



Vinyl Liner Manufacturers Guarantee

Thank you for choosing a Certikin North Vinyl liner for your pool. Certikin International is the UK's leading manufacturer of swimming pool equipment.

Terms and Conditions for the Guarantee

In the event of a **manufacturing** defect becoming apparent within TEN years from the date of purchase then the product is covered by a reducing TEN year guarantee. Our manufacturing processes are designed to provide many years of continuous use. In the unlikely event that a manufacturing defect does become apparent during the guarantee period then we will provide as follows.

Years One to Five - Full repair or replacement of the liner only at the manufacturer's discretion without charge

Sixth to tenth year - Credit towards the cost of either repair or replacement at the manufacturer's discretion based on the un-expired part of the guarantee. For example if the product fails after 6 years and the failure is deemed to be a manufacturing or material defect, then credit of 2/5th's (40%) being equal to the unexpired part of the guarantee will be given towards the cost of the repair or replacement.

In the event of a material defect becoming apparent within FIVE years from the date of purchase then the product is covered by a reducing FIVE year guarantee. Our materials are sourced with the aim of providing many years of continuous use. In the unlikely event that a material defect does become apparent during the guarantee period then we will provide as follows.

First year - Full repair or replacement at the manufacturer's discretion without charge.

Second to fifth year - Credit towards the cost of either repair or replacement at the manufacturer's discretion based on the un-expired part of the guarantee. For example if the product fails after 3 years and the failure is deemed to be a material defect, then credit of 2/5th's (40%) being equal to the unexpired part of the guarantee will be given towards the cost of the repair or replacement.

What to do if you discover a defect

In the event of a defect please contact your supplier. If the supplier upon inspection suspects there is a claim under the warranty then they will report this to the manufacturer. In the event of any defect not found to be due to a manufacturing or material fault then a quotation can be provided for the repair work to be carried out.

All repairs will be carried out by the manufacturer. The liner must be returned to our factory. The manufacturer does not cover the cost of the carriage to the factory or the delivery of a replacement liner (if repair is found by the manufacturer to be uneconomical.) However the liner may be collected. Please ask for a quote for collection and/or delivery if required.

What is not included in the Guarantee

Claims for repair or replacement will only be accepted for manufacturing or material defect provided the product has been used in accordance with the fitting and care instructions herein.

Claims for repair or replacement will not be accepted for:

- Cuts, tears or damage caused by dragging, mishandling or misuse.

- Faulty installation or failure to follow the manufacturer's fitting and care instructions.
- Damage caused by alterations/ modifications other than by the manufacturer.
- Slight deviations and misalignment of pattern which do not affect the functionality of the product
- Damage caused by extremes of temperature
- Damage caused by incorrect storage.
- Damage caused by incorrect water treatment (refer to dealer for advice on water treatment)
- Damage caused by acts of God, damage caused by animals, accidental damage or fair wear and tear.
- Any other damage beyond the control of the manufacturer.

Limitations

- The repair or replacement of the liner will not extend or renew the period of guarantee.
- The guarantee is subject to all amounts having been paid in full.
- The guarantee does not cover any direct or consequential loss whether financial or otherwise, due to not being able to use the product or any loss above the original purchase price of the liner.
- The guarantee is not transferable.

This guarantee does not affect your legal rights.

Fitting and care of your Vinyl Liner

All Vinyl liners are manufactured to individual pool sizes. Please check the carton or drum to make sure the size specifications and pattern gauge are correct.

As soon as you receive the liner, please check carefully for any damage which may have been caused in transit.

If the liner has been damaged or has to be returned to the manufacturers for any reason, please do not fit the liner. We will not accept liability for damage in transit or incorrect specification if the liner is placed in the pool as wet material is difficult to pack and will result in further damage.

Storage Prior to Fitting

Vinyl liners should be fitted as soon as reasonably possible after manufacture. If however the liner needs to be stored before fitting, it should be stored anyway from direct sunlight and in a temperature above 10°C but not exceeding 20°. Where a liner is stored below 10°C, it should be placed in an area with a temperature of 20°C for 72 hours before removing it from its carton or drum, to avoid cracking of the material along the folds.

