

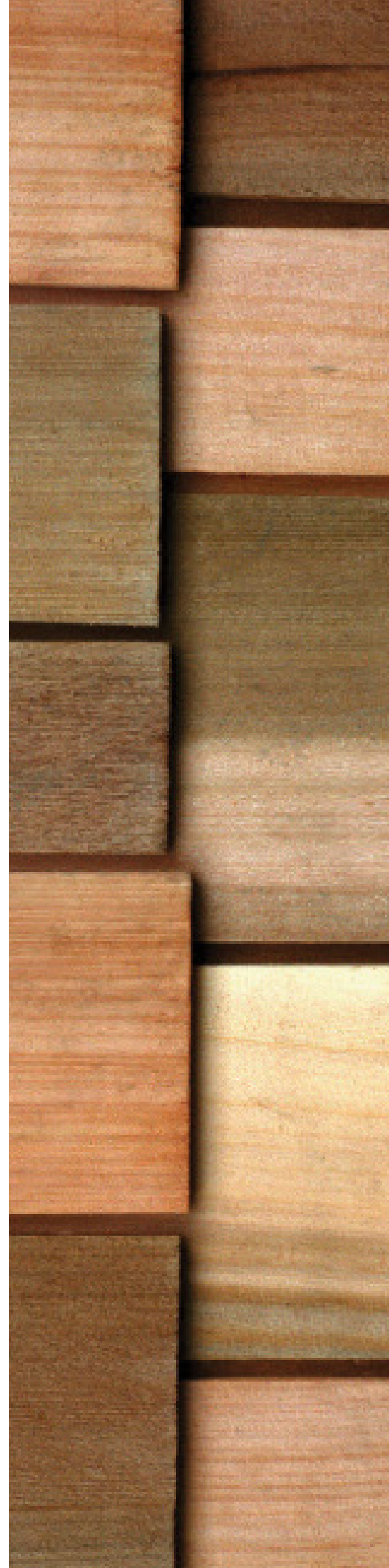


Timberlodge
Products Ltd.

GARDEN GAZEBOS & LODGES

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FREQUENTLY ASKED QUESTIONS

Why cedar?

This is the most frequently asked question, and we have covered our answer fairly extensively in the introduction to the brochure on page 2 & 3. Our commentary there sets out the many, many advantages of cedar by way of a) attractiveness, b) dimensional stability and resistance to warping and bending, c) resistance to decay because of cedar's "built in" anti-fungal acids and agents, d) the lightweight characteristics of cedar, e) the thermal insulative qualities of cedar, to name but a few.

Are your suppliers members of international forest stewardship organisations?

Yes. We buy direct from sawmills in British Columbia, Canada, and their woodlands operations are located on publicly-owned land in Canada. They meet or exceed all provincial government regulations and have achieved independent third-party certification of their sustainable forest management practices. Our suppliers were the first Canadian company to join the Sustainable Forestry Initiative® (SFI®) program and have maintained certification on its operations since 2001. Their SFI certification is endorsed by PEFC™ which is recognized globally. In addition they hold a Forest Stewardship Council® (FSC®) certificate in the Mid-Coast region of British Columbia. It can safely be said that the cedar re-planting and cedar management programmes are a positive, rather than negative, in our world concerns about the future of the planet.

Does cedar require maintenance?

Yes, there is no doubt about this. All timbers change with exposure to the elements and cedar is no exception. The great advantage of cedar is that it has an extraordinarily high resistance to rot and decay because of its inbuilt "thujaplicins" which are naturally occurring in Western Red Cedar, and protect the timber against fungal decay, without the need to further add preservative treatments, which run the risk of being toxic. Left exposed to the elements, and most particularly if left exposed to direct bright sunlight, cedar will turn a very attractive silvery colour. Some people specify cedar particularly for this feature. Others prefer to retain the original multicoloured appearance a rich blend of brown, cream and yellow. We can provide the appropriate cedar maintenance oils, and depending on location and aspect, a treatment is usually needed every 6-12 months. Because of the porous nature of cedar, it is very easily and quickly applied. A typical garden structure for instance, taking probably a maximum of one hour. It is simply applied by either brush or roller, and the dramatic results make it very satisfying.

In the case of cedar lodges, do I need planning permission?

In the great majority of cases, planning permission is not necessary... particularly in a residential situation. This is because developments in private gardens typically fall under the title of Permitted Development. This pertains as long as the building 1) is not positioned between your house and a highway, 2) is less than 4 metres high or, if within 2 metres of a boundary is less than 2.5 metres high, 3) along with any additional outbuildings, does not cover more than half the original ground area of the property, 4) is positioned 5 metres away from your house. Planning permission may be required for properties situated in conservation areas, listed buildings, and areas of Outstanding Natural Beauty.

