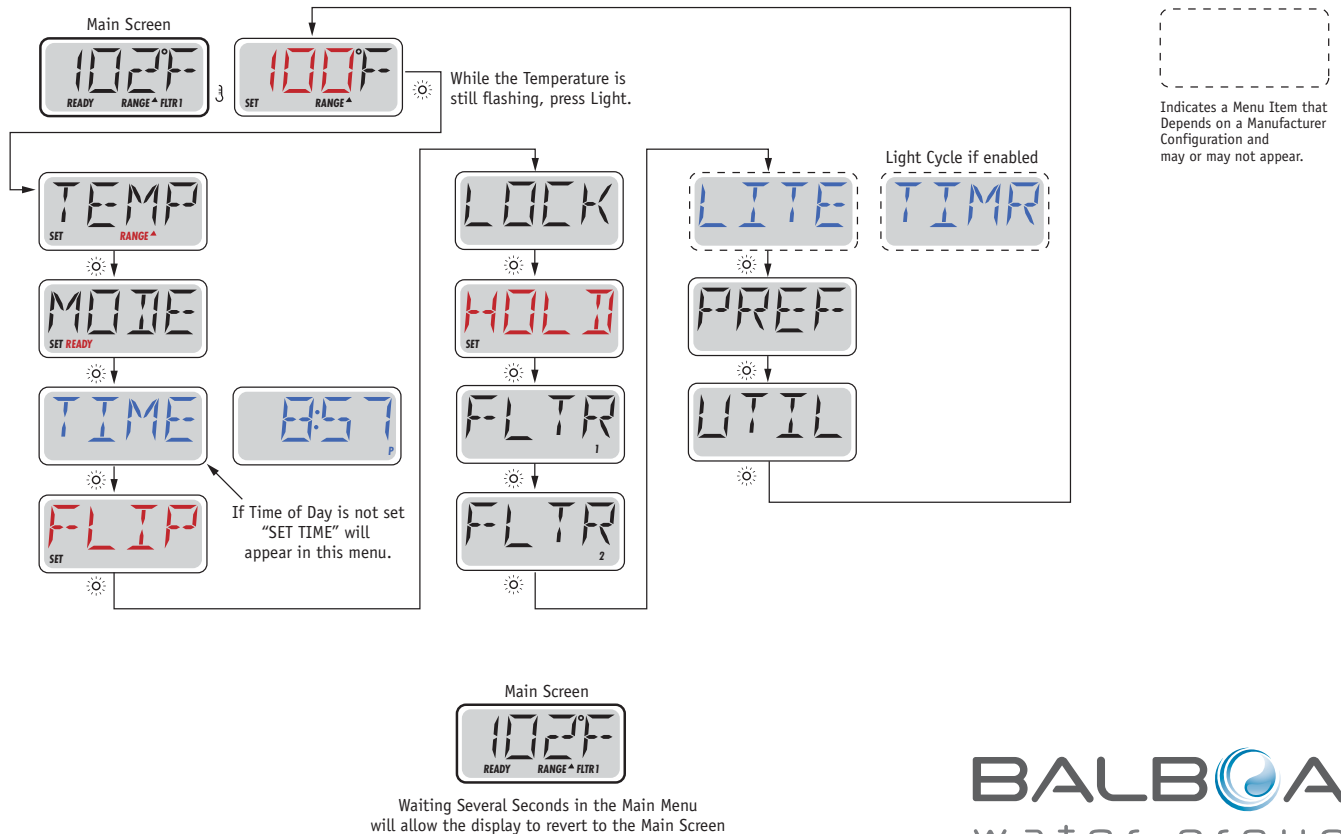
The menu can be exited with certain button presses. Simply waiting for several seconds will return the panel operation to normal.

### Power-up Screens

Each time the System powers up, a series of numbers is displayed. After the startup sequence of numbers, the system will enter Priming Mode (See Page 3).

### Key

- Indicates Flashing or Changing Segment
- Indicates Alternating or Progressive Message - every 1/2 second
- ⌋ A temperature button, used for "Action"
- ☀ Light or dedicated "Choose" button, depending on control panel configuration
- Waiting time - varies depending on function



# Fill it up!

## Preparation and Filling

Fill the spa to its correct operating level. Be sure to open all valves and jets in the plumbing system before filling to allow as much air as possible to escape from the plumbing and the control system during the filling process.

After turning the power on at the main power panel, the top-side panel display will go through specific sequences. These sequences are normal and display a variety of information regarding the configuration of the hot tub control.

## Priming Mode – M019\*

This mode will last for 4-5 minutes or you can manually exit the priming mode after the pump(s) have primed.



Regardless of whether the priming mode ends automatically or you manually exit the priming mode, the system will automatically return to normal heating and filtering at the end of the priming mode. During the priming mode, the heater is disabled to allow the priming process to be completed without the possibility of energizing the heater under low-flow or no-flow conditions. Nothing comes on automatically, but the pump(s) can be energized by pushing the “Jet” buttons. If the spa has a Circ Pump, it can be activated by pressing the “Light” button during Priming Mode.

## Priming the Pumps

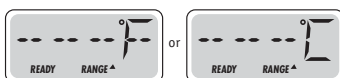
As soon as the above display appears on the panel, push the “Jet” button once to start Pump 1 in low-speed and then again to switch to high-speed. Also, push the Pump 2 or “Aux” button, if you have a 2nd pump, to turn it on. The pumps will now be running in high-speed to facilitate priming. If the pumps have not primed after 2 minutes, and water is not flowing from the jets in the spa, do not allow the pumps to continue to run. Turn off the pumps and repeat the process. Note: Turning the power off and back on again will initiate a new pump priming session. Sometimes momentarily turning the pump off and on will help it to prime. Do not do this more than 5 times. If the pump(s) will not prime, shut off the power to the spa and call for service.

Important: A pump should not be allowed to run without priming for more than 2 minutes. Under NO circumstances should a pump be allowed to run without priming beyond the end of the 4-5 minute priming mode. Doing so may cause damage to the pump and cause the system to energize the heater and go into an overheat condition.

## Exiting Priming Mode

You can manually exit Priming Mode by pressing a “Temp” button (Up or Down). Note that if you do not manually exit the priming mode as described above, the priming mode will be automatically terminated after 4-5 minutes. Be sure that the pump(s) have been primed by this time.

Once the system has exited Priming Mode, the top-side panel will momentarily display the set temperature but the display will not show the temperature yet, as shown below. This is because the system requires approximately 1 minute of water



flowing through the heater to determine the water temperature and display it.

\*M019 is a Message Code. See Page 15.



# Spa Behavior

---

## Pumps

Press the “Jets 1” button once to turn pump 1 on or off, and to shift between low- and high-speeds if equipped. If left running, the pump will turn off after a time-out period. The pump 1 low-speed will time out after 30 minutes. The high-speed will time out after 15 minutes.

On non-circ systems, the low-speed of pump 1 runs when the blower or any other pump is on. If the spa is in Ready Mode (See page 6), Pump 1 low may also activate for at least 1 minute every 30 minutes to detect the spa temperature (polling) and then to heat to the set temperature if needed. When the low-speed turns on automatically, it cannot be deactivated from the panel, however the high speed may be started.

### Circulation Pump Modes

If the system is equipped with a circ pump, it will be configured to work in one of three different ways:

- 1, The circ pump operates continuously (24 hours) with the exception of turning off for 30 minutes at a time when the water temperature reaches 3°F (1.5°C) above the set temperature (most likely to happen in very hot climates).
- 2, The circ pump stays on continuously, regardless of water temperature.
- 3, A programmable circ pump will come on when the system is checking temperature (polling), during filter cycles, during freeze conditions, or when another pump is on.

The specific Circulation Mode that is used has been determined by the Manufacturer and cannot be changed in the field.

## Filtration and Ozone

On non-circ systems, Pump 1 low and the ozone generator will run during filtration. On circ systems, the ozone will run with the circ pump.

The system is factory-programmed with one filter cycle that will run in the evening (assuming the time-of-day is properly set) when energy rates are often lower. The filter time and duration are programmable. (See page 10)

A second filter cycle can be enabled as needed.

At the start of each filter cycle, the blower (if there is one) or Pump 2 (if there is one) will run briefly to purge its plumbing to maintain good water quality.

## Freeze Protection

If the temperature sensors within the heater detect a low enough temperature, then the pump(s) and the blower automatically activate to provide freeze protection. The pump(s) and blower will run either continuously or periodically depending on conditions.

In colder climates, an optional additional freeze sensor may be added to protect against freeze conditions that may not be sensed by the standard sensors. Auxiliary freeze sensor protection acts similarly except with the temperature thresholds determined by the switch. See your dealer for details.

## Clean-up Cycle (optional)

When a pump or blower is turned on by a button press, a clean-up cycle begins 30 minutes after the pump or blower is turned off or times out. The pump and the ozone generator will run for 30 minutes or more, depending on the system. On some systems, you can change this setting. (See the Preferences section on page 12)



# Temperature and Temp Range

## Adjusting the Set Temperature

When using a panel with Up and Down buttons (Temperature buttons), pressing Up or Down will cause the temperature to flash. Pressing a temperature button again will adjust the set temperature in the direction indicated on the button. When the LCD stops flashing, the spa will heat to the new set temperature when required.

If the panel has a single temperature button, pressing the button will cause the temperature to flash. Pressing the button again will cause the temperature to change in one direction (e.g. UP). After allowing the display to stop flashing, pressing the Temperature Button will cause the temperature to flash and the next press will change the temperature in the opposite direction (e.g. DOWN).

## Press-and-Hold

If a Temperature button is pressed and held when the temperature is flashing, the temperature will continue to change until the button is released. If only one temperature button is available and the limit of the Temperature Range is reached when the button is being held, the progression will reverse direction.

## Dual Temperature Ranges

This system incorporates two temperature range settings with independent set temperatures. The High Range designated in the display by an “up” arrow, and the Low Range designated in the display by a “down” arrow.

These ranges can be used for various reasons, with a common use being a “ready to use” setting vs. a “vacation” setting. The Ranges are chosen using the menu structure below. Each range maintains its own set temperature as programmed by the user. This way, when a range is chosen, the spa will heat to the set temperature associated with that range.

*High Range can be set between 80°F and 104°F.*

*Low Range can be set between 50°F and 99°F.*

*More specific Temp Ranges may be determined by the Manufacturer.*

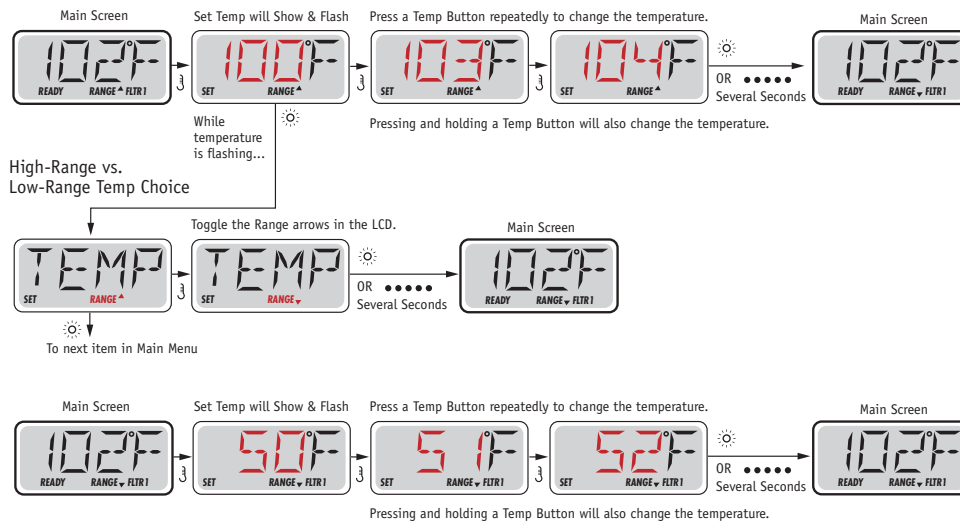
*Freeze Protection is active in either range.*

*See Ready and Rest on Page 6*

*for additional heating control information.*

### Key

- Indicates Flashing or Changing Segment
- Indicates Alternating or Progressive Message - every 1/2 second
- ⏏ A temperature button, used for “Action”
- ☀ Light or dedicated “Choose” button, depending on control panel configuration
- Waiting time - varies depending on function



# Mode – Ready and Rest

In order for the spa to heat, a pump needs to circulate water through the heater. The pump that performs this function is known as the “heater pump.”

The heater pump can be either a 2-Speed Pump 1 or a circulation pump.

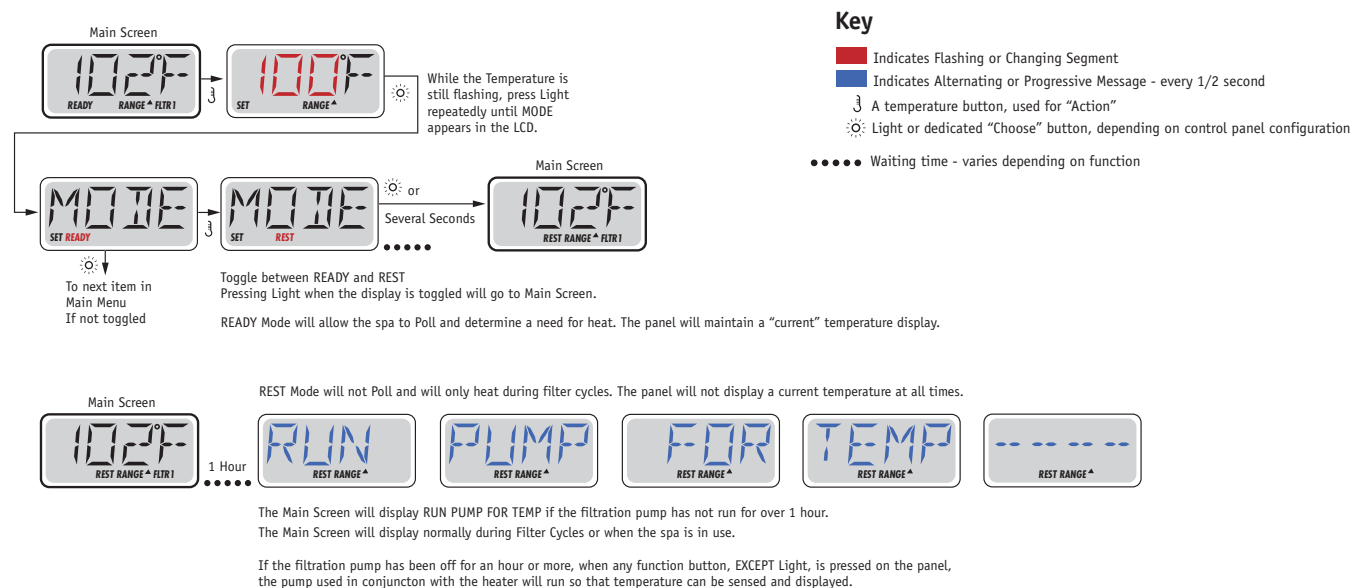
If the heater pump is a 2-Speed Pump 1, READY Mode will circulate water every 1/2 hour, using Pump 1 Low, in order to maintain a constant water temperature, heat as needed, and refresh the temperature display. This is known as “polling.”

