

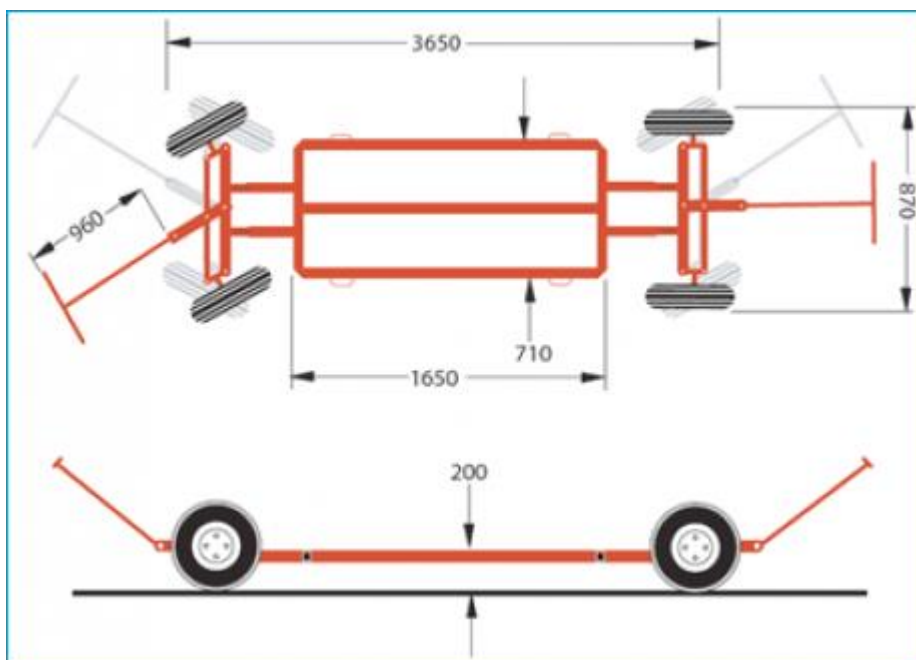
# Hot Tub Pre-Delivery Instructions

Please read this information carefully, the following is a guideline to assist you on how to prepare for delivery and set-up of your new hot tub, specifically your delivery access, site selection, ground preparation, electrical and water requirements.

## Access Requirements

Please make sure before the date of delivery there is sufficient clearance for the hot tub and its trolley as the hot tub is normally wheeled to its final destination on a hot tub trolley.

Our hot tub dolly enables us to simply roll a hot tub into place. Please note: the turning circle of the hot tub dolly will need to be accounted for when navigating around bends or corners.



Use the height of the Spa Dolly plus the height of your chosen hot tub when laid on its side to determine the vertical clearance required. Use the height of the tub which will become the width to determine the maximum width of clearance necessary. If the Spa Dolly width is greater this will be the measurement you will use.

**NOTE:** It may be necessary to allow for additional overhead clearance if the spa will be rolled up or down an incline or moved up or down a short flight of stairs. It may be necessary to remove a gate, part of a fence, or other movable obstructions in order to move the tub to its installation site.

Small obstructions can sometimes be overcome by having extra people (preferably at least two) on site to help. This is the customer's responsibility to arrange. Sometimes, a hi-ab or crane is the only way to install the spa by lifting it to its final destination and if this is required All Swim can recommend local lifting companies.

Please note that we recommend you plan a delivery route so there will not be any unexpected problems on the day of installation. If a route is not planned and we are unable to make the delivery, the cost of a second visit will be charged to you.

**Please allow 10 per cent extra for packaging when checking access**

**If you are unsure about your access, All Swim offer a free no obligation site visit and we will check your access for you to give you peace of mind.**

### **Site Selection and Preparation**

**IMPORTANT:** Site selection and preparation are the responsibility of the customer. Please carefully read these instructions and consult us if you have any questions.