There is a very useful website called Planning Portal www.planningportal.gov.uk/permission

This aims to set out the general guidelines on planning permission and has a raft of information available.

To what extent can Timberlodge offer bespoke structures?

Basically we offer the size ranges shown in this brochure. The variety and versatility however, is provided by the great number of variations and "Selections" that we can offer within a certain building/size type. In earlier pages, we cover, in the case of Cedar lodges, the many options that are available, and by a process of "mix and match", our customers can usually get exactly what they want, and yet it being "something different".

Is the price of delivery and installation included?

Yes the price usually includes for delivery and installation with the exception of our Cedella and Chaletta ranges which are priced ex-factory but we would be pleased to quote depending on your location. For geographical exclusions on our standard range, please see our Terms and Conditions.

What guarantee is there on Timberlodge products?

We offer a 15 year guarantee against timber rot and decay. In addition, we offer a 1 year guarantee for all other components.

Does Timberlodge manufacture, or simply import?

Emphatically, we manufacture. We import from Canada our basic Western Red Cedar materials, but we have a factory in Stokenchurch involved in the manufacture from raw material to finished product. Truly "Made in Britain" by a family business.

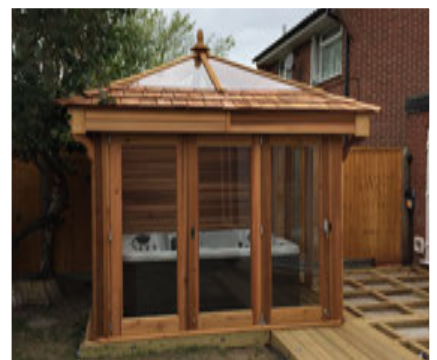
Do you make site visits?

Yes, we will be pleased to do so, and give you our advice. And follow up with a quotation and a design and layout, suitable for your requirements.