REST Mode will only allow heating during programmed filter cycles. Since polling does not occur, the temperature display may not show a current temperature until the heater pump has been running for a minute or two.

## Circulation Mode (See Page 4, under Pumps, for other circulation modes)

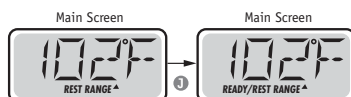
If the spa is configured for 24HR circulation, the heater pump generally runs continuously. Since the heater pump is always running, the spa will maintain set temperature and heat as needed in Ready Mode, without polling.

In Rest Mode, the spa will only heat to set temperature during programmed filter times, even though the water is being filtered constantly when in Circulation Mode.



## Ready-in-Rest Mode

READY/REST appears in the display if the spa is in Rest Mode and Jet 1 is pressed. It is assumed that the spa is being used and will heat to set temperature. While Pump 1 High can be turned on and off, Pump 1 Low will run until set temperature is reached, or 1 hour has passed. After 1 hour, the System will revert to Rest Mode. This mode can also be reset by entering the Mode Menu and changing the Mode.





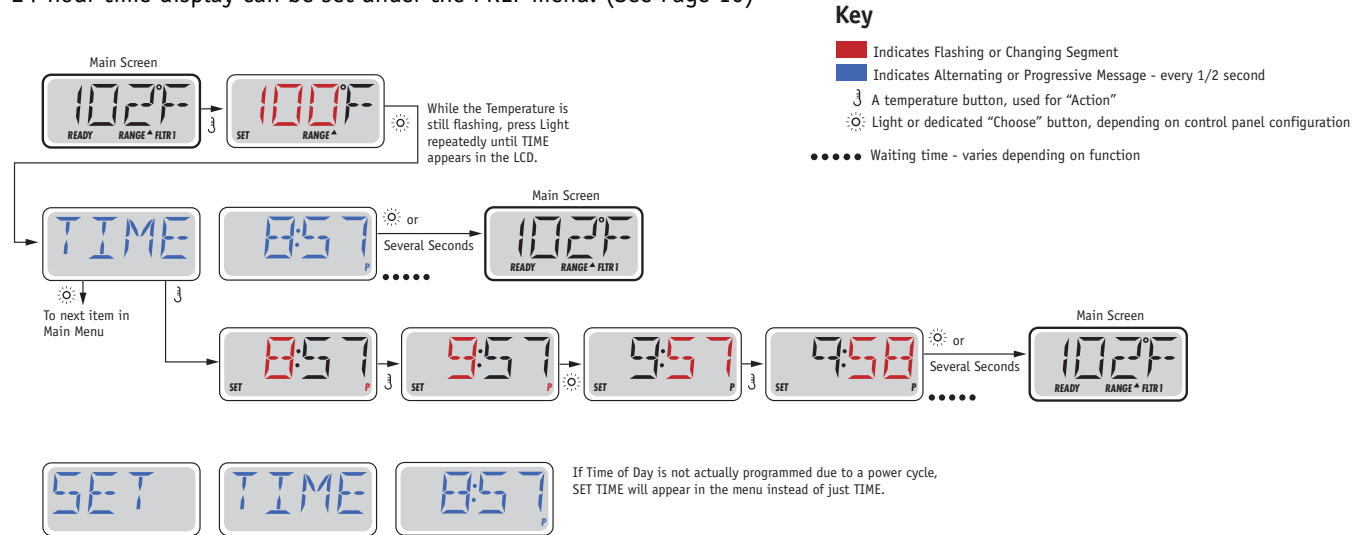
# Show and Set Time-of-Day

## Be sure to set the Time-of-Day

Setting the time-of-day can be important for determining filtration times and other background features.

When in the TIME menu, SET TIME will flash on the display if no time-of-day is set in the memory.

24-hour time display can be set under the PREF menu. (See Page 10)

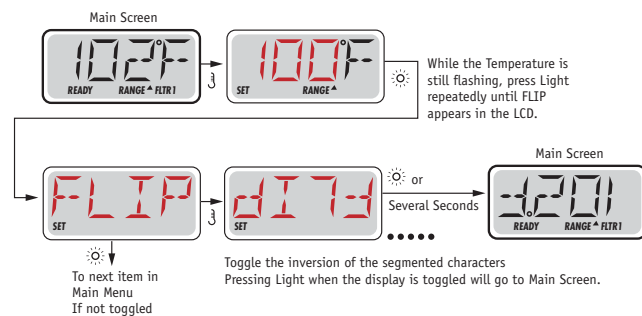


### Note:

If power is interrupted to the system, Time-of-Day is not stored. The system will still operate and all other user settings will be stored. If filter cycles are required to run at a particular time of day, resetting the clock will return the filter times to the actual programmed periods.

When the system starts up, it defaults to 12:00 Noon, so another way to get filter times back to normal is to start up the spa at noon on any given day. SET TIME will still flash in the TIME Menu until the time is actually set, but since the spa started at noon, the filter cycles will run as programmed.

# Flip (Invert Display)



### Note:

Some panels may have a dedicated FLIP button, which allows the user to flip the display with a single button-press.



# Restricting Operation

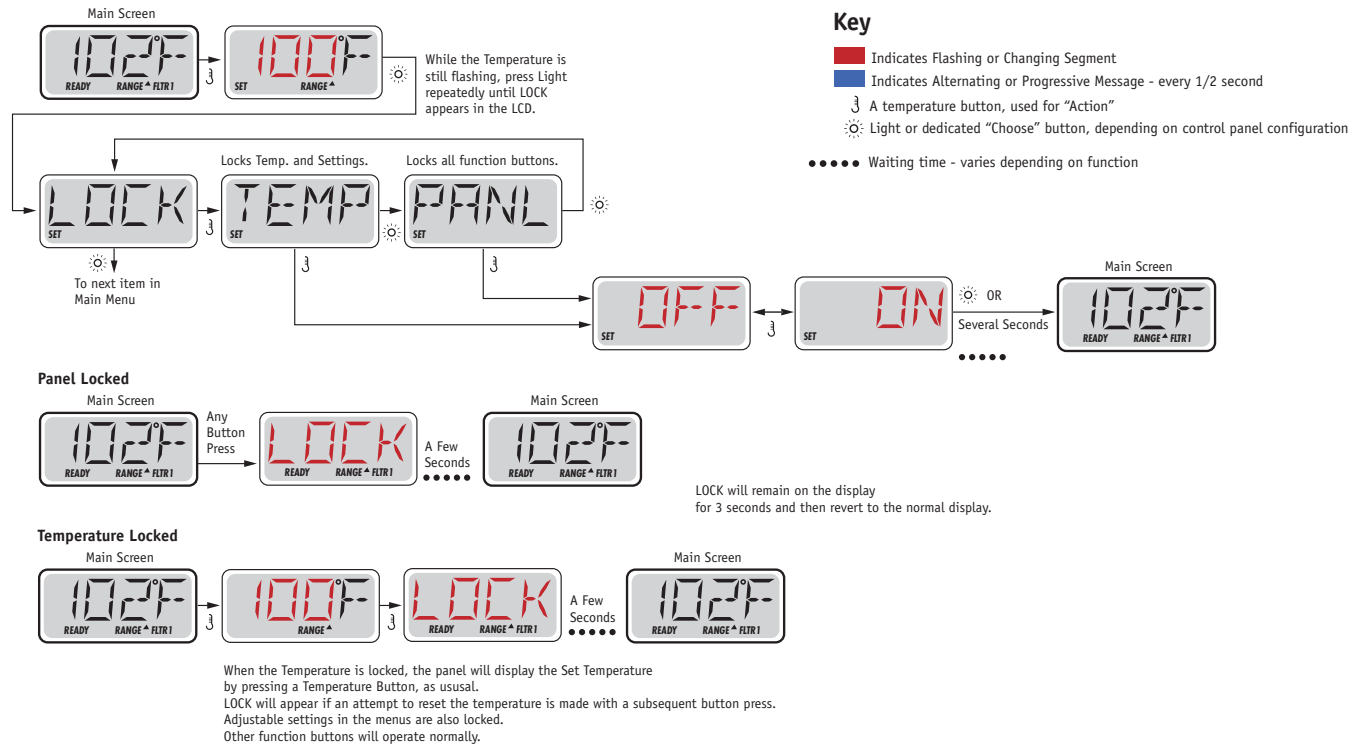
The control can be restricted to prevent unwanted use or temperature adjustments.

Locking the panel prevents the controller from being used, but all automatic functions are still active.

Locking the Temperature allows Jets and other features to be used, but the Set Temperature and other programmed settings cannot be adjusted.

Temperature Lock allows access to a reduced selection of menu items.

These include Set Temperature, FLIP, LOCK, UTIL, INFO and FALT LOG.



# Unlocking

This Unlock sequence may be used from any screen that may be displayed on a restricted panel.



NOTE: If the panel has both an UP and a Down button, the ONLY button that will work in the Unlock Sequence is the UP button.



# Hold (Standby)

## Hold Mode – M037\*

Hold Mode is used to disable the pumps during service functions like cleaning or replacing the filter. Hold Mode will last for 1 hour unless the mode is exited manually.

## Drain Mode

Some spas have a special feature that allows a pump to be employed when draining the water.

When available, this feature is a component of Hold Mode.



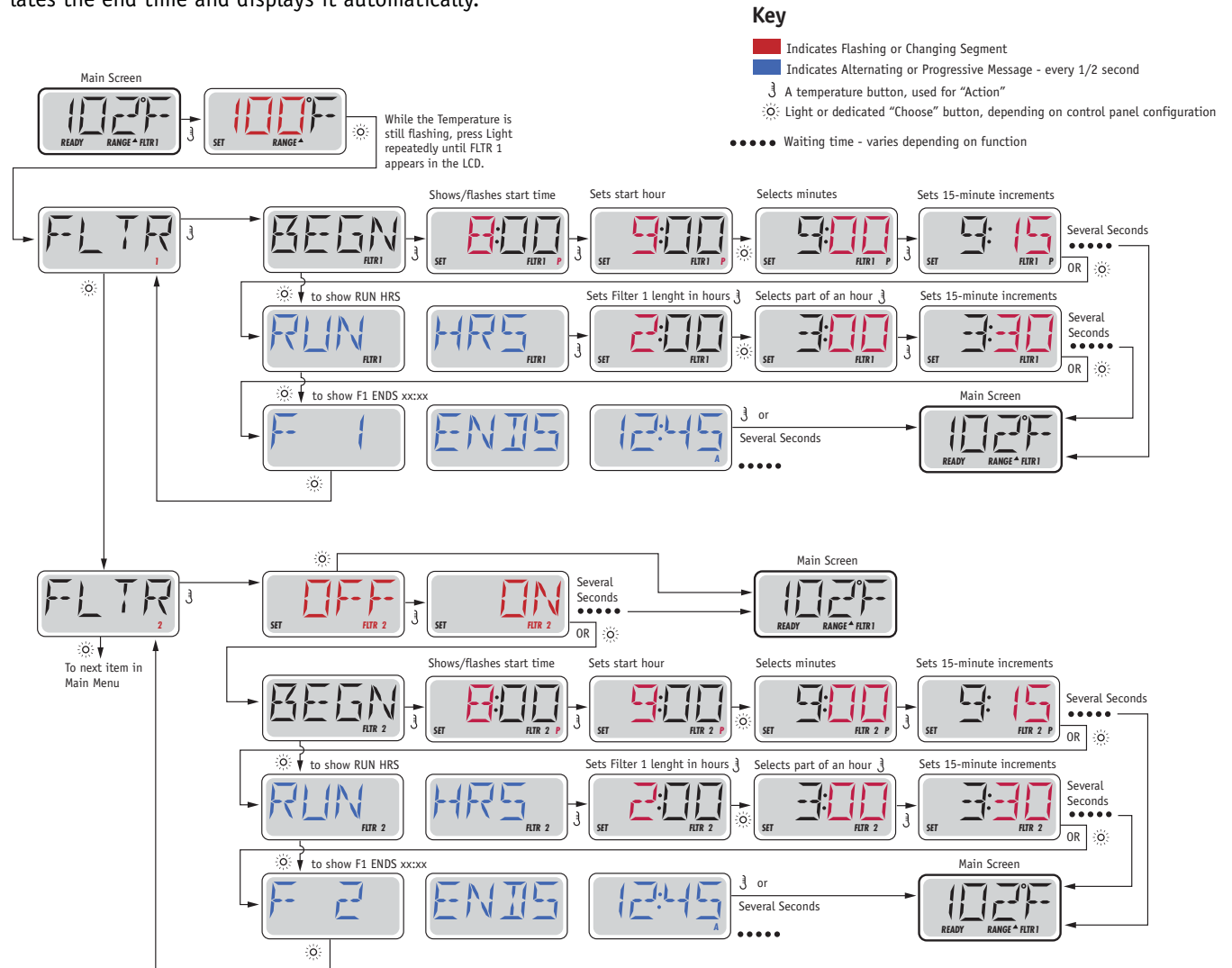
M037 is a Message Code. See Page 15.



# Adjusting Filtration

## Main Filtration

Filter cycles are set using a start time and a duration. Start time is indicated by an "A" or "P" in the bottom right corner of the display. Duration has no "A" or "P" indication. Each setting can be adjusted in 15-minute increments. The panel calculates the end time and displays it automatically.



## Filter Cycle 2 - Optional Filtration

Filter Cycle 2 is OFF by default.

It is possible to overlap Filter Cycle 1 and Filter Cycle 2, which will shorten overall filtration by the overlap amount.

## Purge Cycles

In order to maintain sanitary conditions, secondary Pumps and/or a Blower will purge water from their respective plumbing by running briefly at the beginning of each filter cycle.

If Filter Cycle 1 is set for 24 hours, enabling Filter Cycle 2 will initiate a purge when Filter Cycle 2 is programmed to begin.