You probably have a spot picked out for your new hot tub, whether it's indoors or outdoors, on a patio or on a deck. Please be sure to check the following:

- ✓ Your hot tub must be placed on a structurally sound, level surface. A filled tub can weigh a great deal. Make certain that the location you choose can support the weight of your filled hot tub. **(Please refer to our hot tub dimensions and weights later in this guide).**
- ✓ Locate your equipment compartment, which houses all of the electrical components, in a place where water will drain away from it. Allowing water into the equipment compartment can damage the electronics, or may result in tripping your house's circuit breaker or RCD.
- ✓ Leave yourself easy access to all circuit breakers and RCD's.
- ✓ Leave access to at least the entire front of the tub (the removable panels provide access to the spa's equipment) for periodic spa care and maintenance.

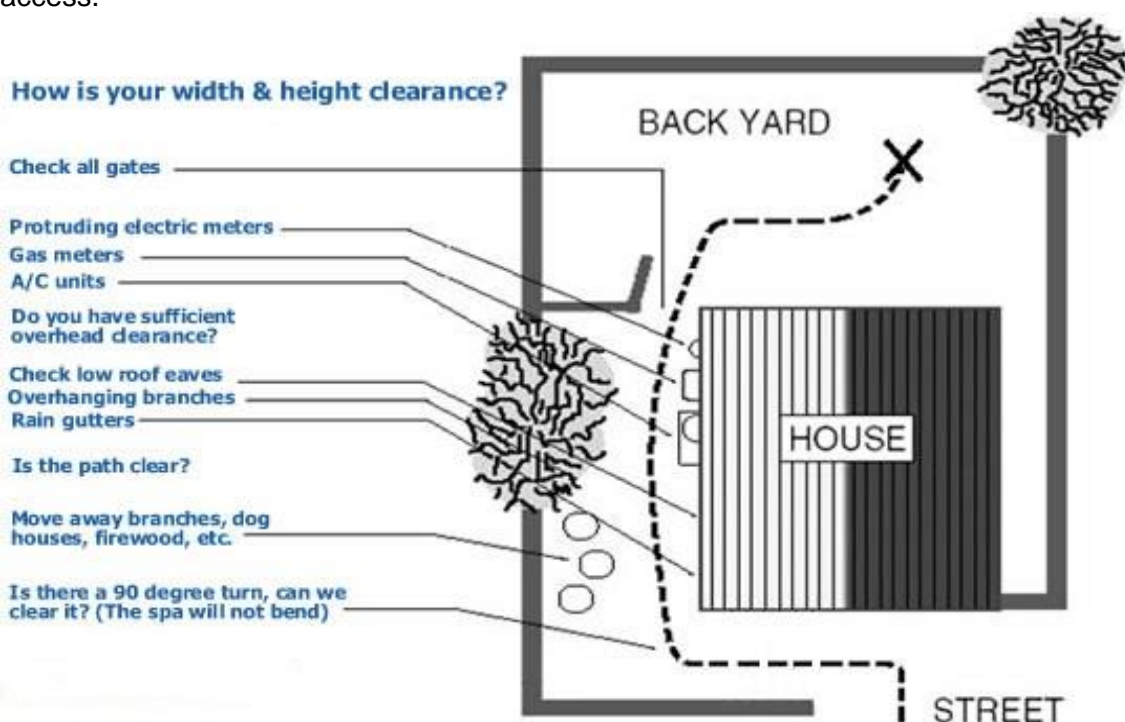
### **Check your clearance**

Check the width of doorways, passages and gates to make sure the hot tub can pass. Gates, fences and doors may need to be moved. Ensure that there is nothing protruding such as drainage pipes or sills that could obstruct the access.

Check to see if there are any low rooves or branches that could hinder the vertical clearance.

If there are any corners on the path to your designated installation site, check to see that the hot tub will pass. Please allow enough distance around corners to move the hot tub. Check that there are no steep slopes, retaining walls or large amount of stairs that could cause problems. (In some cases extra manpower will need to be provided).