CEDARLODGE SQUARE 2.5 METRE



CEDARLODGE SQUARE 2.5 METRE



CEDAR LODGE SQUARE 3 METRE



CEDARLODGE SQUARE 3 METRE



CEDAR LODGE SQUARE 4 METRE



CEDAR LODGE SQUARE 4 METRE



CEDARLODGE SQUARE 2.5 METRE & 3 METRE MONOPITCH



CEDARLODGE SQUARE 3.5 METRE & 4 METRE MONOPITCH



CEDARLODGE RECTANGULAR 3.5 METRE X 2.5 METRE



CEDARLODGE RECTANGULAR 4 METRE X 3 METRE



CEDARLODGE RECTANGULAR 5 METRE X 3 METRE



CEDARLODGE RECTANGULAR 5 METRE X 4 METRE



CEDARLODGE RECTANGULAR 6 METRE X 4 METRE



CEDARLODGE RECTANGULAR 6 METRE X 4 METRE



CEDARLODGE RECTANGULAR 7 METRE X 4 METRE



CEDARLODGE RECTANGULAR 7 METRE X 4 METRE



CEDARLODGE RECTANGULAR 5 X 4 METRE MONOPITCH



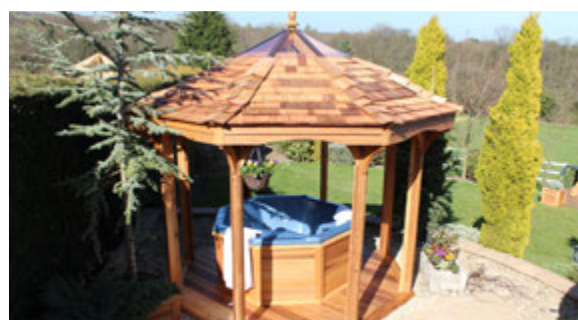
CEDARLODGE RECTANGULAR 6 X 4 METRE MONOPITCH



CEDARLODGE RECTANGULAR 7 X 4 METRE MONOPITCH



CEDARLODGE OCTAGONAL



CEDAR COTTAGE



CEDARLODGES

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

Cedarlodge Square		2.5m	3m	3.5m	4m
	SELECTION A Basic structure with standard atrium roof	£3,623 Inc. VAT	£4,396 Inc. VAT	£5,117 Inc. VAT	£5,976 Inc. VAT
	SELECTION B Basic structure with standard atrium roof, Lower Panel - Solid bevel siding, Upper Panel - Louvre, Upper Panel - Solid bevel siding	£5,649 Inc. VAT	£6,822 Inc. VAT	£7,897 Inc. VAT	£9,210 Inc. VAT
	SELECTION C Basic structure with standard atrium roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Upper Panel - Window single glazed, Doors - French doors	£6,996 Inc. VAT	£8,437 Inc. VAT	£9,765 Inc. VAT	£11,363 Inc. VAT
	SELECTION D Basic structure with standard atrium roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Upper Panel - Window single glazed, Doors - Bi fold doors	£8,595 Inc. VAT	£10,356 Inc. VAT	£11,797 Inc. VAT	£14,325 Inc. VAT
Cedarlodge Square Monopitch		2.5m	3m	3.5m	4m
	SELECTION A Basic structure with monopitch roof	£3,278 Inc. VAT	£3,979 Inc. VAT	£4,629 Inc. VAT	£5,406 Inc. VAT
	SELECTION B Basic structure with monopitch roof, Lower Panel - Solid bevel siding, Upper Panel - Louvre, Upper Panel - Solid bevel siding	£5,304 Inc. VAT	£6,404 Inc. VAT	£7,410 Inc. VAT	£8,640 Inc. VAT
	SELECTION C Basic structure with monopitch roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Upper Panel - Window single glazed, Doors - French doors	£6,651 Inc. VAT	£8,019 Inc. VAT	£9,278 Inc. VAT	£10,794 Inc. VAT
	SELECTION D Basic structure with monopitch roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Upper Panel - Window single glazed, Doors - Bi fold doors	£8,250 Inc. VAT	£9,938 Inc. VAT	£11,309 Inc. VAT	£13,756 Inc. VAT




CEDARLODGES

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

Cedarlodge Rectangular		3.5x2.5m	4x3m	5x3m	5x4m	6x4m	7x4m
	SELECTION A Basic structure with standard atrium roof	£4,482 Inc. VAT	£5,117 Inc. VAT	£7,090 Inc. VAT	£9,915 Inc. VAT	£11,231 Inc. VAT	£13,101 Inc. VAT
	SELECTION B Basic structure with standard atrium roof, Lower Panel - Solid bevel siding, Upper Panel - Louvre	£6,914 Inc. VAT	£7,845 Inc. VAT	£10,246 Inc. VAT	£13,500 Inc. VAT	£15,181 Inc. VAT	£17,709 Inc. VAT
	SELECTION C Basic structure with standard atrium roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Upper Panel - Window single glazed, Doors - French doors, Insulation to roof and walls	£9,514 Inc. VAT	£10,781 Inc. VAT	£13,808 Inc. VAT	£17,385 Inc. VAT	£19,604 Inc. VAT	£22,871 Inc. VAT
	SELECTION D Basic structure with standard atrium roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Upper Panel - Window single glazed, Doors - Bi fold doors, Insulation to roof and walls	£11,737 Inc. VAT	£13,023 Inc. VAT	£17,086 Inc. VAT	£20,754 Inc. VAT	£23,610 Inc. VAT	£27,545 Inc. VAT
Cedarlodge Rectangular Monopitch			4x3.5m		5x4m	6x4m	7x4m
	SELECTION A Basic structure with monopitch roof	-	£5,267 Inc. VAT	-	£8,971 Inc. VAT	£10,161 Inc. VAT	£11,853 Inc. VAT
	SELECTION B Basic structure with monopitch roof, Lower Panel - Solid bevel siding, Upper Panel - Louvre	-	£8,503 Inc. VAT	-	£12,663 Inc. VAT	£14,206 Inc. VAT	£16,572 Inc. VAT
	SELECTION C Basic structure with monopitch roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Upper Panel - Window single glazed, Doors - French doors, Insulation to roof and walls	-	£11,810 Inc. VAT	-	£16,441 Inc. VAT	£18,534 Inc. VAT	£21,623 Inc. VAT
	SELECTION D Basic structure with monopitch roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Upper Panel - Window single glazed, Doors - Bi fold doors, Insulation to roof and walls	-	£14,774 Inc. VAT	-	£19,810 Inc. VAT	£22,541 Inc. VAT	£26,297 Inc. VAT