# Light Timer Programming

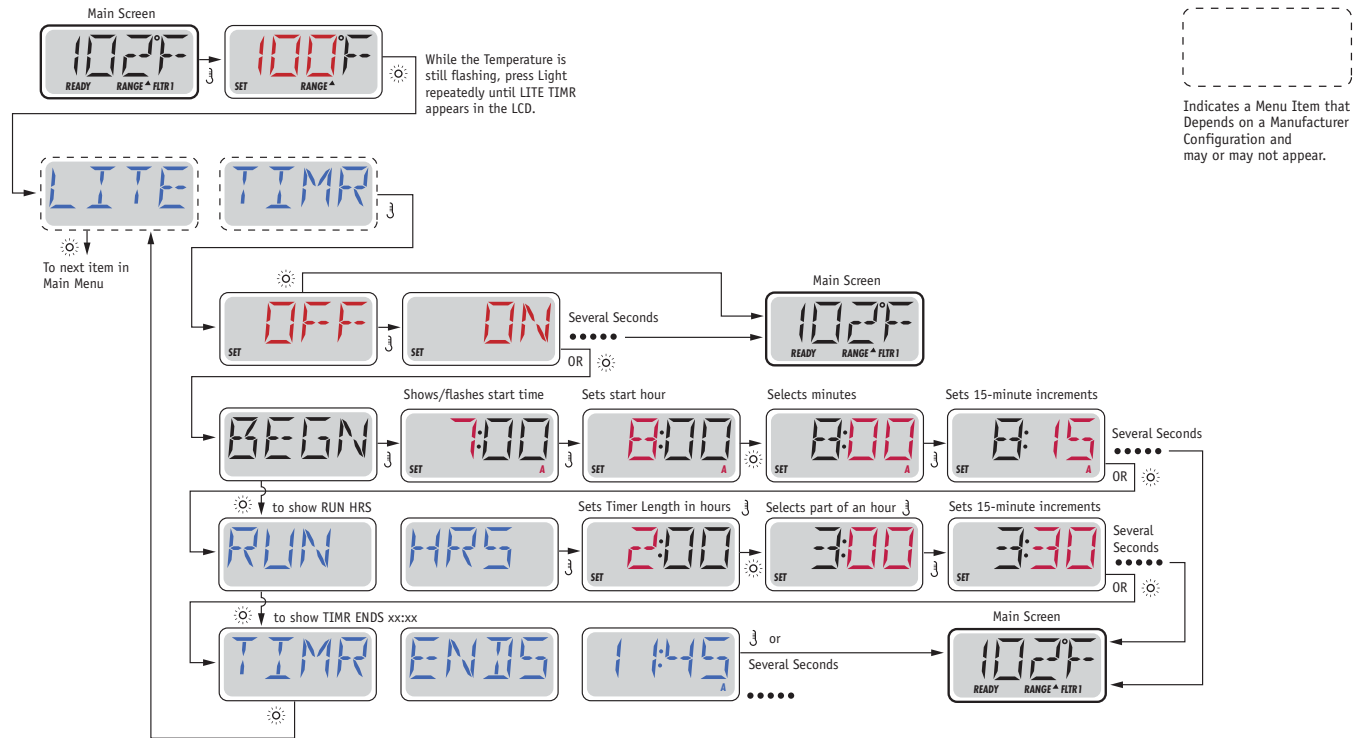
## Light Timer Option

If LITE TIMR does not appear in the Main Menu, the Light Timer feature is not enabled by the manufacturer.

When available, the Light Timer is OFF by default.

### Key

- Indicates Flashing or Changing Segment
- Indicates Alternating or Progressive Message - every 1/2 second
- ⌋ A temperature button, used for "Action"
- ☀ Light or dedicated "Choose" button, depending on control panel configuration
- Waiting time - varies depending on function



# Preferences

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## **F / C (Temp Display)**

Change the temperature between Fahrenheit and Celsius.

## **12 / 24 (Time Display)**

Change the clock between 12 hr and 24 hr display.

## **RE-MIN-DERS (Reminders)**

Turn the reminder messages (like "Clean Filter") On or Off.

## **CLN-UP (Cleanup)**

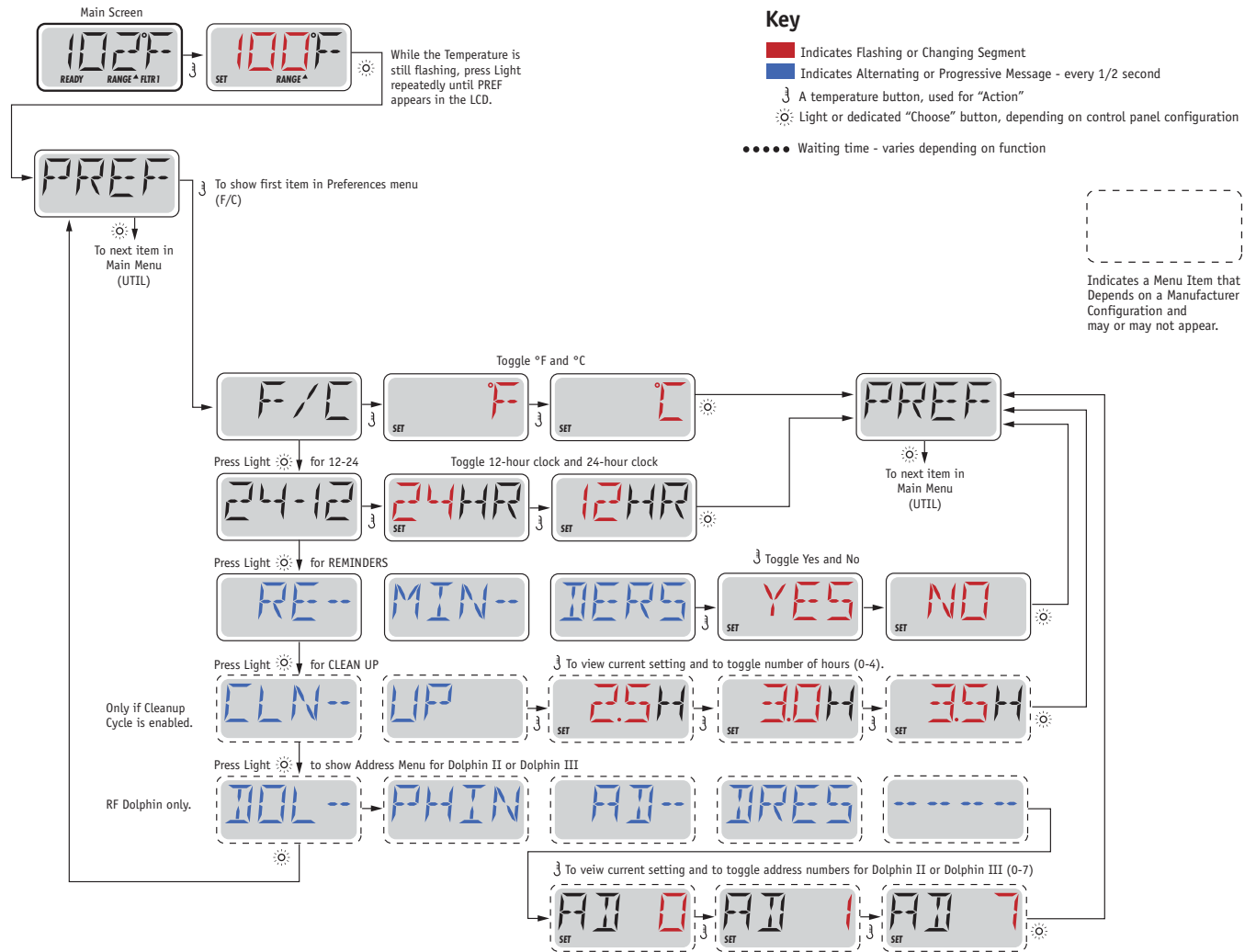
Cleanup Cycle Duration is not always enabled, so it may not appear. When it is available, set the length of time Pump 1 will run after each use. 0-4 hours are available.

## **DOL-PHIN AD-DRES (Dolphin II and Dolphin III) Applies to RF Dolphin only. (This message may not appear depending on the configuration)**

When set to 0, no addressing is used. Use this setting for a Dolphin Remote which is factory set for no address by default. When set between 1 and 7, the number is the address. (See the Dolphin manual for details.)



# Preferences



# Utilities and Information

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## **INFO (System Information sub-menu)**

The System Information Menu displays various settings and identification of the particular system. As each item in the menu is highlighted, the detail for that item is displayed at the bottom of the screen.

## **SSID (Software ID)**

Displays the software ID number for the System.

## **MODL (System Model)**

Displays the Model Number of the System.

## **SETP (Current Setup)**

Displays the currently selected Configuration Setup Number.

## **SIG (Configuration Signature)**

Displays the checksum for the system configuration file.

## **Heater Voltage (Feature not used on CE rated systems.)**

Displays the operating voltage configured for the heater.

## **Heater Wattage as Configured in Software (CE Systems Only.)**

Displays a heater kilowatt rating as programmed into the control system software (1-3 or 3-6).

## **H \_ (Heater Type)**

Displays a heater type ID number.

## **SW \_ (Dip Switch Settings)**

Displays a number that represents the DIP switch positions of S1 on the main circuit board.

## **PANL (Panel Version)**

Displays a number of the software in the topside control panel.





# Additional Utilities

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## Utilities

In addition to INFO, The Utilities Menu contains the following:

### **GFCI (GFCI Test)** **(Feature not available on CE rated systems.)**

GFCI Test is not always enabled, so it may not appear. This screen allows the GFCI to be tested manually from the panel and can be used to reset the automatic test feature. If the GFCI Test Feature is reset, the device will trip within 7 days. (See Page 17)

### **A / B (A/B Sensor Temperatures)**

When this is set to On, the temperature display will alternate to display temperature from Sensor A and Sensor B in the heater.

### **FALT LOG (Fault Log)**

The Fault Log is a record of the last 24 faults that can be reviewed by a service tech.

### **DEMO (Demo Mode)**

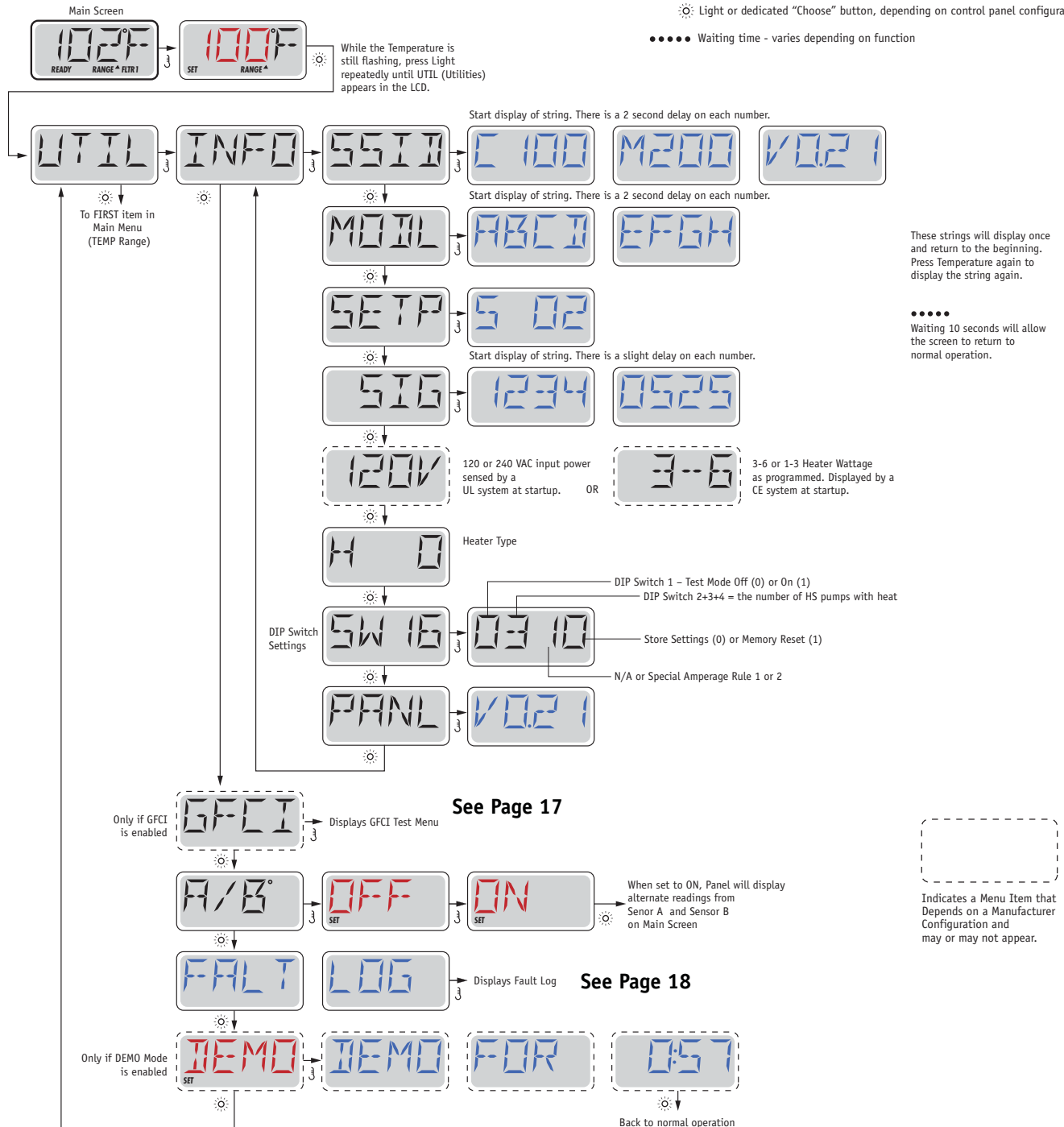
Demo Mode is not always enabled, so it may not appear. This is designed to operate several devices in a sequence in order to demonstrate the various features of a particular hot tub.