Under special circumstances, where there is no clear and easy route, a crane can be used to deliver your new hot tub, if this is the case please do not hesitate to contact us so we can help you arrange this service. Please note that the cost of a crane is not included in the cost of delivery. Please take into consideration these following points for access.



## Hot Tub Location Planning

### Outdoors

No matter where you install your new spa, it's important that you have a structurally sound, level and solid foundation to support it (grass is unsuitable). Structural damage to the tub resulting from incorrect installation or placement on an inadequate foundation is not covered under the spa's limited warranty.

If you install the tub outdoors, a reinforced concrete pad at least four inches/10cm thick is recommended for your Hot Tub.

In selecting the ideal location for your hot tub, we suggest that you take into consideration:

- ✓ The proximity to changing area and shelter (especially in colder weather conditions).
- ✓ The pathway to and from the hot tub (free of debris, dirt and leaves so as not to be tracked into the hot tub).
- ✓ The closeness to trees and shrubbery (leaves and birds could create extra work).
- ✓ A sheltered environment (less wind and weather exposure can result in lowered operating and maintenance costs).
- ✓ The overall enhancement of your environment. It is preferable not to place the hot tub under an un-guttered roof overhang since run off water can shorten the life expectancy of the hot tub.

### Deck

To be certain your deck can support your hot tub, you must know the deck's maximum load capacity. **Consult a qualified building contractor or structural engineer before you place the tub on an elevated deck or indoors.** The weight per square foot must not exceed the structure's rated capacity, or serious structural damage could result. . Please remember if you sink the hot tub in decking this will restrict both the cabinet access and also access to the drainage point.

### Indoors

Be aware of some special requirements if you place your hot tub indoors. Water will accumulate around the tub, so flooring materials must provide a good grip when wet. Remember also that hot tubs need to be drained approximately every 3 to 6 months dependant on bather loads, so ease of drainage will need to be considered. If building a room for the hot tub, it is recommended that a floor drain be installed. The humidity will naturally increase with the tub installed. Water may get into woodwork and produce dry-rot, mildew or other problems. Check for airborne moisture's effects on exposed wood, paper, etc. in the room. To minimise these effects, it is best to provide plenty of ventilation to the spa area. Installation of a dehumidifier may be required. Please contact All Swim for further advice and help with this.

If you decide to have your hot tub indoors please make sure that you have also allowed sufficient ceiling height to allow clearance in your room for removal of your hot tub cover and for your own height for climbing in and out of your hot tub. Please also ensure a suitable allowance has been made for gaining access to the room for installing the hot tub and that your chosen model will fit into the space – please see access requirements for further information.

## Additional Access Requirements

### Service Compartment

Our service engineers may need to have access to the equipment inside your hot tub, therefore you need to plan the position of the hot tub to allow easy access (we recommend leaving a space of 24 inches or 60cm). If this is not possible then it should be in a place where it can be easily moved when drained.

### Cover Lifter

To make it easier to access your hot tub a cover lifter is highly recommended which would enable a single person to uncover the hot tub. If you decide to invest in a cover lifter it is recommended to leave an additional 400mm on each side of your hot tub to be able to walk down the side and operate the cover lifter and then 600mm at the rear of your hot tub for the storage area of the cover and cover lifter.

### Steps

If you have decided to purchase hot tub steps, you will need to take into account how much extra clearance you will need at the front of the hot tub. Please note: Hot tub steps come in a range of shapes and sizes and some even have added drawers - this will all need to be accounted for when positioning your hot tub.

### Electrical Requirements

Any electrical point supplied for a hot tub indoors or outdoors should be installed by a competent, certified electrician. All works must be certificated conforming to part P of the building Regulations. Electrical installation work should always conform to BS: 7671 17th Edition of the wiring Regulations.