CEDARLODGES

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

Cedarlodge Octagonal		2.5m	3m	4m
 <p>SELECTION A Basic structure with standard atrium roof</p>	<p>£3,619 Inc. VAT</p>	<p>£4,692 Inc. VAT</p>	<p>£6,325 Inc. VAT</p>	
 <p>SELECTION B Basic structure with standard atrium roof, Lower Panel - Solid bevel siding, Lower Panel - Solid bevel siding lowline height, Upper Panel - Solid bevel siding, Upper Panel - Louvre</p>	<p>£4,968 Inc. VAT</p>	<p>£6,333 Inc. VAT</p>	<p>£8,444 Inc. VAT</p>	
 <p>SELECTION C Basic structure with standard atrium roof, Lower Panel - Solid bevel siding, Upper Panel - Solid bevel siding, Lower Panel - Solid bevel siding lowline height, Upper Panel - Window single glazed lowline height, Doors - French doors</p>	<p>£6,329 Inc. VAT</p>	<p>£7,960 Inc. VAT</p>	<p>£10,624 Inc. VAT</p>	

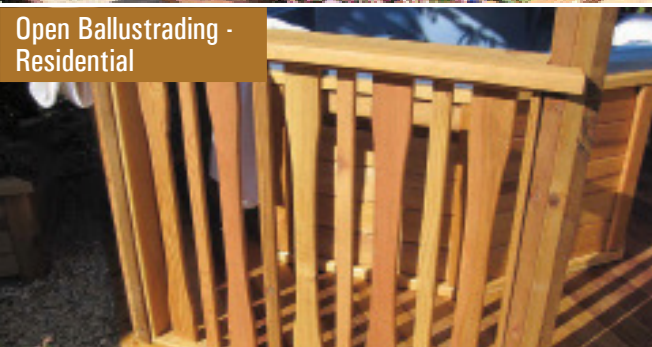
CEDARLODGE OPTIONS

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

Roof Options



Lower Panel Options



CEDAR LODGE OPTIONS

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

Upper Panel Options

Soild Bevel Siding



Louvres



Trellis



Single Glazed Windows



Floor Options

Decked



Laminate



Door Options

French



Bi-Fold



CEDARLODGE OPTIONS

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

Seating Options

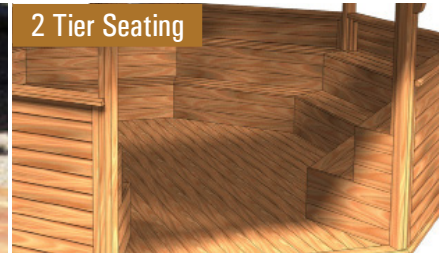
Internal Benching



Standard Benching



2 Tier Seating



Desks & Seating



Miscellaneous

Bar Table



Planters



Educational Room Dividers



Colouring Options

Oiled Standard



Roman White



French Grey



Montpellier Green



Copenhagen Blue



CEDARLODGE OPTIONS PRICING

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

All Prices Include VAT, Delivery and Installation (terms apply)

CEDARLODGE SQUARE	£ Inc. VAT			
	2.5m	3m	3.5m	4m
Cedarlodge With Full Shingle Roof	3320	4074	4726	5538
Cedarlodge With Large Atrium Roof	4151	5044	6194	7198
Cedarlodge With Standard Atrium Roof	3623	4396	5117	5976
Cedarlodge With Monopitch Roof	3278	3979	4629	5406
Colouring	693	832	969	1109
Doors - Bi Fold Doors	2699	3238	3568	4721
Doors - French Doors	1099	1319	1536	1759
Floor - Boarded Decked Floor	427	562	706	893
Insulation to Roof & Walls	768	907	1016	1155
Lower Panel - Open Ballustrading (Per Side)	355	426	495	569
Lower Panel - Solid Bevel Siding (Per Side)	354	423	481	565
Lower Panel - Solid Bevel Siding Lowline Height (Per Side)	312	375	439	501
Seats - Internal Benching (Per Side)	169	203	236	271
Seats - Standard Benching (Per Side)	143	171	203	238
Upper Panel - Louvre (Per Side)	306	366	428	487
Upper Panel - Solid Bevel Siding (Per Side)	354	423	481	565
Upper Panel - Solid Bevel Siding Lowline Height (Per Side)	379	456	531	608
Upper Panel - Trellis (Per Side)	237	286	334	379
Upper Panel - Window Single Glazed (Per Side)	429	515	594	685
Upper Panel - Window Single Glazed Lowline Height (Per Side)	583	698	814	921
Bar Table (Per Side)	128	154	179	207