# Utilities

## Key

- Indicates Flashing or Changing Segment
- Indicates Alternating or Progressive Message - every 1/2 second
- ⌄ A temperature button, used for "Action"
- ☉ Light or dedicated "Choose" button, depending on control panel configuration
- Waiting time - varies depending on function



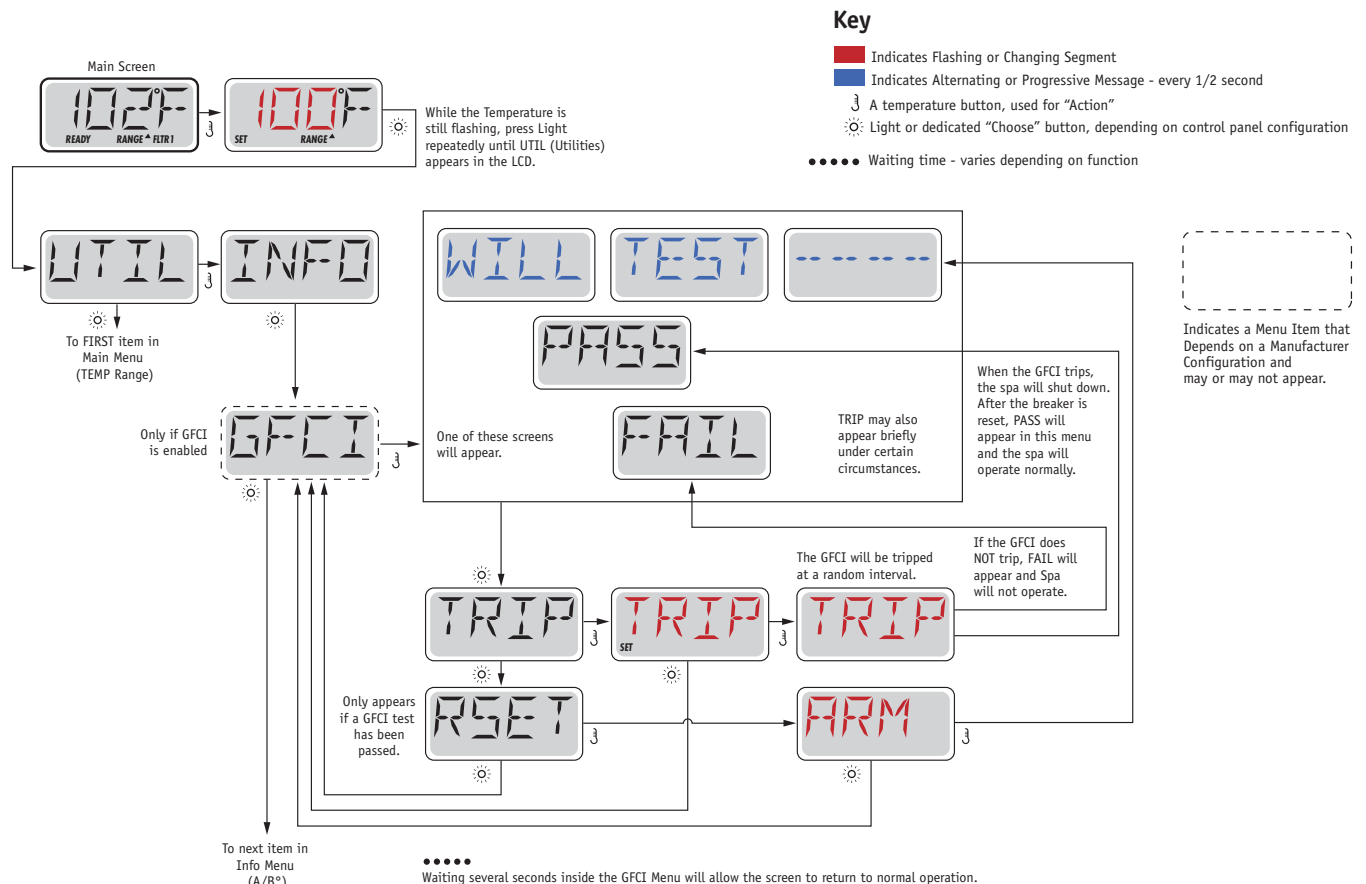
# Utilities – GFCI Test Feature

## Not Available on CE Rated Systems.

A GFCI is an important safety device and is required equipment on a hot tub installation.

Your spa may be equipped with a GFCI Protection feature. (UL rated systems only.) If your spa has this feature enabled by the manufacturer, the GFCI Trip Test must occur to allow proper spa function.

Within 1 to 7 days after startup, the spa will trip the GFCI to test it. (The number of days is factory programmed.) The GFCI must be reset once it has tripped. After passing the GFCI Trip Test, any subsequent GFCI trips will indicate a ground fault or other unsafe condition and the power to the spa must be shut off until a service person can correct the problem.



## Forcing the GFCI Trip Test

The installer can cause the GFCI Trip Test to occur sooner by initiating it using the above menu.

The GFCI should trip within several seconds and the spa should shut down. If it does not, shut down the power and manually verify that a GFCI breaker is installed and that the circuit and spa are wired correctly. Verify the function of the GFCI with its own test button. Restore power to the spa and repeat the GFCI Trip Test.

Once the GFCI is tripped by the test, reset the GFCI and the spa will operate normally from that point. You can verify a successful test by navigating to the above menu. PASS should appear after a temp button is pressed from the GFCI screen.

**The end-user must be trained to expect this one-time test to occur and how to properly reset the GFCI.**

## Warning:

If freezing conditions exist, a GFCI should be reset immediately or spa damage could result. The end user should always trained to test and reset the GFCI on a regular basis.

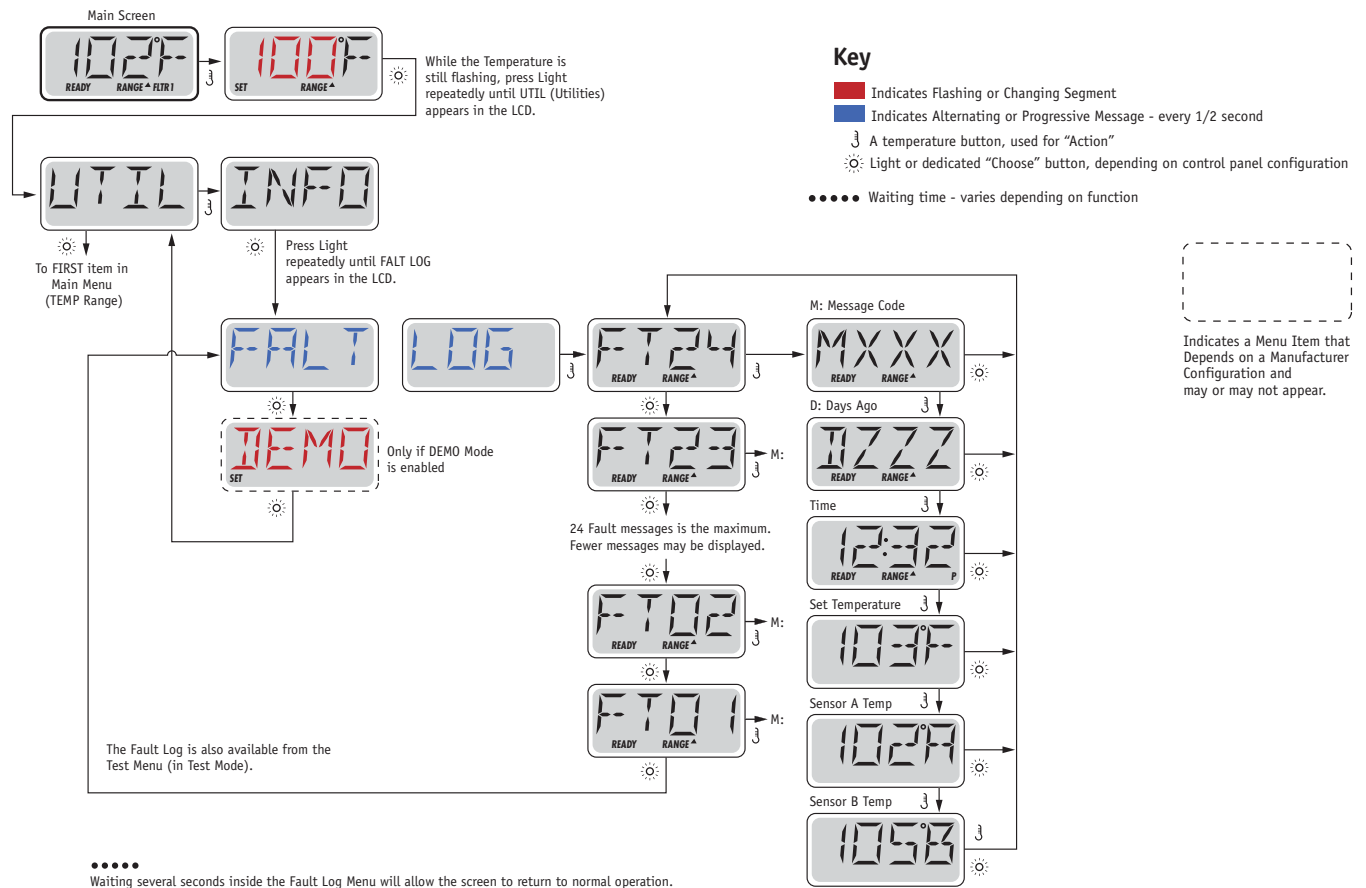


# Utilities – Fault Log

## A Little History can tell a lot

The Fault Log stores up to 24 events in memory and they can be reviewed under the Fault Log Menu.

Each event captures a Fault Message Code, how many days have passed since the fault, Time of the fault, Set Temperature during the fault, and Sensor A and B temperatures during the fault.



See following pages for various Message Codes and definitions.



# General Messages

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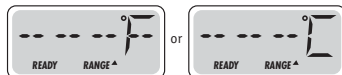


## Priming Mode – M019

Each time the spa is powered up, it will enter Priming Mode. The purpose of Priming Mode is to allow the user to run each pump and manually verify that the pumps are primed (air is purged) and water is flowing. This typically requires observing the output of each pump separately, and is generally not possible in normal operation. Priming Mode lasts 4 minutes, but you can exit it earlier by pressing any Temp button. The heater is not allowed to run during Priming Mode.

NOTE: If your spa has a Circ Pump, it will turn on with Jets 1 in Priming Mode. The Circ Pump will run by itself when Priming Mode is exited.

---



## Water Temperature is Unknown

After the pump has been running for 1 minute, the temperature will be displayed.

---



## Too Cold - Freeze Protection

A potential freeze condition has been detected, or the Aux Freeze Switch has closed, and all pumps and blower are activated. All pumps and blower are ON for at least 4 minutes after the potential freeze condition has ended, or when the aux freeze switch opens.

In some cases, pumps may turn on and off and the heater may operate during Freeze Protection.

This is an operational message, not an error indication.

---



## Water is too Hot (OHS) – M029

One of the water temp sensors has detected spa water temp 110°F (43.3°C) and spa functions are disabled. System will auto reset when the spa water temp is below 108°F (42.2°C). Check for extended pump operation or high ambient temp.

---



## Safety Trip - Pump Suction Blockage\* – M033

The Safety Trip error message indicates that the vacuum switch has closed. This occurs when there has been a suction problem or a possible entrapment situation avoided. (Note: not all spas have this feature.)

---

M0XX numbers are Message Codes. See Page 15.

\* This message can be reset from the topside panel with any button press.



# Heater-Related Messages

---



## Heater Flow is Reduced (HFL) – M016

There may not be enough water flow through the heater to carry the heat away from the heating element. Heater start up will begin again after about 1 min. See “Flow Related Checks” below.

---



## Heater Flow is Reduced (LF)\* – M017

There is not enough water flow through the heater to carry the heat away from the heating element and the heater has been disabled. See “Flow Related Checks” below. After the problem has been resolved, you must press any button to reset and begin heater start up.

---



## Heater may be Dry (dr)\* – M028

Possible dry heater, or not enough water in the heater to start it. The spa is shut down for 15 min. Press any button to reset the heater start-up. See “Flow Related Checks” below.

---



## Heater is Dry\* – M027

There is not enough water in the heater to start it. The spa is shut down. After the problem has been resolved, you must press any button to reset and restart heater start up. See “Flow Related Checks” below.

---



## Heater is too Hot (OHH)\* – M030

One of the water temp sensors has detected 118°F (47.8°C) in the heater and the spa is shut down. You must press any button to reset when water is below 108°F (42.2°C). See “Flow Related Checks” below.

---



## A Reset Message may Appear with other Messages.

Some errors may require power to be removed and restored.

---

## Flow-Related Checks

Check for low water level, suction flow restrictions, closed valves, trapped air, too many closed jets and pump prime.

On some systems even when spa is shut down, some equipment may occasionally turn on to continue monitoring temperature or if freeze protection is needed.

\* This message can be reset from the topside panel with any button press.



# Sensor-Related Messages

---



## Sensor Balance is Poor – M015

The temperature sensors MAY be out of sync by 2°F or 3°F. Call for Service.

---



## Sensor Balance is Poor\* – M026

The temperature sensors ARE out of sync. The Sensor Balance is Poor fault has been established for at least 1 hour. Call for Service.

---



## Sensor Failure – Sensor A: M031, Sensor B: M032

A temperature sensor or sensor circuit has failed. Call for Service.

---

# Miscellaneous Messages

---



## No Communications

The control panel is not receiving communication from the System. Call for Service.

---



## Pre-Production Software

The Control System is operating with test software. Call for Service.

---



## °F or °C is replaced by °T

The Control System is in Test Mode. Call for Service.

---

\* This message can be reset from the topside panel with any button press.



# System-Related Messages

---



## Memory Failure - Checksum Error\* – M022

At Power-Up, the system has failed the Program Checksum Test. This indicates a problem with the firmware (operation program) and requires a service call.

---



## Memory Warning - Persistent Memory Reset\* – M021

Appears after any system setup change. Contact your dealer or service organization if this message appears on more than one power-up, or if it appears after the system has been running normally for a period of time.

---



## Memory Failure - Clock Error\* – M020 - Not Applicable on the BP1500

Contact your dealer or service organization.

---



## Configuration Error – Spa will not Start Up

Contact your dealer or service organization.

---



## GFCI Failure - System Could Not Test/Trip the GFCI – M036

NORTH AMERICA ONLY. May indicate an unsafe installation. Contact your dealer or service organization.

---



## A Pump Appears to be Stuck ON – M034

Water may be overheated. POWER DOWN THE SPA. DO NOT ENTER THE WATER. Contact your dealer or service organization.

---



## A Pump Appears to have been Stuck ON when spa was last powered – M035

POWER DOWN THE SPA. DO NOT ENTER THE WATER.  
Contact your dealer or service organization.

\* This message can be reset from the topside panel with any button press.





# Reminder Messages

---

## General maintenance helps.

Reminder Messages can be suppressed by using the PREF Menu. See Page 11.

Reminder Messages can be chosen individually by the Manufacturer. They may be disabled entirely, or there may be a limited number of reminders on a specific model.

The frequency of each reminder (i.e. 7 days) can be specified by the Manufacturer.

Press a Temperature button to reset a displayed reminder message.

---



Alternates with temperature or normal display.

## Appears on a regular schedule, e.g. every 7 days.

Check pH with a test kit and adjust pH with the appropriate chemicals.

---



Alternates with temperature or normal display.