**It is paramount that we see all certificates relating to the electrics that have been installed by a certified electrician, if on the day we are unable to view the certificate; we will only be able to complete a delivery and position and would charge for the second visit to complete the install.**

Most, if not all domestic hot tubs are designed for single phase 230vac operation. Your certified electrician will then be able to work out what size of cabling is required. Even the smallest tub would usually require at least a 16 amp supply. Bigger tubs with 3 pumps or more generally require a 40 amp supply but this is a guide only. **Please refer to the supply required for each of our hot tubs later in this guide.**

ALL outside electrical supplies must have mechanical protection, this is either in the form of steel wire armoured cable (SWA) or suitable conduit.

The hot tub **MUST** have its own dedicated circuit with correct size fuse breaker and RCD protection. The RCD must be 30mA.

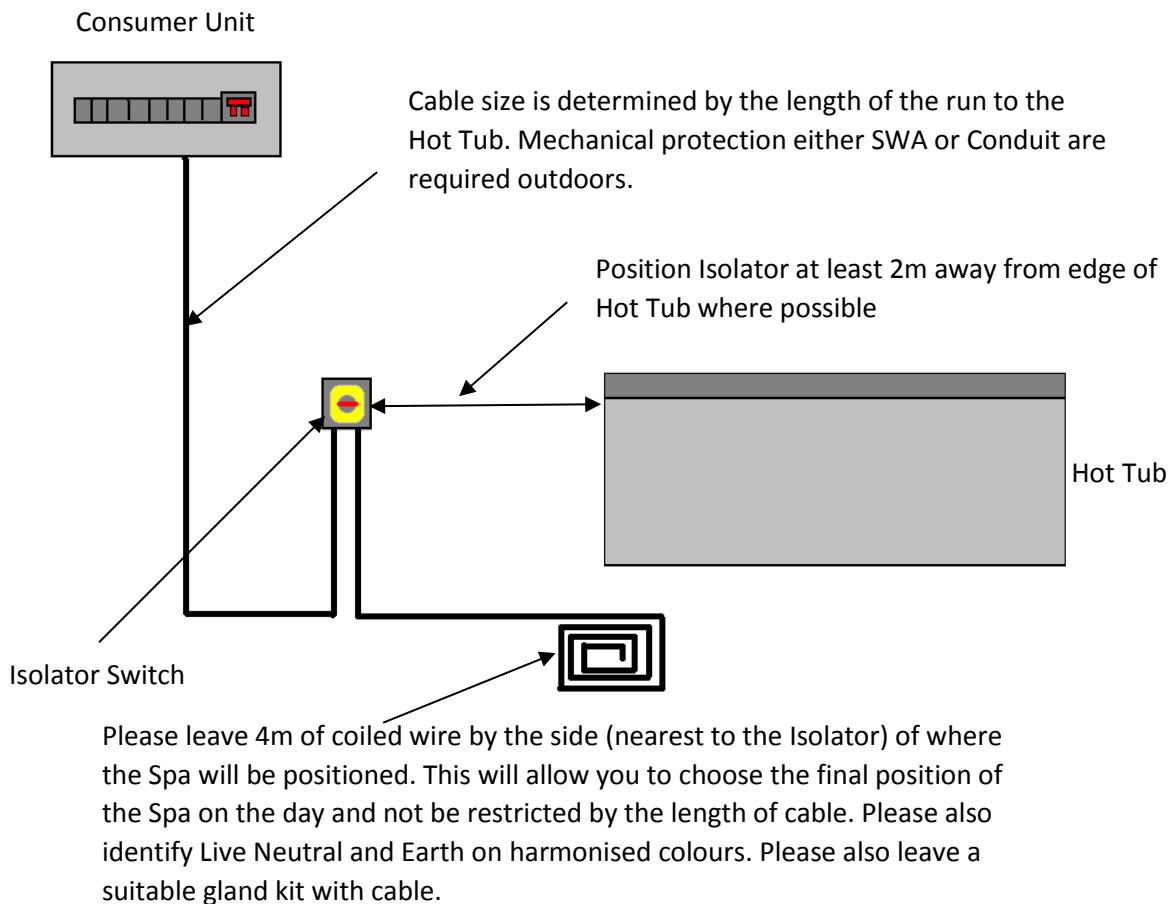
A rotary isolator switch not closer to the Hot Tub than 2 metres is required so that the Hot Tub can be disconnected from the main supply quickly and efficiently.