CEDARLODGE RECTANGULAR	£ Inc. VAT					
	3.5 x 2.5m	4 x 3m	5 x 3m	5 x 4m	6 x 4m	7 x 4m
Cedarlodge With Full Shingle Roof	4074	4726	6532	9088	10014	11683
Cedarlodge With Large Atrium Roof	5397	6183	8769	12011	12966	15127
Cedarlodge With Standard Atrium Roof	4482	5117	7090	9915	11231	13101
Cedarlodge With Monopitch Roof	-	5267	-	8971	10161	11853
Colouring	867	969	1249	1453	1558	1819
Doors - Bi Fold Doors	3542	3778	5044	5215	6206	7239
Doors - French Doors	1319	1536	1846	1846	2199	2565
Floor - Boarded Decked Floor	669	706	927	1163	1427	1666
Insulation to Roof & Walls	907	1016	1243	1466	1638	1911
Lower Panel - Open Ballustrading (Per Side)	426	495	569	657	711	830
Lower Panel - Solid Bevel Siding (Per Side)	444	481	565	651	706	823
Lower Panel - Solid Bevel Siding Lowline Height (Per Side)	375	439	501	566	624	728
Seats - Internal Benching (Per Side)	203	236	271	291	338	395
Seats - Standard Benching (Per Side)	171	203	228	260	286	322
Upper Panel - Louvre (Per Side)	366	428	487	544	611	713
Upper Panel - Solid Bevel Siding (Per Side)	444	481	565	651	706	823
Upper Panel - Solid Bevel Siding Lowline Height (Per Side)	456	531	608	692	760	887
Upper Panel - Trellis (Per Side)	286	334	379	447	476	554
Upper Panel - Window Single Glazed (Per Side)	515	594	685	777	857	1001
Upper Panel - Window Single Glazed Lowline Height (Per Side)	698	814	931	1042	1163	1358
Bar Table (Per Side)	154	179	207	228	257	299

CEDARLODGE OPTIONS PRICING

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.





All Prices Include VAT, Delivery and Installation (terms apply)

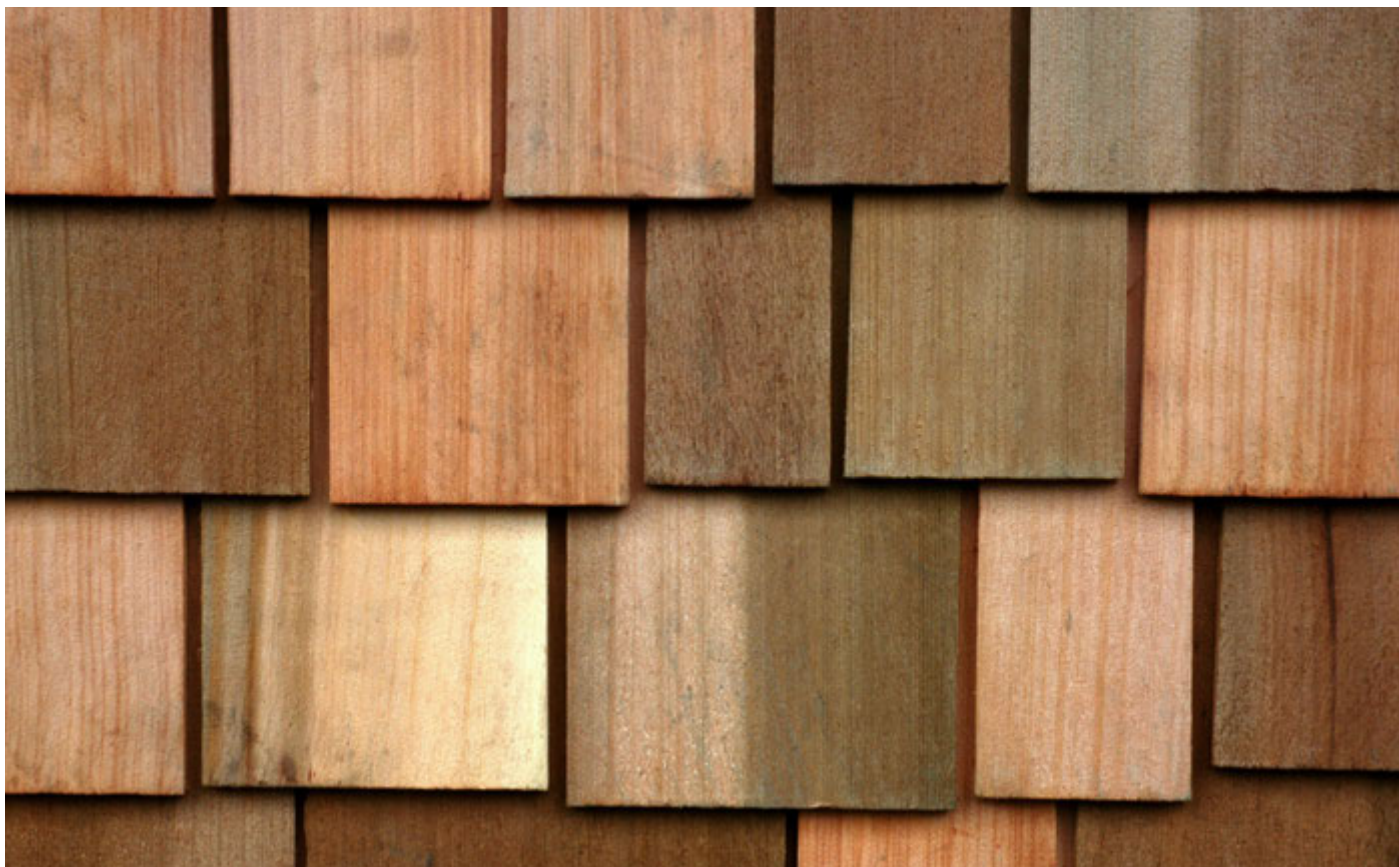
CEDARLODGE OCTAGONAL	£ Inc. VAT				
	2.5m	3m	4m	5m	6m
Cedarlodge With Full Shingle Roof	3239	4296	5789	7619	9143
Cedarlodge With Large Atrium Roof	4239	5569	7505	9428	11313
Cedarlodge With Standard Atrium Roof	3619	4692	6325	7945	9534
Cedarlodge With Monopitch Roof	-	-	-	-	-
Colouring	715	867	1141	1432	1576
Doors - Bi Fold Doors	-	-	-	-	-
Doors - French Doors	459	529	697	875	963
Floor - Boarded Decked Floor	379	526	722	984	1181
Insulation to Roof & Walls	768	845	1016	1373	1649
Lower Panel - Open Balustrading (Per Side)	134	162	213	268	295
Lower Panel - Solid Bevel Siding (Per Side)	113	139	182	228	250
Lower Panel - Solid Bevel Siding Lowline Height (Per Side)	93	113	150	189	208
Seats - Internal Benching (Per Side)	75	89	118	148	163
Seats - Standard Benching (Per Side)	88	105	140	173	191
Upper Panel - Louvre (Per Side)	147	177	214	246	269
Upper Panel - Solid Bevel Siding (Per Side)	113	139	182	228	250
Upper Panel - Solid Bevel Siding Lowline Height (Per Side)	142	171	224	282	311
Upper Panel - Trellis (Per Side)	113	139	228	228	250
Upper Panel - Window Single Glazed (Per Side)	266	302	385	484	532
Upper Panel - Window Single Glazed Lowline Height (Per Side)	299	363	478	600	659
Bar Table (Per Side)	60	72	96	121	132