Installer

Vinyl liners should only be fitted by a competent and experienced installer.

Before opening the liner

Make sure there are no sharp projections within the pool shell. Ensure the shell is clean; wash the pool walls and floor with a 100ppm solution of sodium hypochlorite to destroy micro-organisms.

Fitting the liner

DO NOT attempt to fit the liner in temperatures below 10°C, in direct sunlight or in temperatures above 24°C as warm temperatures make the material flexible and it may stretch out of shape under its own weight.

Unpack the liner carefully into the centre of the shallow end of the pool (a marker label indicates the shallow end) and roll out towards the deep end unfolding the walls accordingly.

Check that the gaskets are new.

Start by locating the four corners and fitting these first. Also fit a small section at each side of the corners. Once these points are fitted, you can proceed with the rest of the fitting.

Once the liner is fitted you will need to use an industrial vacuum to pull the liner into all crevices of the pools. Make sure that all points of leakage are sealed with masking tape. After vacuuming there should be no obvious creases in the liner. If any creases are evident then you may need to re-position the liner to remove these. Serious creasing may indicate that the liner is too large and if that is the case you should contact the manufacturer immediately. If you are unhappy with the fit of the liner, do not proceed further and **DO NOT CUT ANY FITTINGS**.

Packing creases

Packing creases will usually fall out after a few days, but this could take up to 2 weeks depending upon how long the liner was stored before fitting and on water temperature. Make sure that there is nothing behind or under the liner. Once fully stretched into place any minor object or leaves will show through. Please also remove the labels indicating the deep and shallow end.

Filling the pool

Keep the vacuum running when you start to fill the pool, and keep it running until there is about 3" -4" inches of water covering the bottom of the pool at its shallowest part. Do not cut any wall or light fittings until the last possible moment. When fitting the liner to Roman ends or step units

make sure that the base to side wall joint of the liner is not positioned too far away from the shallow end wall of the pool.

Care of the liner

Correct water maintenance is essential to protect your liner from early degradation. Pollutants such as body oils, cosmetics, suntan lotions, acid rain or airborne contaminants can affect the life and function of the liner. Pollutants at the water line in conjunction with the sun will stain or dry and damage your liner beyond repair if this is not attended to and cleaned regularly.

Do not scrub the liner as scrubbing may damage the printed pattern. Use an accepted brand of liner cleaner (your supplier will be able to advise). Do not allow leaves to settle on the floor of the liner for any length of time, these are likely to cause staining which may be difficult to remove.

Correct water temperature is also essential for maintaining your liner at peak condition. Do not allow the water temperature to fall below 10 degrees centigrade or go much above 30 degrees centigrade. High water temperatures will reduce the life expectancy of the liner.

Chemical balance is vital. Always maintain a correct water balance. pH should be between 7.2 – 7.6, alkalinity between 80-120, calcium hardness 200-400 minimum and Chlorine 1ppm – 1.5ppm. pH of less than 7.0 will cause the vinyl to contract and appear to be wrinkled therefore, it is advisable to stabilise the water with cyanuric acid at 25ppm – 100ppm. Please consult your chemical supplier for guidelines.

Sharp or pointed objects can cause damage. Please remember that your liner is a vinyl membrane which is stretched to fit the contour of your pool. Sharp or pointed objects such as children's toys, broken glass, household objects which get into the pool may damage the liner.

Outdoor Pools should be winterised before closing down and a good quality winter cover be fitted. If you do not have a winter debris cover at the moment, then this will be a sound investment. A good winter cover together with correctly winterising chemicals will help maintain your liner. Ask your retailer for details of the Certikin range of winter covers and chemicals.

PLEASE NOTE PACKED LINERS ARE VERY HEAVY. DO NOT ATTEMPT TO LIFT THEM UNAIDED.