We generally ask for a coil of 4 metres of cable to be left immediately next to the hot tub base so that we have enough to wire it in whichever final position you have chosen.

We will need to know what colours have been used to identify Neutral and Earth. In most cases Black is used but with the harmonised colours Grey is also sometimes used.

A suitable gland to finish the SWA is required. Most hot tubs have a cable entry hole of 32mm so in some cases a 32mm – 25mm reducer is required. Please also leave a suitable backing nut in order to fit the gland correctly in to the control box.

## Electrical Wiring Diagram



## Electrical Requirements – Caldera Utopia, Paradise and Vacanza Series

Caldera Utopia, Paradise and Vacanza Series hot tubs are permanently connected to a designated electric supply (hard wired) to the power source using a single phase 230 volt power supply fitted with the correct sized cable for the current length of run to the hot tub.

The correct rated circuit breaker and a RCD (ELCB) or (RCBO).

All installations or installation inspections are to be carried out by a competent National Inspection Council for Electrical Installation Contracting (NICEIC) or Electrical Contractors Association (ECA) registered electrical contractor who will issue an installation or minor works certificate (P Certificate) to the safe installation and fitting of the correctly rated RCD to BS7671. The Registration Number on this certificate MUST be given to the installers of your hot tub.

There will need to be a lockable isolator (minimum 2 metres from the water) suitable for the environment that it is used in and cable run back to the hot tub with a suitable length tail. It is recommended this tail be armoured cable which your electrical installer supplies.

**NOTE: Your electrician does not then need to be on site the same time we arrive to deliver and commission your hot tub, as the Delivery Engineers are qualified to to make the final connections from the tail to the hot tub control panel (located behind the front access panel).**

Utopia Series	Dimensions L x W x D	Empty Weight in kg	Filled Weight in kg**	Capacity in Litres	Amps Required
<b>Cantabria</b>	2740 x 2310 x 970 mm	595	3,560	2,325	40
<b>Geneva</b>	2260 x 2260 x 970 mm	455	2,485	1,550	40
<b>Niagara</b>	2260 x 2260 x 970 mm	450	2,535	1,525	40
<b>Tahitian</b>	2130 x 2130 x 910 mm	410	2,315	1,425	40
<b>Tahitian AMS</b>	2130 x 2130 x 910 mm	410	2,315	1,425	40
<b>Florence</b>	2130 x 2130 x 910 mm	395	2,235	1,360	40
<b>Provence</b>	2130 x 1980 x 890 mm	395	1,715	1,005	40
Paradise Series	Dimensions L x W x D	Empty Weight in kg	Filled Weight in kg*	Capacity in Litres	Amps Required
<b>Makena</b>	2260 x 2260 x 910 mm	465	2,445	1,500	40
<b>Salina</b>	2260 x 2260 x 910 mm	455	2,615	1,600	40
<b>Martinique</b>	2260 x 1930 x 860 mm	420	2,320	1,500	40
<b>Kauai</b>	2130 x 1650 x 750 mm	335	1,450	875	16
Vacanza Series	Dimensions L x W x D	Empty Weight in kg	Filled Weight in kg*	Capacity in Litres	Amps Required
<b>Palatino</b>	2260 x 2260 x 980 mm	415	2,420	1,525	20
<b>Marino</b>	2130 x 2130 x 910 mm	380	2,235	1,375	16
<b>Vanto</b>	2130 x 2130 x 910 mm	385	2,370	1,425	16
<b>Capitolo</b>	2080 x 2080 x 840 mm	330	1,905	1,175	16
<b>Celio</b>	2130 x 1650 x 760 mm	290	1,355	825	16
<b>Aventine</b>	1620 x 1620 x 740 mm	225	960	575	20

\*\*Filled weight includes the weight of the occupants assuming an average weight of 80kg

If you would like All Swim to recommend an electrician please contact us for further information.