CEDAR COTTAGE

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

Cedar Cottage	3m	4m	5m
 <p>SELECTION A Basic structure with standard atrium roof</p>	<p>£9,621 Inc. VAT</p>	<p>£13,208 Inc. VAT</p>	<p>£17,791 Inc. VAT</p>
 <p>SELECTION B Basic structure with legs and steps option</p>	<p>£9,718 Inc. VAT</p>	<p>£13,424 Inc. VAT</p>	<p>£17,974 Inc. VAT</p>
 <p>SELECTION C Basic structure with legs, steps and veranda option</p>	<p>£10,745 Inc. VAT</p>	<p>£14,859 Inc. VAT</p>	<p>£19,818 Inc. VAT</p>
 <p>SELECTION D Basic structure with standard atrium roof, Legs, steps and veranda option</p>	<p>£10,990 Inc. VAT</p>	<p>£15,202 Inc. VAT</p>	<p>£20,252 Inc. VAT</p>



TERMS & CONDITIONS

Below are some examples of pre-priced selections, but all our products are configurable to your requirements.

1. Interpretation

In these Terms and Conditions ("Terms"), the following words and phrases shall have the following meanings:

"You/Your" means the person who purchases the Goods from Us (including their agents, representatives, employees or assigns); "Us/We/Our" means Timberlodge Products Ltd a company registered in England and Wales under Company Number 12081219, whose registered address is Unit 7, Bates Ind Est, Stokenchurch; "Agreement" means these Terms and Conditions and the contents of Your Order; "Goods" means any products, parts or materials supplied under this Agreement; "Services" means the installation and maintenance services supplied under this Agreement; "Order" means the order confirmation provided by Us describing the Goods requested by You and accepted by Us. "Parties" refers to the parties to this Agreement. "Site" means – the address/location at which the Goods will be delivered and/or installed.