## Appears on a regular schedule, e.g. every 7 days.

Check sanitizer level and other water chemistry with a test kit and adjust with the appropriate chemicals.

---



Alternates with temperature or normal display.

## Appears on a regular schedule, e.g. every 30 days.

Clean the filter media as instructed by the manufacturer. See HOLD on page 6.

---



Alternates with temperature or normal display.

## Appears on a regular schedule, e.g. every 30 days.

The Ground Fault Circuit Interrupter (GFCI) or Residual Current Device (RCD) is an important safety device and must be tested on a regular basis to verify its reliability.

Every user should be trained to safely test the GFCI or RCD associated with the hot tub installation.

A GFCI or RCD will have a TEST and RESET button on it that allows a user to verify proper function.

## Warning:

If freezing conditions exist, a GFCI or RCD should be reset immediately or spa damage could result. The end user should always be trained to test and reset the GFCI or RCD on a regular basis.



# Reminder Messages Continued

---

CHNG

WATR

Alternates with temperature or normal display.

**Appears on a regular schedule, e.g. every 90 days.**

Change the water in the spa on regular basis to maintain proper chemical balance and sanitary conditions.

---

CLN

COVR

Alternates with temperature or normal display.

**Appears on a regular schedule, e.g. every 180 days.**

Vinyl covers should be cleaned and conditioned for maximum life.

---

TRT

WOOD

Alternates with temperature or normal display.

**Appears on a regular schedule, e.g. every 180 days.**

Wood skirting and furniture should be cleaned and conditioned per the manufacturers instructions for maximum life.

---

CHNG

FLTR

Alternates with temperature or normal display.

**Appears on a regular schedule, e.g. every 365 days.**

Filters should be replaced occasionally to maintain proper spa function and sanitary conditions.

---

CHNG

CART

Alternates with temperature or normal display.

**As needed.**

Install new mineral cartridge



# Warning! Qualified Technician Required for Service and Installation

## Basic Installation and Configuration Guidelines

Use minimum 6AWG copper conductors only.

Torque field connections between 21 and 23 in lbs.

Readily accessible disconnecting means to be provided at time of installation.

Permanently connected.

Connect only to a circuit protected by a Class A Ground Fault Circuit Interrupter (GFCI) or Residual Current Device (RCD) mounted at least 5' (1.52M) from the inside walls of the spa/hot tub and in line of sight from the equipment compartment.

CSA enclosure: Type 2

Refer to Wiring Diagram inside the cover of the control enclosure.

Refer to Installation and Safety Instructions provided by the spa manufacturer.

**Warning:** People with infectious diseases should not use a spa or hot tub.

**Warning:** To avoid injury, exercise care when entering or exiting the spa or hot tub.

**Warning:** Do not use a spa or hot tub immediately following strenuous exercise

**Warning:** Prolonged immersion in a spa or hot tub may be injurious to your health

**Warning:** Maintain water chemistry in accordance with the Manufacturers instructions.

**Warning:** The equipment and controls shall be located not less than 1.5 meters horizontally from the spa or hot tub.

## Warning! GFCI or RCD Protection.

The Owner should test and reset the GFCI or RCD on a regular basis to verify its function.

## Warning! Shock Hazard! No User Serviceable Parts.

Do not attempt service of this control system. Contact your dealer or service organization for assistance. Follow all owner's manual power connection instructions. Installation must be performed by a licensed electrician and all grounding connections must be properly installed.

## CSA Compliance/Conformité

### Caution:

- Test the ground fault circuit interrupter or residual current device before each use of the spa.
- Read the instruction manual.
- Adequate drainage must be provided if the equipment is to be installed in a pit.
- For use only within an enclosure rated CSA Enclosure 3.
- Connect only to a circuit protected by a Class A ground fault circuit interrupter or residual current device.
- To ensure continued protection against shock hazard, use only identical replacement parts when servicing.

- Install a suitably rated suction guard to match the maximum flow rate marked.

### Warning:

- Water temperature in excess of 38°C may be injurious to your health.
- Disconnect the electrical power before servicing.

### Attention:

- Toujours vérifier l'efficacité du disjoncteur différentiel avant d'utiliser différentiel avant d'utiliser le bain.
- Lire la notice technique.
- Lorsque l'appareillage est installé dans une fosse, on doit assurer un drainage adéquat.
- Employer uniquement à l'intérieur d'une clôture CSA Enclosure 3.
- Connecter uniquement à un circuit protégé par un disjoncteur différentiel de Class A.
- Afin d'assurer une protection permanente contre le danger de choc électrique, lors de l'entretien employer seulement des pièces de rechange identiques.
- Les prises d'aspiration doivent être équipées de grilles convenant au débit maximal indiqué.

### Avertissement:

- Des températures de l'eau supérieures à 38°C peuvent présenter un danger pour la santé.
- Déconnecter du circuit d'alimentation électrique avant l'entretien.

### Warning/Advertissement:

- Disconnect the electric power before servicing. Keep access door closed.
- Déconnecter du circuit d'alimentation électrique avant l'entretien. Garder la porte fermée.



# ADDENDUM C

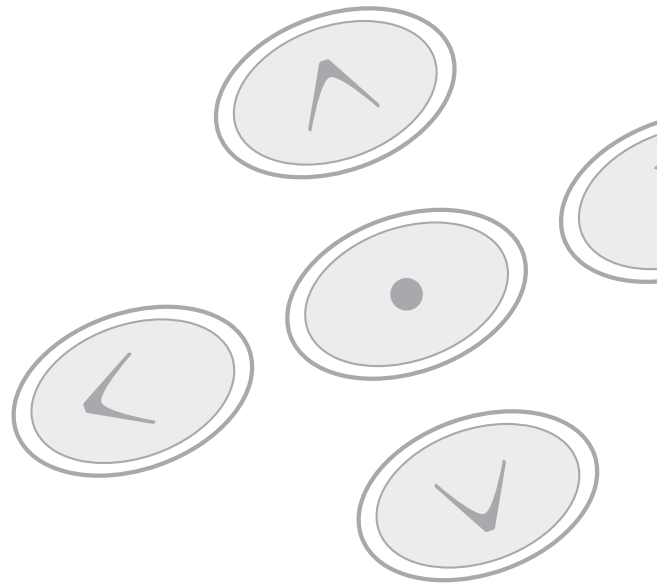
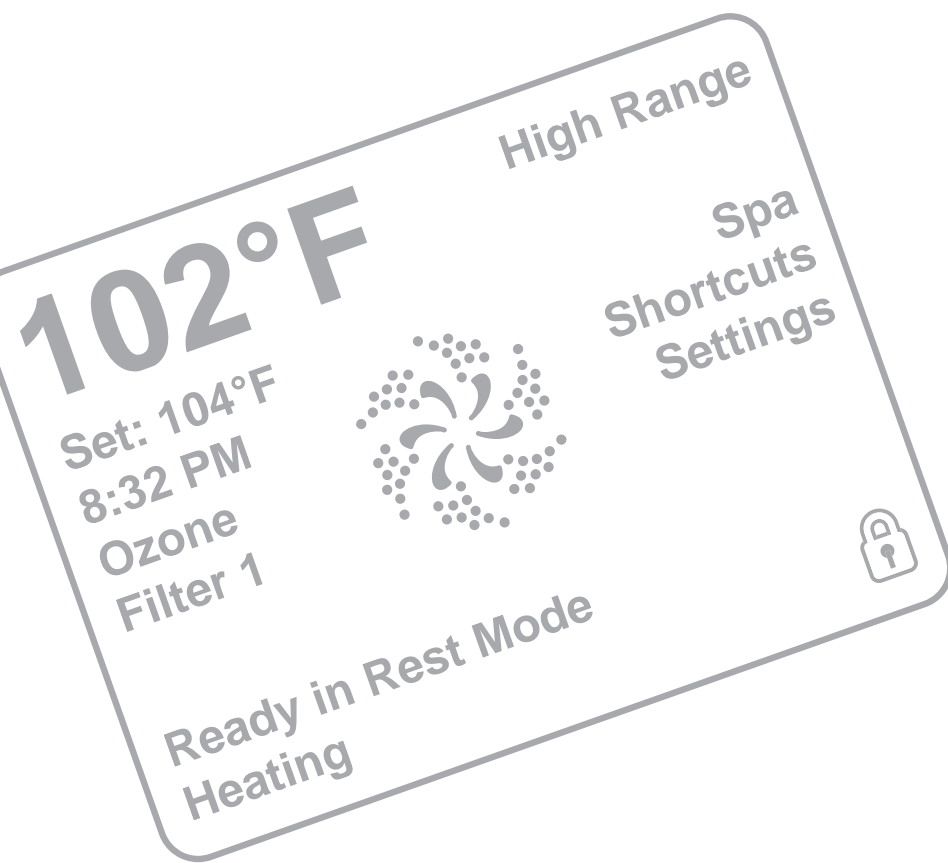
## TP900 User Guide

# TP800 and TP900 Series Control Panels

## Balboa Water Group Colossus Series

### User Interface and Programming Reference

System Model:	BP2500 / 2600	
Software Version:	5.0 and later	
Panel Model:	TP900 Series	TP800 Series
Software Version:	2.0 or later	1.9 or later



# The Main Screen

## Spa Status

Important information about spa operation can be seen quickly from the Main Screen.

The most important features, including Set Temperature adjustment, can be accessed from this screen.

The actual water temperature can be seen in large text and the desired, or Set Temperature, can be selected and adjusted.

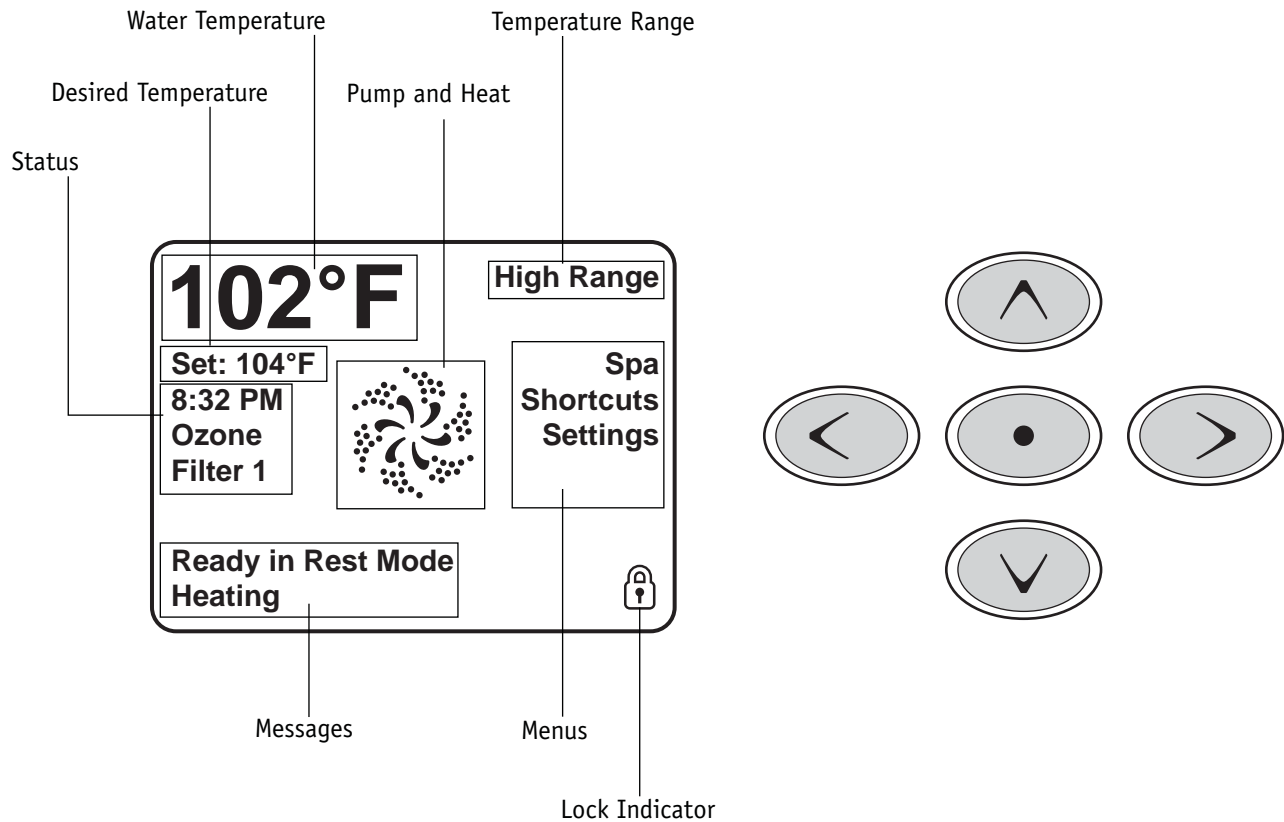
Time-of-day, Ozone operation and Filter Operation status is available, along with other messages and alerts.

High Temperature Range vs. Low Temperature Range is indicated in the upper right corner.

The Jets Icon in the center will spin on a TP900 if any pump is running and changes color when the heater is on. (The icon does not spin on a TP800, but still indicates pump and heater function)

A Lock icon is visible if the panel or settings are locked.

The Menu choices on the right can be selected and the screen will change to show more detailed controls or programming functions.



# The Main Screen

## Navigation

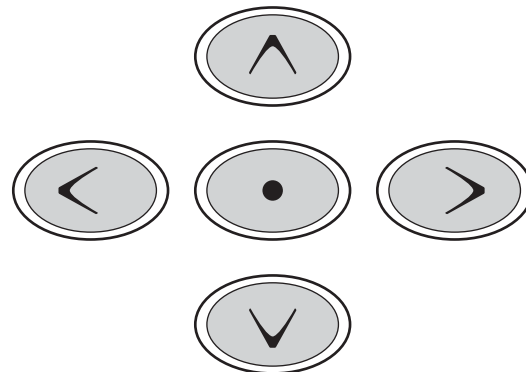
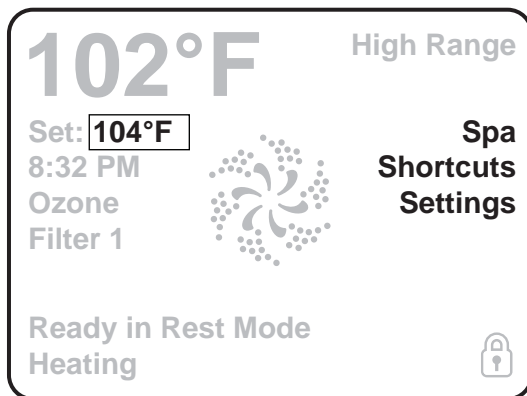
Navigating the entire menu structure is done with the 5 buttons on the control panel.