### **Electrical Requirements – Fantasy Spas**

Fantasy Spas require a dedicated 13 amp or 16 amp supply. This can be either in the form of installing a C form socket, cable and plug or a hard wired connection to the main power supply and an RCD.

When installing your socket be aware that electrical regulations require all hot tubs be placed a minimum of 2 metres away from the power supply.

Fantasy Spas	Dimensions L x W x H	Empty Weight In kg	Capacity in Litres	Amps Required
<b>Drift</b>	1730 x 1600 x 810 mm	129	841	13 or 16
<b>Embrace</b>	1830 x 1830 x 790 mm	137	776	13 or 16
<b>Entice</b>	2190 x 1960 x 840 mm	172	890	13 or 16
<b>Splendor</b>	1980 (diameter) x 860 mm	163	984	13 or 16
<b>Aspire</b>	1830 x 1190 x 710 mm	113	435	13 or 16

### **Electrical Requirements – DreamMaker (Excluding 600L)**

This is our plug and play range of hot tubs and will require a dedicated 13 amp or 16 amp C form socket, however, please be aware if you choose a 13 amp supply you can only run the heater or the jets at one time, but by upgrading to a 16 amp supply both the heater and jets can be operated simultaneously - for that reason All Swim always recommend installing a 16 amp supply. When installing your socket be aware that electrical regulations require all hot tubs be placed a minimum of 2 metres away from the power supply, however, please note the tub only has a 3m cable, for longer distances your electrician will need to supply additional cabling.



DreamMaker	Dimensions L x W x H	Empty Weight In kg	Capacity in Litres	Amps Required
<b>Fantasy</b>	1980 x 1680 x 810 mm	120	700	16
<b>EZ-Spa</b>	1980 x 1730 x 810 mm	129	795	16
<b>EZ L - Spa</b>	1980 x 1730 x 810 mm	147	795	16
<b>Odyssey</b>	2080 x 2080 x 810 mm	154	1022	16
<b>Big-Ez</b>	2080 x 2080 x 810 mm	154	1022	16
<b>Dream 600L*</b>	2030 x 2030 x 910 mm	179	1080	23
<b>Cabana 1 Pump*</b>	2030 x 2030 x 860 mm	190	1190	20
<b>Cabana 2 Pumps*</b>	2030 x 2030 x 860 mm	190	1190	25

\*The Dream 600L and Cabana models are not Plug and Play models and they require a hard wired connection.

### **Water Requirements**

The easiest and most efficient way of filling your hot tub is with a standard garden hose pipe, please have one available on the day of delivery; when it comes time to empty the hot tub water this garden hose pipe will also connect to the drainage valve inside the service compartment and will then drain away. Ideally you should empty the water into a nearby drain or soak away. Alternatively, you may wish to purchase a submersible pump to speed up the emptying process.

# **Hot Tub Pre Delivery Confirmation**

When purchasing a hot tub please complete the following form before delivery:

I can confirm that I have understood and complied with All Swim's hot tub pre-delivery instructions.

Please Note: Any cancellations should be made a minimum of 72 hours before delivery due date, failure to provide adequate cancellation time will result in you being charged for your original delivery slot plus your rescheduled delivery date, approximate cost £600 (dependent on postcode).

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

**Note:**      **All Swim will not deliver or commission any hot tub until receipt of this signed declaration.**

Please drop in or post to:

All Swim Ltd  
Units 3-5 Link Trade Park  
Penarth Road  
Cardiff  
CF11 8TQ