2. The Agreement

- The Agreement shall be on these Terms, incorporating the terms on any Order, to the exclusion of all other terms and conditions. If any conflict arises between these Terms and the terms of the Order the terms of the Order shall prevail.
- The Agreement will commence when You receive confirmation of Your Order from Us and will terminate upon delivery of the Goods or, where Services form part of Your Order, completion of those Services, unless otherwise indicated on Your Order.
- We may alter these Terms from time to time and shall post such alterations on Our Website for a reasonable period before they become effective. Please check Our Website from time to time. You will be bound by the revised Terms if You continue to use Our Website and/or purchase Goods following the effective date shown.
- Each delivery of a quantity of Goods under this contract shall be deemed to constitute a separate contract to which these Terms shall apply.

3. Price

- The price will be that stated on Your Order confirmation. Pricing information found in any advertisement or promotional literature or other documentation is provided for information only and does not form part of a sale and any typographical, clerical or other accidental errors or omissions in any such documents or information issued by Us shall be subject to correction without any liability on Our part.
- We reserve the right, by giving written notice to You at any time before delivery, to increase the price of the Goods and/or Services to reflect any increase in the cost to Us of supply such Goods and/or Services due to any factor beyond Our control including, without limitation, any foreign exchange fluctuation, currency regulation, alteration of duties, significant increase in the costs of labour, materials or other costs of manufacture; or, as a result of any change in delivery dates, quantities or specifications for the Goods which are requested by You; or, any delay caused by any of Your instructions or Your failure to give Us adequate information or instructions.
- Where We have quoted a price for the Goods other than in accordance with Our published price list the price quoted shall be valid for 60 days only or such lesser time as We may specify on the quotation.
- With the exception of our Cedella and Chaletta ranges, quotations for goods exceeding £1250 (ex VAT), include Standard Installation within the price quoted unless otherwise stated. For Scotland, The North West, The North East and South West England a surcharge will apply.
- Standard Installation assumes good access and digging into a grassed area on firm ground that requires basic in-ground fixing only. If any difficulties are encountered in Our excavations, for example hardcore, tarmac, concrete, cables etc or where additional in-ground fixing is required due to the nature of the ground additional charges may apply.
- All sums due will be subject to any applicable UK taxation, including where relevant, VAT.
- Errors & Omissions Excepted

4. Specification

- The specification for the Goods shall be that set out in Our sales documentation unless varied expressly in Your Order.
- Illustrations, photographs or descriptions whether in catalogues, brochures, price lists or other documents issued by Us are intended as a guide only and do not form part of this Agreement and shall not be binding. We reserve the right to make changes to the specification of the Goods which are either required in order to conform with any applicable safety or other statutory or regulatory requirements or for production or supply based reasons or, where the Goods are to be supplied to the Buyer's specification, which do not materially affect their quality or performance.

5. Payment

- We require non refundable deposit the amount of which will be detailed in Your Order as it will vary depending on the value of Your Order. The balance of Your Order is payable on delivery.
- We reserve the right to suspend or cancel further deliveries under this Agreement if any payment is overdue or if You have failed to take delivery of any Goods.
- Any credit terms agreed by Us are subject to change by Us without prior notice at any time.
- For Third Parties, Full Payment is required before installation.

6. Delivery

Production lead times are calculated from the date of receipt of Your signed Order acknowledgement and deposit cheque. Lead times can change on a daily basis dependent upon Our order book. Delivery periods are given in good faith but delivery can occur sooner or later than the anticipated timescales.