When a text item changes to white during navigation, that indicates the item is selected for action.

Operating or changing a selected item is generally done with the center or "Select" button.

The only item that can be changed on the left side of the Main Screen is the Set Temperature. Press the Left Arrow button to change the Set Temperature number to white. The Set Temperature can then be adjusted with the up and down buttons. Pressing the Select button or the Right Arrow button will save the new set temperature.

On the right side of the screen, the menu selections can be selected with the Up and Down Buttons. Use the Select Button to choose an item. Selecting one of these items will change to a different screen with additional controls.



## Messages

At the bottom of the screen, messages may appear at various times. Some of these messages must be dismissed by the user (see page 17).

## Press-and-Hold

If an Up or Down button is pressed and held when the Set Temperature is selected, the temperature will continue to change until the button is released, or the Temperature Range limits are reached.

# The Spa Screen and Shortcut Screen

## All Equipment Access

The Spa Screen shows all available equipment to control, as well as other features, like Invert, in one easy-to-navigate screen. The display shows icons that are related to the equipment installed on a particular spa model, so this screen may change depending on the installation.

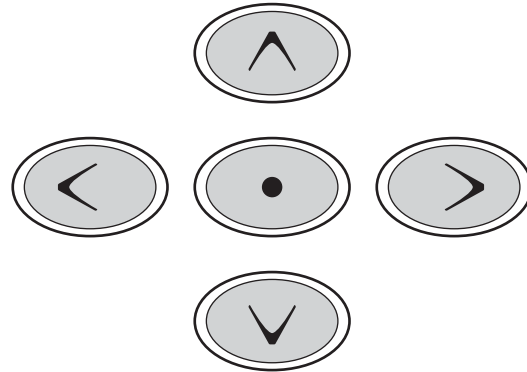
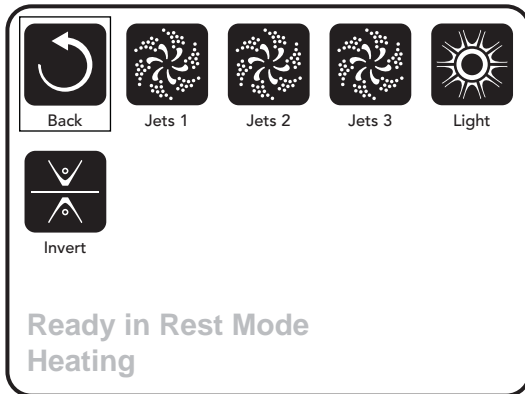
The navigation buttons are used to select an individual device. The device that is chosen is highlighted with a white outline and the text under the icon changes to white. Once a device is selected, it can be controlled using the center Select Button.

Some devices, like pumps, may have more than one ON state, so the icon will change to reflect the state that the equipment is in. Below are some examples of 2-speed Pump indicators.



If the Spa has a Circ Pump, a Circ Pump Icon will appear to indicate its activity, but outside of Priming Mode, the Circ Pump cannot be controlled directly.

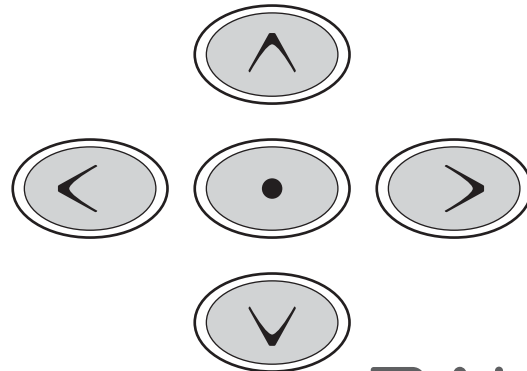
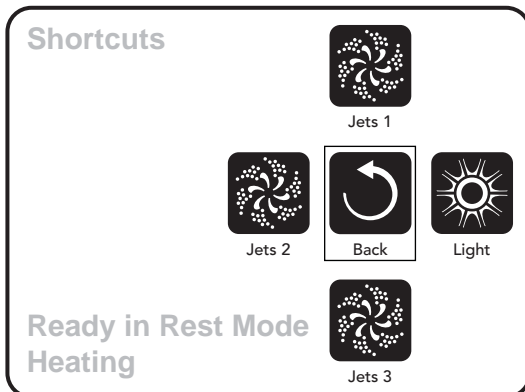
NOTE: The icon for the pump that is associated with the heater (Circ or P1 Low) will have a red glow in the center when the heater is running.



## One-Press Activation

The Shortcut Screen requires no navigation. Each button is fixed on a specific function and can be used as a very simple user interface for the spa.

Each button function is illustrated in the display and mapped according to the manufacturer's instructions.





# The Settings Screen

## Pressing a “Button”

When instructions are given to “press a button” any of the following can be done:

- Navigate to the desired item on any Screen. When the desired item is highlighted, press the Select Button.
- Press the button for that device while on the Shortcuts Screen, if the device is one of the 4 functions available.

## Programming, Etc.

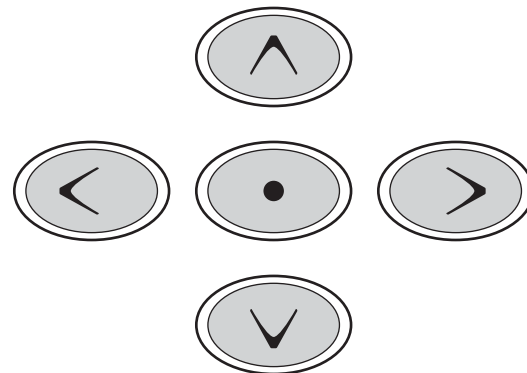
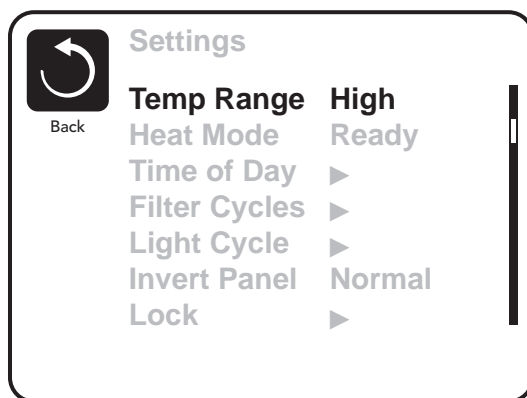
The Settings Screen is where all programming and other spa behaviors are controlled.

This screen has several features that can be acted on directly. These features include Temp Range, Heat Mode, and Invert Panel. When one of these items is highlighted, the Select Button is used to toggle between two settings.

All other menu items (with an arrow pointing to the right) go to another level in the menu.

## Press-and-Hold

If an Up or Down button is pressed and held when an item in a Menu List is highlighted, the list can be scrolled quickly from top to bottom. The scroll bar on the right side of the screen indicates the relative position of the highlighted item in the list.



## Dual Temperature Ranges (High vs. Low)

This system incorporates two temperature range settings with independent set temperatures. The specific range can be selected on the Settings screen and is visible on the Main Screen in the upper right corner of the display.

These ranges can be used for various reasons, with a common use being a “ready to use” setting vs. a “vacation” setting. Each range maintains its own set temperature as programmed by the user. This way, when a range is chosen, the spa will heat to the set temperature associated with that range.

*High Range can be set between 80°F and 104°F.*

*Low Range can be set between 50°F and 99°F.*

*More specific Temp Ranges may be determined by the Manufacturer.*

*Freeze Protection is active in either range.*



# The Settings Screen – Continued

## Heat Mode – Ready vs. Rest

In order for the spa to heat, a pump needs to circulate water through the heater. The pump that performs this function is known as the “heater pump.”

The heater pump can be either a 2-speed pump (Pump 1) or a circulation pump.

If the heater pump is a 2-Speed Pump 1, READY Mode will circulate water every 1/2 hour, using Pump 1 Low, in order to maintain a constant water temperature, heat as needed, and refresh the temperature display. This is known as “polling.”

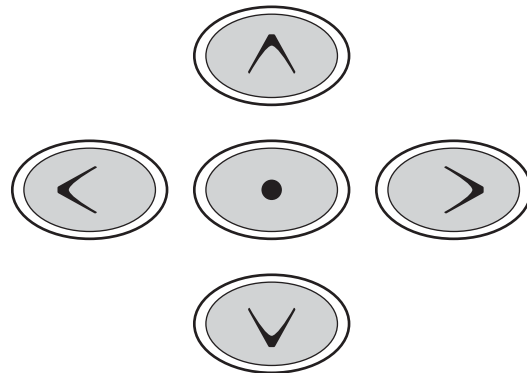
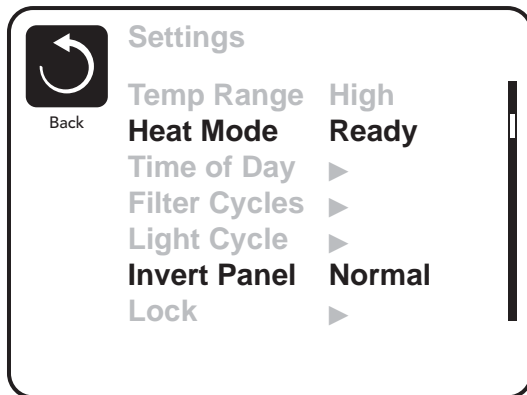
REST Mode will only allow heating during programmed filter cycles. Since polling does not occur, the temperature display may not show a current temperature until the heater pump has been running for a minute or two.

While Pump 1 High can be turned on and off, Pump 1 Low will run until set temperature is reached, or 1 hour has passed.

### Circulation Mode (See Page 8, under Pumps, for other circulation modes)

If the spa is configured for 24HR circulation, the heater pump generally runs continuously. Since the heater pump is always running, the spa will maintain set temperature and heat as needed in Ready Mode, without polling.

In Rest Mode, the spa will only heat to set temperature during programmed filter times, even though the water is being filtered constantly when in Circulation Mode.



## Ready-in-Rest Mode

READY/REST appears in the display if the spa is in Rest Mode and the Jets 1 Button is pressed. It is assumed that the spa is being used and will heat to set temperature. While Pump 1 High can be turned on and off, Pump 1 Low will run until set temperature is reached, or 1 hour has passed. After 1 hour, the System will revert to Rest Mode. This mode can also be reset by entering the Settings Menu and changing the Heat Mode.

# Fill it up!

## Preparation and Filling

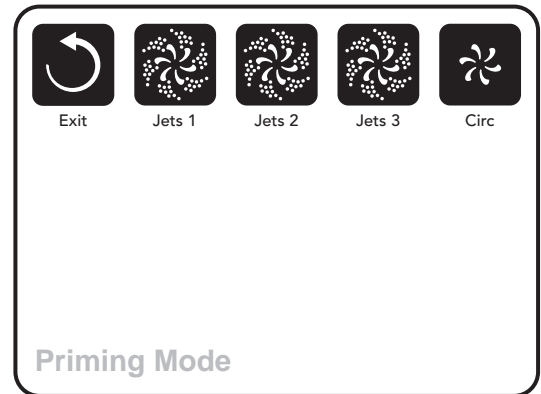
Fill the spa to its correct operating level. Be sure to open all valves and jets in the plumbing system before filling to allow as much air as possible to escape from the plumbing and the control system during the filling process.

After turning the power on at the main power panel, the top-side panel will display a splash, or startup screen.

## Priming Mode – M019\*

After the initial start-up sequence, the control will enter Priming Mode and display a Priming Mode screen. Only pump icons appear on the priming mode screen. The system will automatically return to normal heating and filtering at the end of the priming mode, which lasts 4-5 minutes. During the priming mode, the heater is disabled to allow the priming process to be completed without the possibility of energizing the heater under low-flow or no-flow conditions. Nothing comes on automatically, but the pump(s) can be energized by selecting the “Jet” buttons. If the spa has a Circ Pump, it can be turned on and off by pressing the “Circ Pump” button during Priming Mode. In addition, if the spa has a Circ Pump, it can be activated by pressing the dedicated “Light” button during Priming Mode when using a TP800.

Manually exit Priming Mode by pressing the “Exit” Button.



## Priming the Pumps

As soon as the Priming Mode screen appears on the panel, select the “Jets 1” button once to start Pump 1 in low-speed and then again to switch to high-speed. Also, select the other pumps, to turn them on. The pumps should be running in high-speed to facilitate priming. If the pumps have not primed after 2 minutes, and water is not flowing from the jets in the spa, do not allow the pumps to continue to run. Turn off the pumps and repeat the process. Note: Turning the power off and back on again will initiate a new pump priming session. Sometimes momentarily turning the pump off and on will help it to prime. Do not do this more than 5 times. If the pump(s) will not prime, shut off the power to the spa and call for service.

Important: A pump should not be allowed to run without priming for more than 2 minutes. Under NO circumstances should a pump be allowed to run without priming beyond the end of the 4-5 minute priming mode. Doing so may cause damage to the pump and cause the system to energize the heater and go into an overheat condition.

## Exiting Priming Mode

You can manually exit Priming Mode by navigating to the “Back” button on the Priming Mode Screen. Note that if you do not manually exit the priming mode as described above, the priming mode will be automatically terminated after 4-5 minutes. Be sure that the pump(s) have been primed by this time.

Once the system has exited Priming Mode, the top-side panel will display the Main Screen, but the display will not show the temperature yet, as shown below. This is because the system requires approximately 1 minute of water flowing through the heater to determine the water temperature and display it.

-- °F    -- °C

\*M019 is a Message Code. See Fault Log on Page 13.

**BALBOA**  
water group

# Spa Behavior

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## Pumps

On the Spa Screen, select a “Jets” button once to turn the pump on or off, and to shift between low- and high-speeds if equipped. If left running, the pump will turn off after a time-out period. The pump 1 low-speed will time out after 30 minutes. The high-speed will time-out after 15 minutes.

On non-circ systems, the low-speed of pump 1 runs when the blower or any other pump is on. If the spa is in Ready Mode (See page 6), Pump 1 low may also activate for at least 1 minute every 30 minutes to detect the spa temperature (polling) and then to heat to the set temperature if needed. When the low-speed turns on automatically, it cannot be deactivated from the panel, however the high speed may be started.

### Circulation Pump Modes

If the system is equipped with a circ pump, it will be configured to work in one of three different ways:

- 1, The circ pump operates continuously (24 hours) with the exception of turning off for 30 minutes at a time when the water temperature reaches 3°F (1.5°C) above the set temperature (most likely to happen in very hot climates).
- 2, The circ pump stays on continuously, regardless of water temperature.
- 3, A programmable circ pump will come on when the system is checking temperature (polling), during filter cycles, during freeze conditions, or when another pump is on.

The specific Circulation Mode that is used has been determined by the Manufacturer and cannot be changed in the field. Other device options may be available, like Blower, Light, Mist, etc.

## Filtration and Ozone

On non-circ systems, Pump 1 low and the ozone generator will run during filtration. On circ systems, the ozone will generally run with the circ pump, but can be limited to filtration cycles.

The system is factory-programmed with one filter cycle that will run in the evening (assuming the time-of-day is properly set) when energy rates are often lower. The filter time and duration are programmable. (See page 10)

A second filter cycle can be enabled as needed.

At the start of each filter cycle, the water devices like blower, mist device (if these exist) and other pumps will run briefly to purge the plumbing to maintain good water quality.

## Freeze Protection

If the temperature sensors within the heater detect a low enough temperature, then the water devices automatically activate to provide freeze protection. The water devices will run either continuously or periodically depending on conditions.

In colder climates, an optional additional freeze sensor may be added to protect against freeze conditions that may not be sensed by the standard sensors. Auxiliary freeze sensor protection acts similarly except with the temperature thresholds determined by the switch. See your dealer for details.

## Clean-up Cycle (optional)

When a pump or blower is turned on by a button press, a clean-up cycle begins 30 minutes after the pump or blower is turned off or times out. The pump and the ozone generator will run for 30 minutes or more, depending on the system. On some systems, you can change this setting. (See the Preferences section on page 14)



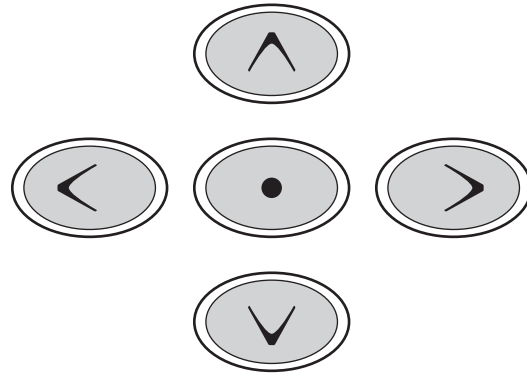
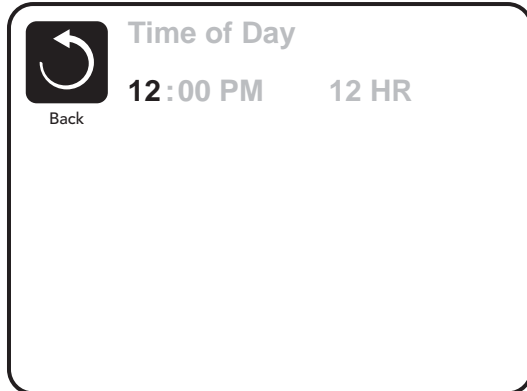
# Time-of-Day

## Be sure to set the Time-of-Day

Setting the time-of-day is important for determining filtration times and other background features.

“Set Time” will appear on the display if no time-of-day is set in the memory.

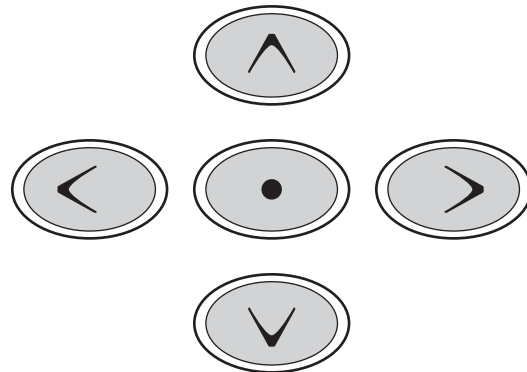
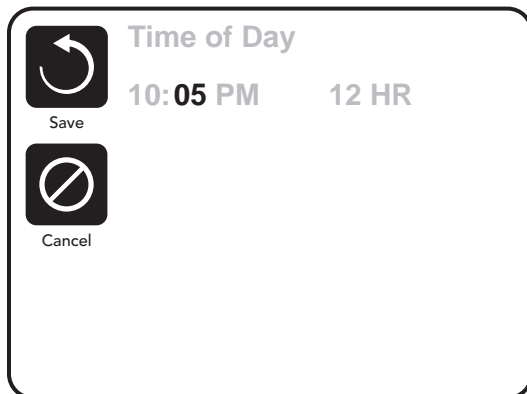
On the Settings Screen, select the Time-of-Day line. On the Time-of-Day screen, simply navigate right and left to select the Hour, Minutes, AM/PM and 12/24 Hour segments. Use the Up and Down Buttons to make changes.



## Saving Settings

The Time-of-Day screen is a simple, editable screen that illustrates a feature of the control that applies to all other editable screens as well.

When changes are made, the icon to go “Back” changes to “Save” and a new icon for “Cancel” appears under the Save icon. Navigating to the left will highlight the Save icon, and navigating down from there will allow the user to cancel the pending change. Pressing the “Select” button will save or cancel the changes and go back to the previous screen.



## Note:

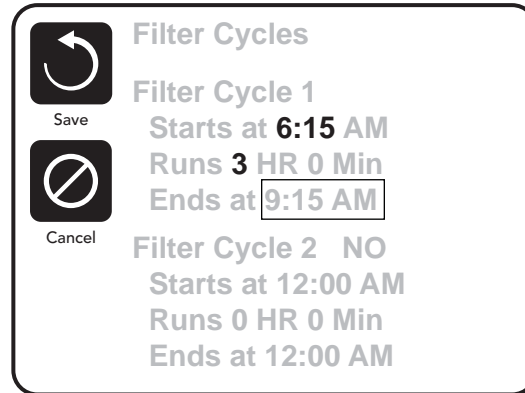
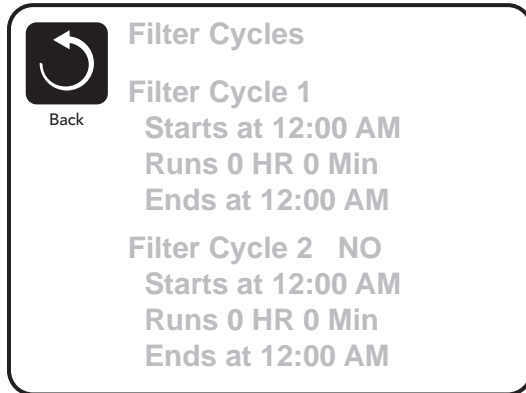
If power is interrupted to the system, Time-of-Day will be maintained for several days.



# Adjusting Filtration

## Main Filtration

Using the same navigation and adjustment as Setting the Time, Filter Cycles are set using a start time and a duration. Each setting can be adjusted in 15-minute increments. The panel calculates the end time and displays it automatically.



## Filter Cycle 2 - Optional Filtration

Filter Cycle 2 is OFF by default.

Simply navigate to the Filter Cycle 2 line by pressing the Right Navigation Button, and when "NO" is highlighted, press Up or Down to toggle Filter Cycle 2 on and off. When Filter Cycle 2 is ON, it can be adjusted in the same manner as Filter Cycle 1 by navigating to the right.

It is possible to overlap Filter Cycle 1 and Filter Cycle 2, which will shorten overall filtration by the overlap amount.

## Circulation Pump Modes

Some spas may be manufactured with Circ Pump settings that allow programming filtration cycle duration. Some circ Modes are pre-programmed to operate 24 hours a day and are not programmable. Refer to the spa manufacturer's documentation for any Circ Mode details.

## Purge Cycles

In order to maintain sanitary conditions, as well as protect against freezing, secondary water devices will purge water from their respective plumbing by running briefly at the beginning of each filter cycle.

If the Filter Cycle 1 duration is set for 24 hours, enabling Filter Cycle 2 will initiate a purge when Filter Cycle 2 is programmed to begin.



# Additional Settings

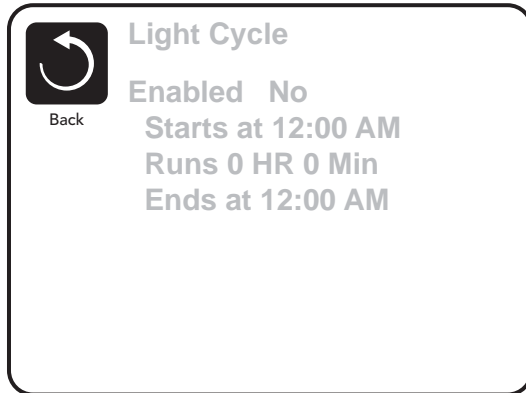
---

## Light Cycle Option

If Light Cycle does not appear in the Settings Menu, the Light Timer feature is not enabled by the manufacturer.

When available, the Light Timer is OFF by default.

The settings can be edited the same way that Filter Cycles are edited (see page 10).



## Invert Panel

Selecting Invert Panel will flip the display and the buttons so the panel can be easily operated from inside or outside the hot tub.

# Dedicated Buttons

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## Specific Buttons for Specific Devices

If the panel has dedicated function buttons (TP800) or the spa has an Auxiliary Panel(s) installed, pressing those buttons will activate the device indicated for that button.

These dedicated buttons will operate just like the Spa Screen buttons (see page 4) and the equipment will behave in the same manner with each button press.



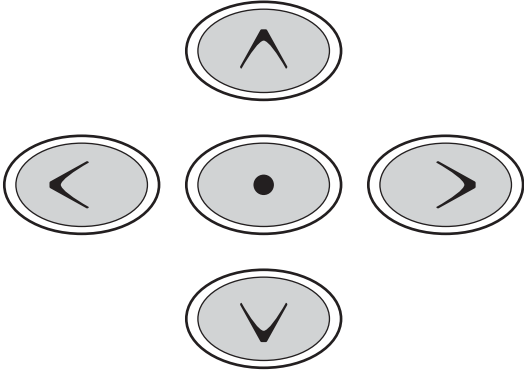
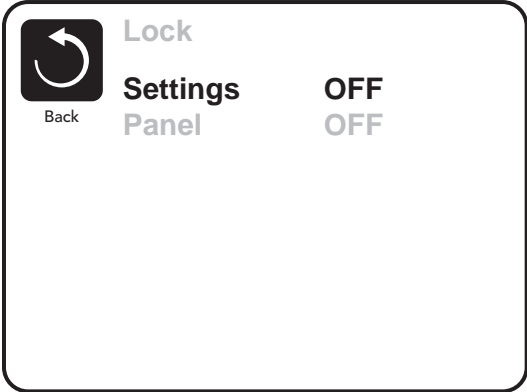
# Restricting Operation

The control can be restricted to prevent unwanted use or temperature adjustments.

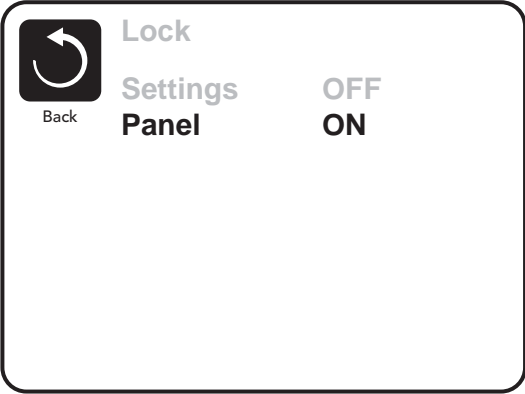
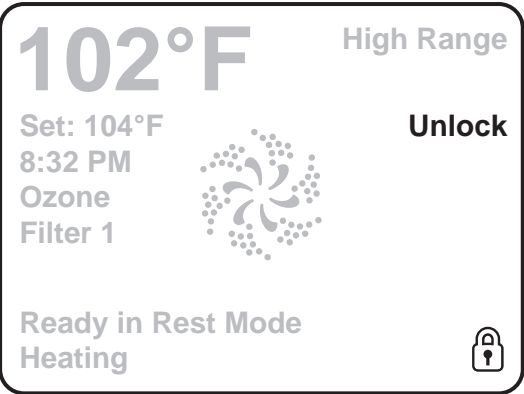
Locking the Panel prevents the controller from being used, but all automatic functions are still active.

Locking the Settings allows Jets and other features to be used, but the Set Temperature and other programmed settings cannot be adjusted.

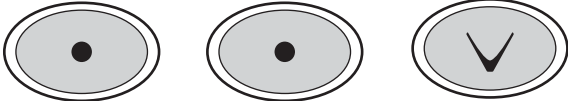
Settings Lock allows access to a reduced selection of menu items. These include Set Temperature, Invert, Lock, Utilities, Information and Fault Log. They can be seen, but not changed or edited.



# Unlocking



An Unlock Sequence using the navigation buttons can be used from the Lock Screen. The Unlock Sequence is the same for both Panel Lock and Settings Lock.





# Additional Settings

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## Hold Mode - M037\*

Hold Mode is used to disable the pumps during service functions like cleaning or replacing the filter. Hold Mode will last for 1 hour unless the mode is exited manually. If spa service will require more than an hour, it may be best to simply shut down power to the spa.

## Drain Mode

Some spas have a special feature that allows Pump 1 to be employed when draining the water. When available, this feature is a component of Hold Mode.

---

## Utilities

The Utilities Menu contains the following:

### A/B Temps

When this is set to On, the temperature display will alternate to display temperature from Sensor A and Sensor B in the heater.

### Demo Mode

Demo Mode is not always enabled, so it may not appear. This is designed to operate several devices in a sequence in order to demonstrate the various features of a particular hot tub.

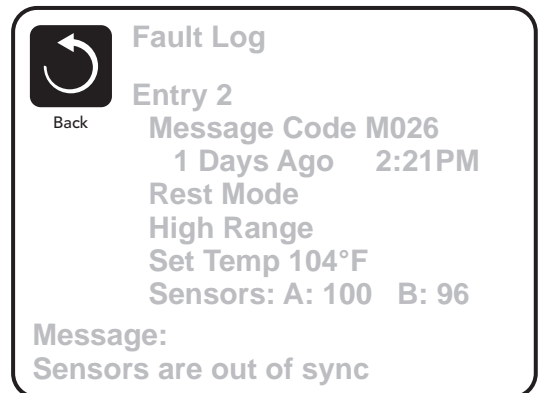
### Fault Log

The Fault Log is a record of the last 24 faults that can be reviewed by a service tech.

### GFCI Test

#### **(Feature not available on CE rated systems.)**

GFCI Test is not always enabled, so it may not appear. This screen allows the GFCI to be tested manually from the panel and can be used to reset the automatic test feature. If the GFCI Test Feature is reset, the device will trip within 7 days. (See Page 16)



\*M036 is a Message Code. Codes like this will be seen in the Fault Log



# Additional Settings

## Preferences

The Preferences Menu allows the user to change certain parameters based on personal preference.