7. Delivery and Installation

- Once You have placed Your order We will contact You to advise You on a date for installation. Every attempt will be made to ensure delivery is upon the promised date, however unexpected delays can occur. In the unlikely event that these effect Your installation, We will re-organise Your installation date within a reasonable period of time.
- Installation is subject to satisfactory weather conditions.
- You must advise Us if there are access difficulties to Your Site. We will generally off load at curbside and will need access to a clear working area for our installation staff adjacent to the installation position for the Goods.
- We will provide You with a blank Site Survey Plan. It is Your responsibility to provide Us with a completed Site Survey Plan, including details of the routes of all manholes/access points, pipes, wires, conduits etc on Your Site, prior to the installation date. Failure to do so may result in a delay to the installation date. Where We agreed to commence installation without Your completed Site Survey Plan You will indemnify and keep Us indemnified against all costs, claims and losses sustained or incurred by Us as a direct result of the installation without such Site Survey Plan.
- It is Your responsibility to arrange any necessary planning or building consents required for the Goods prior to installation. Ground Conditions – Timberlodge cannot accept any responsibility for the ground conditions onto which we are siting the products. Any subsequent movement is not covered under our warranty. If the customer is in any doubt, they should ensure a solid level base is installed prior to installation. g. We require You to provide legal parking facilities for all Our vehicles for the duration of the installation. If roadside parking is chargeable it is Your responsibility to provide parking permits. h. Whilst we will use every effort to avoid any damage to lawns flower beds and driveways adjacent to a narrow or difficult access route We cannot be held liable for such damage and it will be Your responsibility to make good any areas so damaged. i. You will be required to provide reasonable access use of water, electricity and toilet facilities for Our staff whilst on site. We may also require You to store (at Our risk) materials and equipment required during the installation process. k Should Our installers be unable to start or continue working due to a breach of these Terms, including without limit, the site not being prepared as specified, poor or inadequate access for machinery, insufficient/restricted storage or working space, or as a result of health and safety concerns, delays caused by other trades or delays outside of Our area of responsibility under this Agreement, We reserve the right to either remove Our team from site to return at a later date and levy a wasted day charge of £250 per installation team per day or, where acceptable to Us, to continue working later that day or the following day, in which event all reasonable costs incurred will be charged to and accepted by the Customer. We reserve the right to request payment of such costs prior to re-commencing work.

7.1 Inspection

On completion of the installation the Goods You or Your representative must be available to accompany Our Senior Installer on an inspection of the Goods. On completion of a successful inspection You will be required to sign a Completion Certificate for the Goods. Once this has been done the job is complete and deemed to have been finished to a satisfactory standard.

8. Goods: Risk in and Ownership

Risk in any Goods supplied shall pass to You on delivery of the Goods in accordance with this Agreement. Ownership in the Goods shall not pass to You until We have received in full in cleared funds all sums due to Us in respect of the Goods and all other sums which are or may become due to Us from You on any account. Until ownership of the Goods has passed to You You shall: grant Us unrestricted access to Your premises for the purposes of searching for, examining, marking or reclaiming the Goods, hold the Goods on a fiduciary basis as Our bailee; store the Goods separately from all other Goods of Yours or any third party in such a way that they remain identifiable as Our property; not destroy or deface any identifying mark on the Goods or their packaging; and, maintain the Goods in satisfactory condition fully insured. b. Where We have attempted to deliver the Goods but were unable to do so as a result of an action or inaction of yourselves risk in the Goods shall be deemed to have passed to You upon Our first attempt to deliver the Goods.

9. Goods: Quality and Warranties

Timber is a natural organic material and timber Goods, once assembled on site, will continue to react to weather conditions including variations in humidity and temperature and will 'settle' which can result in shakes, splits, cracks and the movement of timbers. This natural characteristic will not affect the integrity, strength and safety of Your product and as such are not an acceptable reason for the rejection or return of the Goods and are not covered under the Warranty. b. Minor adjustments may become necessary (including adjustments to the doors and windows as they may drop, expand, contract and warp etc). Such adjustments and/or repairs are not part of the installation service and should be carried out by You or a 3rd party on Your behalf. Alternatively, We can carry out such work on a chargeable basis.

9.1 Warranties

- Our Goods come with the following Warranties:
 - Timberlodge timber products carry a 15-year guarantee against timber rot and decay; and
 - All products carry a one-year guarantee against faulty materials and workmanship.
- In all cases a warranty will not be valid if the Goods are found to have been used, maintained and/or stored other than in accordance with Our guidelines or misused in any way, or where any faults are as a result of vandalism, abuse, Acts of God, severe weather conditions, general wear and tear or the failure or inadequacy of works carried out on the Goods either during assembly/installation or otherwise subsequent to their installation by You or another party.
- Our recommended maintenance schedule will be dispatched to You after installation.
- If Your wish to make a claim under a Warranty, please notify Us in the first instance by phone or email quoting the Order reference number.
- Cedar, like all timber, will over time "grey" due to the effect of the suns UV rays. This is quite normal and in no way affects the integrity of the timber. This natural greying process is not covered under the terms of our warranty. It is strongly recommended that a re-coat of Decking Oil is applied as necessary, but at least every 12 months, to help inhibit the greying process
- Your Statutory Rights remain unaffected.

10. Assignment

- We may assign this Agreement without Your prior consent.
- You may not assign this Agreement without Our prior written consent.

11. Consumer Rights

The provisions of these Terms and Conditions are in addition to and do not affect the Buyer's statutory rights as a consumer.



Timberlodge
Products Ltd.