### Temp Display

Change the temperature between Fahrenheit and Celsius.

### Time Display

Change the clock between 12 hr and 24 hr display.

### Reminders

Turn the reminder messages (like “Clean Filter”) On or Off.

### Cleanup

Cleanup Cycle Duration is not always enabled, so it may not appear. When it is available, set the length of time Pump 1 will run after each use. 0-4 hours are available.

### Dolphin II and Dolphin III (Applies to RF Dolphin only)

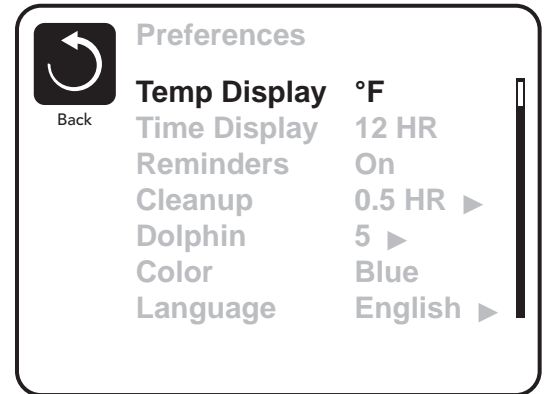
When set to 0, no addressing is used. Use this setting for a Dolphin II or Dolphin III which is factory set for no address by default. When set between 1 and 7, the number is the address. (See the Dolphin manual for details.)

### Color

Pressing the Select Button when Color is highlighted will cycle through 5 background colors available in the control.

### Language

Change the language displayed on the panel.



# Information

## System Information

The System Information Menu displays various settings and identification of the particular system. As each item in the menu is highlighted, the detail for that item is displayed at the bottom of the screen.

### Software ID (SSID)

Displays the software ID number for the System.

### System Model

Displays the Model Number of the System.

### Current Setup

Displays the currently selected Configuration Setup Number.

### Configuration Signature

Displays the checksum for the system configuration file.

### Heater Voltage (Feature not used on CE rated systems.)

Displays the operating voltage configured for the heater.

### Heater Wattage as Configured in Software (CE Systems Only.)

Displays a heater kilowatt rating as programmed into the control system software (1-3 or 3-6).

### Heater Type

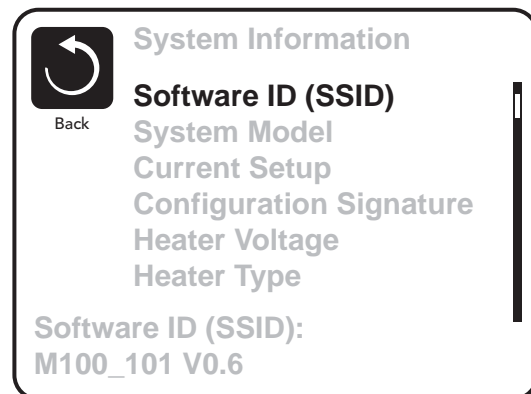
Displays a heater type ID number.

### Dip Switch Settings

Displays a number that represents the DIP switch positions of S1 on the main circuit board.

### Panel Version

Displays a number of the software in the topside control panel.



# Utilities – GFCI Test Feature

The Ground Fault Circuit Interrupter (GFCI) or Residual Current Detector (RCD) is an important safety device and is required equipment on a hot tub installation.

**(The GFCI Test Feature is not available on CE rated systems.)**

## Used for verifying a proper installation

Your spa may be equipped with a GFCI Protection feature. If your spa has this feature enabled by the manufacturer, the GFCI Trip Test must occur to allow proper spa function.

Within 1 to 7 days after startup, the spa will trip the GFCI to test it. (The number of days is factory programmed.) The GFCI must be reset once it has tripped. After passing the GFCI Trip Test, any subsequent GFCI trips will indicate a ground fault or other unsafe condition and the power to the spa must be shut off until a service person can correct the problem.

## Forcing the GFCI Trip Test (North America Only)

The installer can cause the GFCI Trip Test to occur sooner by initiating it using the above menu.

The GFCI should trip within several seconds and the spa should shut down. If it does not, shut down the power and manually verify that a GFCI breaker is installed and that the circuit and spa are wired correctly. Verify the function of the GFCI with its own test button. Restore power to the spa and repeat the GFCI Trip Test.

Once the GFCI is tripped by the test, reset the GFCI and the spa will operate normally from that point. You can verify a successful test by navigating to the above menu. PASS should appear after a temp button is pressed from the GFCI screen.

## Warning:

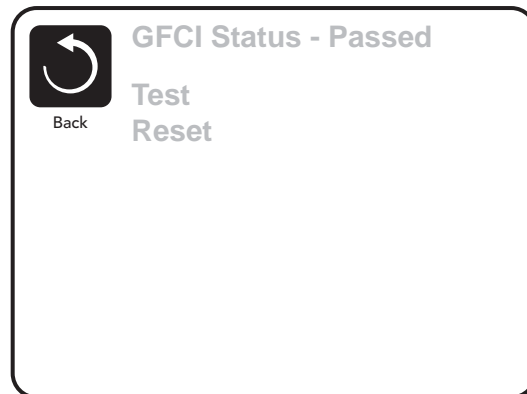
The end-user must be trained to expect this one-time test to occur and how to properly reset the GFCI. If freezing conditions exist, the GFCI or RCD should be reset immediately or spa damage could result.

## CE Product:

CE registered systems do not have an RCD Test Feature due to the nature of the electrical service.

Some UL registered systems do not have the GFCI Test Feature activated.

The end-user must be trained how to properly test and reset the RCD.



# General Messages

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Most messages and alerts will appear at the bottom of the normally used screens. Several alerts and messages may be displayed in a sequence.

**Some messages can be reset from the panel.** Messages that can be reset will appear with a “right arrow” at the end of the message. This message can be selected by navigating to it at pressing the Select button.

Clean the filter 

---

--°F --°C

## Water Temperature is Unknown

After the pump has been running for 1 minute, the temperature will be displayed.

---

## Possible freezing condition

A potential freeze condition has been detected, or the Aux Freeze Switch has closed. All water devices are activated.

In some cases, pumps may turn on and off and the heater may operate during Freeze Protection.

This is an operational message, not an error indication.

---

## The water is too hot – M029

The system has detected a spa water temp of 110°F (43.3°C) or more, and spa functions are disabled. System will auto reset when the spa water temp is below 108°F (42.2°C). Check for extended pump operation or high ambient temp.

---

M0XX numbers are Message Codes. See Page 13.

\* This message can be reset from the topside panel.



# Heater-Related Messages

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## **The water flow is low – M016**

There may not be enough water flow through the heater to carry the heat away from the heating element. Heater start up will begin again after about 1 min. See “Flow Related Checks” below.

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## **The water flow has failed\* – M017**

There is not enough water flow through the heater to carry the heat away from the heating element and the heater has been disabled. See “Flow Related Checks” below. After the problem has been resolved, you must press any button to reset and begin heater start up.

---

## **The heater may be dry\* – M028**

Possible dry heater, or not enough water in the heater to start it. The spa is shut down for 15 min. Press any button to reset the heater start-up. See “Flow Related Checks” below.

---

## **The heater is dry\* – M027**

There is not enough water in the heater to start it. The spa is shut down. After the problem has been resolved, you must clear the message to restart heater start up. See “Flow Related Checks” below.

---

## **The heater is too hot\* – M030**

One of the water temp sensors has detected 118°F (47.8°C) in the heater and the spa is shut down. You must clear the message when water is below 108°F (42.2°C). See “Flow Related Checks” below.

---

## **Flow-Related Checks**

Check for low water level, suction flow restrictions, closed valves, trapped air, too many closed jets and pump prime.

On some systems, even when spa is shut down by an error condition, some equipment may occasionally turn on to continue monitoring temperature or if freeze protection is needed.

M0XX numbers are Message Codes. See Page 13.

\* This message can be reset from the topside panel.



# Sensor-Related Messages

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## Sensors are out of sync – M015

The temperature sensors MAY be out of sync by 2°F or 3°F. Call for Service.

---

## Sensors are out of sync -- Call for service\* – M026

The temperature sensors ARE out of sync. The fault above has been established for at least 1 hour. Call for Service.

---

## Sensor A Fault, Sensor B Fault – Sensor A: M031, Sensor B: M032

A temperature sensor or sensor circuit has failed. Call for Service.

---

# Miscellaneous Messages

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## Communications error

The control panel is not receiving communication from the System. Call for Service.

---

## Test software installed

The Control System is operating with test software. Call for Service.

---

## °F or °C is replaced by °T

The Control System is in Test Mode. Call for Service.

MOXX numbers are Message Codes. See Page 13.

\* This message can be reset from the topside panel.



# System-Related Messages

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## **Program memory failure\* – M022**

At Power-Up, the system has failed the Program Checksum Test. This indicates a problem with the firmware (operation program) and requires a service call.

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## **The settings have been reset (Persistent Memory Error)\* – M021**

Contact your dealer or service organization if this message appears on more than one power-up.

---

## **The clock has failed\* – M020**

Contact your dealer or service organization.

---

## **Configuration error (Spa will not Start Up)**

Contact your dealer or service organization.

---

## **The GFCI test failed (System Could Not Test the GFCI) – M036**

(North America Only) May indicate an unsafe installation. Contact your dealer or service organization.

---

## **A pump may be stuck on – M034**

Water may be overheated. POWER DOWN THE SPA. DO NOT ENTER THE WATER. Contact your dealer or service organization.

---

## **Hot fault – M035**

A Pump Appears to have been Stuck ON when spa was last powered

POWER DOWN THE SPA. DO NOT ENTER THE WATER. Contact your dealer or service organization.

---

M0XX numbers are Message Codes. See Page 13.

\* This message can be reset from the topside panel.





# Reminder Messages

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## General maintenance helps.

Reminder Messages can be suppressed by using the Preferences Menu. See Page 14.

Reminder Messages can be chosen individually by the Manufacturer. They may be disabled entirely, or there may be a limited number of reminders on a specific model. The frequency of each reminder (i.e. 7 days) can be specified by the Manufacturer.

---

## Check the pH

May appear on a regular schedule, i.e. every 7 days.

Check pH with a test kit and adjust pH with the appropriate chemicals.

---

## Check the sanitizer

May appear on a regular schedule, i.e. every 7 days.

Check sanitizer level and other water chemistry with a test kit and adjust with the appropriate chemicals.

---

## Clean the filter

May appear on a regular schedule, i.e. every 30 days.

Clean the filter media as instructed by the manufacturer. See HOLD on page 13.

---

## Test the GFCI (or RCD)

May appear on a regular schedule, i.e. every 30 days.

The GFCI or RCD is an important safety device and must be tested on a regular basis to verify its reliability.

Every user should be trained to safely test the GFCI or RCD associated with the hot tub installation.

A GFCI or RCD will have a TEST and RESET button on it that allows a user to verify proper function.

---

## Change the water

May appear on a regular schedule, i.e. every 90 days.

Change the water in the spa on regular basis to maintain proper chemical balance and sanitary conditions.

---

## Clean the cover

May appear on a regular schedule, i.e. every 180 days.

Vinyl covers should be cleaned and conditioned for maximum life.

---

## Treat the wood

May appear on a regular schedule, i.e. every 180 days.

Wood skirting and furniture should be cleaned and conditioned per the manufacturers instructions for maximum life.

---

## Change the filter

May appear on a regular schedule, i.e. every 365 days.

Filters should be replaced occasionally to maintain proper spa function and sanitary conditions.

Reminder messages can be reset from the topside panel.

Additional messages may appear on specific systems.



# Warning! Qualified Technician Required for Service and Installation

## Basic Installation and Configuration Guidelines

Use minimum 6AWG copper conductors only.

Torque field connections between 21 and 23 in lbs.

Readily accessible disconnecting means to be provided at time of installation.

Permanently connected power supply.

Connect only to a circuit protected by a Class A Ground Fault Circuit Interrupter (GFCI) or Residual Current Device (RCD) mounted at least 5' (1.52M) from the inside walls of the spa/hot tub and in line of sight from the equipment compartment.

CSA enclosure: Type 2

Refer to Wiring Diagram inside the cover of the control enclosure.

Refer to Installation and Safety Instructions provided by the spa manufacturer.

**Warning:** People with infectious diseases should not use a spa or hot tub.

**Warning:** To avoid injury, exercise care when entering or exiting the spa or hot tub.

**Warning:** Do not use a spa or hot tub immediately following strenuous exercise.

**Warning:** Prolonged immersion in a spa or hot tub may be injurious to your health.

**Warning:** Maintain water chemistry in accordance with the Manufacturers instructions.

**Warning:** The equipment and controls shall be located not less than 1.5 meters horizontally from the spa or hot tub.

## Warning! GFCI or RCD Protection.

The Owner should test and reset the GFCI or RCD on a regular basis to verify its function.

## Warning! Shock Hazard! No User Serviceable Parts.

Do not attempt service of this control system. Contact your dealer or service organization for assistance. Follow all owner's manual power connection instructions. Installation must be performed by a licensed electrician and all grounding connections must be properly installed.

## CSA Compliance/Conformité

### Caution:

- Test the ground fault circuit interrupter before each use of the spa.
- Read the instruction manual.
- Adequate drainage must be provided if the equipment is to be installed in a pit.
- For use only within an enclosure rated CSA Enclosure 3.
- Connect only to a circuit protected by a Class A ground fault circuit interrupter or residual current device.
- To ensure continued protection against shock hazard, use only identical replacement parts when servicing.
- Install a suitably rated suction guard to match the maximum flow rate marked.

### Warning:

- Water temperature in excess of 38°C may be injurious to your health.
- Disconnect the electrical power before servicing.

### Attention:

- Toujours vérifier l'efficacité du disjoncteur différentiel avant d'utiliser le bain.
- Lire la notice technique.
- Lorsque l'appareillage est installé dans une fosse, on doit assurer un drainage adéquat.
- Employer uniquement à l'intérieur d'une clôture CSA Enclosure 3.
- Connecter uniquement à un circuit protégé par un disjoncteur différentiel de Class A.
- Afin d'assurer une protection permanente contre le danger de choc électrique, lors de l'entretien employer seulement des pièces de rechange identiques.
- Les prises d'aspiration doivent être équipées de grilles convenant au débit maximal indiqué.

### Avertissement:

- Des températures de l'eau supérieures à 38°C peuvent présenter un danger pour la santé.
- Déconnecter du circuit d'alimentation électrique avant l'entretien.

### Warning/Advertissement:

- Disconnect the electric power before servicing. Keep access door closed.
- Déconnecter du circuit d'alimentation électrique avant l'entretien. Garder la porte fermée.





